### TEACHERS SERVICE COMMISSION



### INVITATION TO OPEN NATIONAL TENDER

# PROVISION OF ADMINISTRATION SERVICES FOR WORK INJURY BENEFITS COVER FOR TEACHERS UNDER THREE (3) YEARS FRAMEWORK CONTRACT TSC/T/043/2019-2021

Teachers Service Commission Upper Hill, Kilimanjaro Road, Private Bag, 00100 Nairobi

Email: info@tsc.co.ke

Website: http://www.tsc.go.ke

### DATE OF OPENING: WEDNESDAY 20<sup>TH</sup> NOVEMBER, 2019

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### SECTION I - INVITATION FOR TENDERS

### PROVISION OF ADMINISTRATION SERVICES FOR WORK INJURY BENEFIT COVER FOR TEACHERS - TSC/T/43/2017-2018

- The Teachers Service Commission invites sealed tenders from eligible Medical Insurance Administrator for the PROVISION OF ADMINISTRATION SERVICES FOR WORK INJURY BENEFITS FOR TEACHERS for a period of Three years as stated in the Appendix of Instructions to Tenderers and in The Special Conditions.
- 2. Interested eligible candidates may obtain further information from and inspect the tender documents at Teachers Service Commission House Kilimanjaro Road Upper Hill, 2nd Floor Podium Wing during normal working hours.
- **3.** Tenders must be accompanied by a Tender Security of **Kshs. 100,000** in form of Bank guarantee from a reputable bank or from an insurance company approved by PPRA (formerly PPOA), payable to the Commission Secretary, Teachers Service Commission. Self-issued Tender Securities will not be accepted. The tender security must be valid for 150 days from the date of tender opening. **The Teachers Service Commission shall seek confidential information on all tender securities issued by tenderers to confirm their authenticity and validity**.
- 4. A complete set of tender documents may be obtained by interested candidates upon payment of a non-refundable fee of KShs. 1,000.00 Payable to Teachers Service Commission at National Bank of Kenya Account No. 01001000905000, Harambee Avenue Branch or Bankers Cheque and present the bank slip to TSC Cash office for official receipt. The document may be downloaded free of charge from the following website: www.tsc.go.ke. Or www.tenders.go.ke.
- **5.** Prices quoted should be net inclusive of all Government Taxes, Training costs and must be in Kenya Shillings and shall remain valid for 120 days from the closing date of the tender.
- **6.** Completed tender documents marked **PROVISION OF ADMINISTRATION SERVICES FOR WORK INJURY BENEFIT FOR TEACHERS:** TSC/T/43/2019-2020 must be enclosed in plain sealed envelope, marked with the tender number and tender name and be deposited in the tender box at the TSC House, Podium wing, 3rd floor, or be addressed and posted to The Secretary, Teachers Service Commission, Private Bag 00100, Nairobi to be received on or before **Wednesday 20<sup>th</sup> November, 2019 at 9:00 a m.**
- **7.** Tenders will be opened immediately thereafter in the presence of the tenderers or their representatives who choose to attend the opening at Teachers Service Commission House, 3rd Floor Podium.
- **8.** All the clarifications and/or addendums will be posted on TSC Website. Any request for clarifications will be sent to: <a href="mailto:ddprocurement@tsc.go.ke">ddprocurement@tsc.go.ke</a>.
- **9.** Any addendums issued by Teachers Service Commission Must form part of the Tender Document

COMMISSION SECRETARY/CHIEF EXECUTIVE

### **SECTION II - INSTRUCTION TO TENDERERS**

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### SECTION II - INSTRUCTIONS TO TENDERERS

### 2.1. Eligible Tenderers

- 2.1.1 This Invitation for Tenders is open to all tenderers eligible as described in the Appendix to Instructions to Tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents.
- 2.1.2 The procuring entity's employees, committee members, board members and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.
- 2.1.3 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- 2.1.4 Tenderers involved in the corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

### **2.2** Cost of Tendering

- 2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs. Regardless of the conduct or outcome of the tendering process
- 2.2.2 The price to be charged for the tender document shall not exceed Kshs. 1,000/=
- 2.2.3 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

### 2.3 Contents of Tender Document

- 2.3.1 The tender documents comprise the documents listed below and addenda issued in accordance with clause 2.5 of theses instructions to tenderers.
  - (i) Instructions to Tenderers
  - (ii) General Conditions of Contract
  - (iii) Special Conditions of Contract
  - (iv) Schedule of Requirements
  - (v) Form of Tender
  - (vi) Price Schedules
  - (vii) Contract Form
  - (viii) Confidential Business Questionnaire Form
  - (ix) Tender security Form
  - (x) Performance security Form
  - (xi) Declaration Form
  - (xii) Request for Review Form
- 2.3.2 The Tenderer is expected to examine all instructions, forms, terms and specification in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

### 2.4 Clarification of Tender Documents

- 2.4.1 A Candidate making inquiries of the tender documents may notify the Procuring entity by post, fax or by email at the procuring entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of the tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all candidates who have received the tender documents.
- 2.4.2 The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.
- 2.4.3 Preference where allowed in the evaluation of tenders shall not exceed 15%

### 2.5 Amendment of Tender Documents

2.5.1 At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing and addendum.

- 2.5.2 All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.
- 2.5.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

### 2.6 Language of Tenders

2.6.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

### 2.7. Documents Comprising the Tender

- 2.7.1 The tender prepared by the tenderer shall comprise the following components:
  - (a) A Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9 and 2.10 below
  - (b) Documentary evidence established in accordance with paragraph 2.1.2 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
  - (c) Tender security furnished in accordance with paragraph 2.12 (if applicable)
  - (d) Declaration Form.

### 2.8. Form of Tender

2.8.1 The tenderer shall complete the Tender Form and the Price Schedule furnished in the tender documents, indicating the services to be provided.

### 2.9. Tender Prices

- 2.9.1 The tenderer shall indicate on the form of tender and the appropriate Price Schedule the unit prices and total tender price of the services it proposes to provide under the contract.
- 2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable.
- 2.9.3 Prices quoted by the tenderer shall remain fixed during the Term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.20.5

### 2.10. Tender Currencies

2.10.1 Prices shall be guoted in Kenya Shillings

### 2.11. Tenderers Eligibility and Qualifications

- 2.11.1 Pursuant to paragraph 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if it's tender is accepted.
- 2.11.2 The documentary evidence of the tenderer's qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

### 2.12. Tender Security

- 2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Appendix to Instructions to Tenderers.
- 2.12.2 The tender security shall not exceed 2 per cent of the tender price.
- 2.12.3 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7
- 2.12.4 The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form
  - a) Cash.
  - b) A bank guarantee.
  - c) Such insurance guarantee approved by the Authority.
  - d) Letter of credit.
- 2.12.5 Any tender not secured in accordance with paragraph 2.12.1. and 2.12.3 shall be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20.5
- 2.12.6 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity
- 2.12.7 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30
- 2.12.8 The tender security may be forfeited:
  - (a) if a tenderer withdraws its tender during the period of tender validity.
  - (b) in the case of a successful tenderer, if the tenderer fails:
    - (i) to sign the contract in accordance with paragraph 2.29 or

- (ii) to furnish performance security in accordance with paragraph 2.30.
- (c) If the tenderer reject correction of an arithmetic error in the tender.

### 2.13. Validity of Tenders

- 2.13.1 Tenders shall remain valid for 60 days after date of tender opening pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.
- 2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer granting the request will not be required nor permitted to modify its tender.

### 2.14. Format and Signing of Tenders

- 2.14.1 The tenderer shall prepare an original and a copy of the tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.
- 2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for un-amended printed literature, shall be initialed by the person or persons signing the tender.
- 2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

### 2.15 Sealing and Marking of Tenders

- 2.15.1The tenderer shall seal the original and the copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL TENDER" and "COPY OF TENDER". The envelopes shall then be sealed in an outer envelope.
- 2.15.2 The inner and outer envelopes shall:
  - (a) be addressed to the Procuring entity at the address given in the Invitation to Tender.
  - (b) bear tender number and name in the invitation to tender and the words, "DO NOT OPEN BEFORE Wednesday 20<sup>th</sup> November 2019 at 9.00 am

- 2.15.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late".
- 2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the Procuring entity will assume no responsibility for the tender's misplacement or premature opening.

### 2.16. **Deadline for Submission of Tenders**

- 2.16.1 Tenders must be received by the Procuring entity at the address specified under paragraph 2.15.2 not later than Wednesday 20<sup>th</sup> November 2019 at 9.00 am
- **2.16.2** The Procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.5.3 in which case all rights and obligations of the Procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.
- **2.16.3** Bulky tenders which will not fit the tender box shall be received by the procuring entity as provided for in the appendix.

### 2.17. Modification and Withdrawal of Tenders

- 2.17.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the Procuring entity prior to the deadline prescribed for submission of tenders.
- 2.17.2 The tenderer's modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of paragraph 2.15. a withdrawal notice may also be sent by fax or email but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.
- 2.17.3 No tender may be modified after the deadline for submission of tenders.
- 2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7.

### 2.18. Opening of Tenders

(c) The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend, **Wednesday 20**<sup>th</sup>

- **November 2019 at 9.00 am, Third Floor, Podium wing**. The tenderers' representatives who are present shall sign a register evidencing their attendance
- 2.18.1 The tendrers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.
- 2.18.2 The Procuring entity will prepare minutes of the tender opening, which will be submitted to tenderers that signed the tender opening register and will have made the request.

### 2.19 Clarification of Tenders

- 2.19.1 To assist in the examination, evaluation and comparison of tenders the Procuring entity may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.
- 2.19.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

### 2.20 Preliminary Examination and Responsiveness

- 2.20.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.
- 2.20.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security forfeited. If there is a discrepancy between words and figures, the amount in words will prevail
- 2.20.3 The Procuring entity may waive any minor informality or nonconformity or irregularity in a tender which does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any tenderer.
- 2.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.20, the Procuring entity will determine the substantial responsiveness of each

tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations the Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

2.20.5 If a tender is not substantially responsive, it will be rejected by the procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

### 2.21. Conversion to single currency

2.21.1 Where other currencies are used, the Procuring entity will convert those currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

### 2.22. Evaluation and Comparison of Tenders

- 2.22.1 The Procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20
- 2.22.2 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.3.
  - (a) operational plan proposed in the tender;
  - (b) deviations in payment schedule from that specified in the Special Conditions of Contract
- 2.22.3 Pursuant to paragraph 2.22.2. the following evaluation methods will be applied.
  - (a) Operational Plan
  - (i) The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenders offering to perform longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.
  - (b) Deviation in payment schedule
  - (i) Tenderers shall state their tender price for the payment on schedule outlined in the special conditions of contract.

    Tenders will be evaluated on the basis of this base price.

Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

2.22.4 The tender evaluation committee shall evaluate the tender within 30 days from the date of opening the tender.

### 2.23. Contacting the Procuring entity

- 2.23.1 Subject to paragraph 2.19 no tenderer shall contact the Procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.
- 2.23.2 Any effort by a tenderer to influence the Procuring entity in its decisions on tender evaluation, tender comparison, or contract award may result in the rejection of the Tenderers' tender.

### 2.24 Post-qualification

- 2.24.1 The Procuring entity will verify and determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.
- 2.24.2 The determination will take into account the tenderer financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.11.2, as well as such other information as the Procuring entity deems necessary and appropriate
- 2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

### 2.25 Award Criteria

- 2.25.1 Subject to paragraph 2.29 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.
- 2.25.2 To qualify for contract awards, the tenderer shall have the following: -
  - (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
  - (b) Legal capacity to enter into a contract for procurement

- (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
- (d) Shall not be debarred from participating in public procurement.

### 2.26. Procuring entity's Right to accept or Reject any or all Tenders

- 2.26.1 The Procuring entity reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the Procuring entity's action. If the Procuring entity determines that non of the tenders is responsive, the Procuring entity shall notify each tenderer who submitted a tender.
- 2.26.2 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.
- 2.26.3 A tenderer who gives false information in the tender document about is qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

### 2.27 Notification of Award

- 2.27.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.
- 2.27.2 The notification of award will signify the formation of the contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.9. Simultaneously the other tenderers shall be notified that their tenders were not successful.
- 2.27.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.29 the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

### 2.28 Signing of Contract

- 1.28.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.
- 2.28.2 Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.
- 2.28.3 The contract will be definitive upon its signature by the two parties.

12.28.4 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is anadministrative review request.

### 2.29 Performance Security

- 2.29.1 The successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in a form acceptable to the Procuring entity.
- 2.29.2 Failure by the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated tender or call for new tenders.

### 2.30 Corrupt or Fraudulent Practices

- 2.30.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.
- 2.30.2 The Procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question
- 2.30.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public Procurement in Kenya.

### **Appendix to Instructions to Tenderers (ITT)**

The following information for the procurement of Administration services shall complement, supplement, or amend, the provisions on the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

ITT	Particulars of appendix to instructions to tenderers
Ref.	
2.1	Particulars of eligible tenderers: Insurance brokers Licensed by the Insurance Regulatory Authority to transact medical cover business in Kenya
2.2.2	Hard copy tender documents will be issued at cost of Kshs. 1,000.00.  Alternatively, tender documents may be downloaded from www.tsc.go.ke or www.tenders.go.ke free of charge
2.10	Particulars of other currencies allowed. <b>Kenya Shillings only</b>
2.11	Particulars of eligibility and qualifications documents of evidence required. Copies of:  i) Certificate of Registration
	ii) Certificate of valid tax compliance, in addition to meeting the undermentioned mandatory evaluation criteria

ITT Ref.	Particulars of appendix to instructions to tenderers
	iii) CR 12 Form
2.12.2	Particulars of tender security if applicable. <b>The Tender security</b> period is 150 days
2.12.4	Form of Tender Security: The Tender Security shall be Kshs. 100,000.00 in the form of a Bank Guarantee from a reputable bank or an Insurance company approved by PPRA. SELF ISSUED BID BONDS BY THE BIDDERS WILL NOT BE ACCEPTED AND MUST BE VALID FOR 150DAYS FROM THE DATE OF TENDER OPENING AND IN THE FORMAT PROVIDED.
2.13	The Tender Validity Period is 120 days.
2.15.2	The tender will close and open on Wednesday <b>Wednesday,20</b> <sup>th</sup> <b>November 2019 at 9.00 am</b>
2.16.1	The tender must be received not later than <b>Wednesday 20</b> <sup>th</sup> <b>November 2019 at 9.00 am</b>
2.16.3	Bulky tenders which do not fit in the tender box shall be delivered to the Procurement Division.
2.18.1	The tender will be opened on <b>Wednesday 20<sup>th</sup> November 2019 at 9.00 am</b>
2.29.1	Performance Security shall be 10% of the contract sum valid up to the end of the contract period in form of <b>BANK Guarantee</b> payable to Teachers Service Commission within 30 days from the date of Notification but not earlier than 14 days
2.9.2	Pursuant to section 82 of the PPADA 2015, the tender sum as submitted and read out during the tender opening shall be absolute and final and shall not be subjected to correction, amendment or adjustment in any way by any person.
	Therefore, arithmetical errors shall lead to direct disqualification of the tender
2.18.1	NB: Submissions of bids through Post Office must also comply with the deadline of Wednesday 20th November 2019 at 9.00 am
2.22.3	Operational Plan.  The Teachers Service Commission requires that the services under the invitation for tenders shall be performed at time specified in the schedule of requirements Tenders offering to perform longer than the Teachers Service Commission's required delivery time will be treated as Non-Responsive and rejected.
	a) The bidder shall assess and adjudicate all in coming claims for Teachers for a period of <b>Three (3) years</b> .

ITT Ref.		Particulars of appendix to instructions to tend	derers
2.20.1( a)	The requ	irements in order to proceed to technical	mandatory evaluation
	The	Mandatory Evaluation Criteria	
	No	Documents/ Evidence to be Submitted/ Requirement	Respons ive or Not Respons ive
	1.	Must attach valid copy of Registration/Incorporation Certificate.	
	2.	Must attach copy of Valid Tax Compliance Certificate.	
	3.	Must attach copy of valid Brokers registration certificate by IRA (TSC to confirm with IRA).	
	4.	Dully filled, signed and stamped Confidential Business Questionnaire.	
	5.	Must fill, signed and stamped debarment declaration form in the format provided.	
	6	Must fill, signed and stamped Integrity declaration form in the format provided.	
	7	Must Fill, sign and stamp the Form of Tender in the format provided.	
	8	Must Fill, sign, and sign the Price Schedule in the format provided.	
	9	Must attach a valid copy of registration license with the Commission of Insurance for year 2019	
	11	Must submit copies of Audited accounts for the last two years (2017 & 2018)	
	12	Must submit a valid membership certificate from the Association of Insurance Brokers (AIB) for 2019	
	13	Must attach a copy of CR 12, from Registrar of Companies	
	14	Must provide Bid Security of Ksh.100,000.00 in form of Bank Guarantee or approved insurance.	
	15	Must attach a copy of professional indemnity cover of at least 10 million	
	16	Overwriting or Cancellations on the Form of Tender or Price Schedule shall lead to disqualification	
	17	Price schedule submission must tally with the form of tender	
	18	The tender sum amount in words must tally with the amount in figures	

ITT Ref.	Particulars of appendix to instructions to	tender	ers
Keii	19 Must attach Business Permit from the cou government	nty	
	BIDDERS MUST MEET THE MANDATORY CRITERIPROCEED TO TECHNICAL EVALUATION. ALL BIDDER MEET ALL THE MANDATORY REQUIREMENTS SHALL NON-RESPONSIVE AND WILL BE ELIMINATED.	RS WHO	DO NOT
2.22	EVALUATION OF TENDERS: TECHNICAL EVALUAT	ΓΙΟΝ -	
	S/N Documents to be Submitted/ o. Requirement	Max. Mark s	Actu al Scor e
	1 FIRMS EXPERIENCE IN SIMILAR ASSIGNMENTS		
	a) Must provide at least five corporate clients served in the last three (2016, 2017,2018) years in performing similar service for the provision of medical insurance cover administration. Attach recommendation letters and copies of contract.	10	
	<ul> <li>b) Provide five evidence of administering at least 500,000 lives under the medical insurance cover scheme.</li> <li>c) Must be in similar business for more than three (3) years and above.</li> </ul>	10	
	c) Evidence of Firms capacity and capability to conduct due diligence/investigations on claims.  (Provide a registered certificate for investigation or a list and contract agreement with at least 3 investigative registered firms by a government body)	_	
	d) Evidence of Firms' registered panel of providers for second (2 <sup>nd</sup> ) opinions across the country.  (Attach registration certificate of each firm).	5	
	e) Must provide a detailed concept paper with not more than two (2) pages on Methodological Operations on Medical Insurance Cover Administration services	5	

ITT Ref.	F	Particulars of appendix to instructions to t	tenderers
		f) Must provide a clear methodology and road map/ work plan for assessment and review of old or pending claims in the custody of TSC	5
	2	QUALIFICATION AND EXPERIENCE OF KEY PERSONNEL	
		Attach CVs and copies of professional/academic certificates, recommendation letters	
		<b>a)</b> Senior Manager/Supervisor Ten years' Management experience with five years' specific experience in Insurance industry in a senior position.	
		Must also have Degree in related Business Management with a bias of Loss Adjustment/Actuarial Science or its equivalent	2
		Must be Professional member of Insurance Institute of Kenya, with five years' specific experience insurance.	2
			2
		b) Technical Staff  Must have 2 Technical staff with Diploma and above in the area of Insurance Valuation from College of Insurance or its equivalent.	4
		Must have at least two (2) technical staff with a Diploma in Loss Assessment from College of Insurance, or its equivalent	4
		Must have at least two (2) technical staff with a Diploma in Loss Adjustment from College of Insurance or its equivalent	4
	3	(provide CVs and certificates as evidence) FINANCIAL CAPABILITIES	
		a) Average Net assets for years 2017 and 2018 for the firm/ i) Below Kshs. 150 Million: 0 marks ii) Above Kshs. 150M - 500 Million: 4 marks	12
		iii) Above Kshs. 500 - 1Billion above: 8marks iv) Above Kshs 1Billion 12 marks	

Particulars of appendix to instructions to t	enderers
(Where Net assets = Total Assets - Total Liabilities)	
b) Average Gross premiums/fund managed for the years 2017 and 2018 for the firm.  a. Below Kshs. 500 Million: 0 marks	8
b. Above Kshs. 500M - 1 Billion: 4 marks	
c. Above Kshs 1Billion - Kshs 5 Billion: 8 marks	
c) Profit before tax for the years 2017 and 2018 for the firm: i. Below Kshs. 150 Million: 0 marks	5
ii. Above Kshs. 150M - 500 Million: 3 marks	
iii. Above Kshs. 500 5marks	
Information Technology System	
Evidence of an installed IT system that provides accurate and	
up to date information on the administration of the scheme	9
up to date information on the administration of the scheme TOTAL MARKS:	100
THE MINIMUM TECHNICAL SCORE TO PROCEED TO EVALUATION IS 70% AND ONLY TENDERERS THE MINIMUM TECHNICAL SCORE WILL BE EVALUATED.  BIDDERS WHO OBTAIN MARKS BELOW THIS MAIN DISQUALIFIED FROM FURTHER EVALUATION  NB: THE FIRM TO PROVIDE AT LEAST THREE CLIENT HAVE OFFERED SIMILAR MEDICAL ADMINISTRATION IN THE LAST THREE YEARS FOR IN TABLE A  (WITH EVIDENCE ATTACHED)	TO FINANCIAL THAT SECURE FINANCIALLY RK WILL BE S WHERE THEY INSURANCE
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Contract Period

ITT Ref.		Particulars of appendix to inst	ructions to tenderers
	No		
	-	Contact Information	Details
		Contract Price (Kshs.)	
	2	Name of company	
		Name of contact person	
		Designation Tolophono number	
		Telephone number e-mail address	
		Contract Period	
		Contract Price (Kshs.)	
	3	Name of company	
		Name of contact person	
		Designation	
		Telephone number	
		e-mail address	
		Contract Period	
		Contract Price (Kshs.)	
	prov and	ided or stated as evidence medical cover, group life last expense insurance be administration as a condition in	ousiness and insurance
	The Eval again	responsive bidder(s) will be uation. At this stage, bidders who have stage.  Arithmetical Errors: A bidder whose be shall be disqualified	e passed technical will be checked
	b)	<b>Tender Security:</b> Tenderers must attach t contract price	ender security of 2% of the total
	c)	<b>Price schedule</b> is fully filled, signed an instruction to tenderers.	nd stamped as indicated in the
	d)	<b>Form of tender</b> is correctly filled up v figures and word and are signed and stamp	
	e)	Audited Financial Reports: Completenes	ss of the financial reports
		diligence/ Post-qualification ners Service Commission shall co	onduct due diligence on the

ITT Ref.	Particulars of appendix to instructions to tenderers
	lowest evaluated bidder prior to the Award as per the Public Procurement and Assets Disposal Act, 2015.  The Commission will verify and determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated bid is responsive and qualified to perform the contract satisfactorily.
	Award Criteria:
	Teachers Service Commission (TSC) will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the <b>LOWEST EVALUATED BIDDER</b> , provided further that the tenderer is determined to be qualified to perform the contract satisfactorily
2.27	Particulars of performance security if applicable: 10% of the contract sum inform of a Bank Guarantee only

Bidders must sign and stamp here below, failure to do so will lead to disqualification:

NAME OF THE BIDDER:	
SIGNATURE:	
STAMP/SEAL:	

Failure to abide by all the above requirements shall lead to disqualification

### **SECTION III - GENERAL CONDITIONS OF CONTRACT**

### **Table of Clauses**

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### **SECTION III - GENERAL CONDITIONS OF CONTRACT** 3.1. Definitions

3.1.1 In this Contract, the following terms shall be interpreted as indicated:

- (a) "The Contract" means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- (b) "The Contract Price" means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
- (c) "The Services" means services to be provided by the tenderer including any documents, which the tenderer is required to provide to the Procuring entity under the Contract.
- (d) "The Procuring entity" means the organization procuring the services under this Contract
- (e) "The Contractor" means the organization or firm providing the services under this Contract.
- (f) "GCC" means the General Conditions of Contract contained in this section.
- (g) "SCC" means the Special Conditions of Contract
- (h) "Day" means calendar day

### 3.2. Application

3.2.1 These General Conditions shall apply to the extent that they are not superceded by provisions of other part of the contract

### 3.3. Standards

3.3.1 The services provided under this Contract shall conform to the standards mentioned in the schedule of requirements.

### 3.4. Use of Contract Documents and Information

- 3.4.1 The Contractor shall not, without the Procuring entity's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring entity in connection therewith, to any person other than a person employed by the contractor in the performance of the Contract.
- 3.4.2 The Contractor shall not, without the Procuring entity's prior written consent, make use of any document or information enumerated in paragraph 2.4.1 above.

3.4.3 Any document, other than the Contract itself, enumerated in paragraph 2.4.1 shall remain the property of the Procuring entity and shall be returned (all copies) to the Procuring entity on completion of the contract's or performance under the Contract if so required by the Procuring entity.

### 3.5. Patent Rights

3.5.1 The Contractor shall indemnify the Procuring entity against all thirdparty claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

### **3.6 Performance Security**

- 3.6.1Within twenty-eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in SCC
- 3.6.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.6.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of:
  - a) Cash.
  - b) A bank guarantee.
  - c) Such insurance guarantee approved by the Authority.
  - d) Letter of credit.
- 3.6.4 The performance security will be discharged by the Procuring entity and returned to the Candidate not later than thirty (30) days following the date of completion of the Contractor's performance of obligations under the Contract, including any warranty obligations, under the Contract.

### 3.7. Delivery of services and Documents

3.7.1 Delivery of the services shall be made by the Contractor in accordance with the terms specified by the procuring entity in the schedule of requirements and the special conditions of contract

### 3.8. Payment

3.81. The method and conditions of payment to be made to the contractor under this Contract shall be specified in SCC

3.82. Payment shall be made promptly by the Procuring entity, but in no case later than sixty (60) days after submission of an invoice or claim by the contractor

### 3.9. Prices

- 3.9.1 Prices charges by the contractor for Services performed under the Contract shall not, with the exception of any price adjustments authorized in SCC vary from the prices quoted by the tenderer in its tender or in the procuring entity's request for tender validity extension the case may be. No variation in or modification to the terms of the contract shall be made except by written amendments signed by the parties.
- 3.9.2 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)
- 3.9.3 Where contract price variation is allowed the variation shall not exceed 10% of the original contract price
- 3.9.4 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

### 3.10. Assignment

3.10.1 The Contractor shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Procuring entity's prior written consent.

### 3.11. Termination for Default

- 3.11.1The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Contractor terminate this Contract in whole or in part:
  - (a) if the Contractor fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.
  - (b) If the Contractor fails to perform any other obligation(s) under the Contract
  - (c) If the Contract in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the contract
- 3.11.2 In the event the Procuring entity terminates the contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those un- delivered, and the Contractor

shall be liable to the Procuring entity for any excess costs for such similar services. However, the contractor shall continue performance of the contract to extent not terminated.

### 3.12. Termination for Insolvency

3.12.1 The Procuring entity may at any time terminate the contract by giving written notice to the Contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

### 3.13. Termination for Convenience

- 3.13.1 The Procuring entity by written notice sent to the contractor, may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entities convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.
- 3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor an agreed amount for partially completed services.

### 3.14 Resolution of Disputes

- 3.14.1 The procuring entity and the contractor shall make every effort to resolve amicably by direct informal negotiations and disagreement or disputes arising between them under or in connection with the contract
- 3.14.2 If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

### 3.15. Governing Language

3.15.1. The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties shall be written in the same language.

### 3.16. Applicable Law

3.16.1 The contract shall be interpreted in accordance with the laws of Kenya unless otherwise expressly specified in the SCC.

### 3.17 Force Majeure

3.17.1 The Contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

### 3.18 Notices

- 3.18.1 Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by Fax or Email and confirmed in writing to the other party's address specified in the SCC.
- 3.18.2 A notice shall be effective when delivered or on the notices effective date, whichever is later.

### **SECTION IV - SPECIAL CONDITIONS OF CONTRACT**

### 4.1. CONDITIONS TO BE MET BY THE FIRM - Refer Mandatory Evaluation Criteria

4.2 Special Conditions of Contract as relates to the General Conditions of Contract (GCC)

GCC Ref.	Special condition of contract				
3.6	Bidder shall submit a performance security of <b>10</b> % of the				
Performance	contract price in form of a <b>Bank Guarantee</b> from a bank				
security	registered in Kenya.				
3.8 Payment	Administration fees will be paid after submission of report.				
3.9 Price adjustment	3.9.1 Price changes affecting total price either upwards or downwards shall be permissible in case of member or dependants additions or deletions. The Unit cost per member/ dependant shall hold				
	3.9.2 Contract variation shall not be allowed.				
	The administration of the WIBA will be for a period of THREE (3) years January 2020 - 2022				
	Indicate addresses of both parties.				
3.18 Notices	Client: The Secretary, Teachers Service Commission, Private Bag - 00100, Nairobi. Tel: 020-2892000. E-mail: info@tsc.go.ke				
	Contractor's Address:				

### **SECTION V - SCHEDULE OF REQUIREMENTS**

### **DUTIES AND RESPONSIBILITIES OF THE ADMINISTRATOR**

### The administrator will;

- ✓ Assess all work injury benefits claims lodged at the Commission, show due diligence and advice appropriately.
- ✓ Ascertain the legibility of individual claims.
- ✓ Investigate WIBA claims.
- ✓ Refer claimant for re-assesment to a panel of doctors appointed by the administrator where the assesment does not meet the criteria set as per the WIBA Act 2007.
- ✓ Coordinate with Medical Service providers and Administrator while investigating and authenticating treatment related to injury for the claimants.
- ✓ Advice the funds custodian (TSC) on amounts payable for compensation as a result of bodily injury and occupational illness.

### ASSESSMENT AND ADJUDICATION OF ALL THE PENDING CLAIMS

The Successful bidder shall assess, adjudicate, review and advice on pending/old WIBA claims for and on behalf of TSC at quoted rate as follows.

a) The bidder shall assess and adjudicate all incoming claims for Teachers for a period of **Three (3) years**.

### **DURATION OF THE CONTRACT**

The Successful bidder shall enter into an initial one year (1) contract and the subsequent two years (2) based on the following conditions.

- a) satisfactory performance.
- b) Availability of Funds
- c) Existing Legal provisions

### **TERMS OF REFERENCE**

Teachers Service Commission "TSC" intends to appoint an administrator to provide professional service in management of claims arising out of occupational illness and injuries sustained by its in line of duty.

The policy will indemnify demise of an employee as a result of accidental death or liability under the Work Injury Benefit Act (WIBA) 2007 in respect of bodily injury.

**Population:** The cover will be for **321,000** Teachers.

TSC will avail a list of its teachers together with their

salaries to the successful bidder.

### **Benefits Payable**

1) On Fatal Accident: WIBA (Work Injury Benefit Act)

During the period of cover, existing TSC Teachers and any

additional teacher joining TSC will be covered.

Benefits to be provided as per the provisions of the WIBA

Act (2007).

**2) On bodily injury**: As provided for in the Act on occupational diseases.

3) On Occupation Illness: As provided in the Act.

**4) Beneficiary Nomination:** Each member of TSC will nominate one or more

Beneficiaries as recipients in the event of death.

**5) Duration/Renewal:** The Administration Service will run for the twelve (12) months effective 1<sup>st</sup> January, 2020. The service/contract may be renewed for the next two years' subject to satisfactory performance.

TSC would appoint an administrator who would coordinate WIBA and the employees medical scheme for claims verification and for monitoring and evaluation purposes.

The administrator would be expected to demonstrate the capacity to appoint a countrywide panel of medical service providers to assess the degree of injuries to determine levels of compensation by TSC.

The following requirements must be complied with by the successful administrator: -

- Must have a countrywide panel of health care service providers/facilities spread countrywide up-to and including every County and Subcounty for assessment of WIBA claims.
- Detailed Methodology/operational plan on how to administer the scheme Nationwide.
- ➤ Evidence of experience in administration of Work Injury Benefits (WIBA) including recommendation from five (5) major clients in the last three years.
- ➤ Evidence of an ICT system that provides timely, accurate and efficient information on the administration of the scheme.
- > Elaborate on the capacity for fraud detection, prevention and mitigation.
- Provide claims management model and process.
- > Benefit coordination capabilities.
- Demonstrate capability in managing employer schemes with population of over 500,000 employees.

➤ Provide evidence of firm's capability by way of Technical Expertise of key personnel who hold qualifications of Loss Assessment, insurance Valuation and Adjustment.

### 1. Role/Purpose

The successful administrator should structure the administrative function and provide linkages with the Commissions Human Resource Department on the implementation and roll out of the function.

The administrator will provide strategic direction and leadership to ensure the preservation of work injury benefits utilized by employees due to occupational injury or Illness cases.

### 2. Term

This Terms of Reference is effective from 1<sup>st</sup> January 2020 and continues for the first one year and subject to two years' renewal subject to satisfactory performance and availability of budget.

### 3. Membership

The membership to be administered will comprise of all Teachers employed by the TSC.

### 4. Roles and Responsibilities

The roles & responsibilities may include:

- Having periodic meetings with TSC for status updates
- Provision of monthly reports and status of WIBA cases
- Adjudicate and advice TSC on compensation against legal liabilities under the Work Injury Benefits Act 2007 and subsequent amendments in respect of assessment and award of bodily injury or death by accident or occupational illness caused to the employees, provided those categories of employees covered by Work Injury Benefit Act shall only be covered in course of their employment.
- Adjudicate and advice TSC on compensation for accidental death or injury sustained by the employees in accordance with the requirements under the act

- Adjudicate and advice TSC on compensation for accidental permanent disability (PTD).
- Adjudicate and advice TSC on Temporary total disability based on actual weekly earnings up to 48 weeks.
- Assess and advice TSC on the benefits accruing to employees in tandem with the WIBA Act.

### SECTION VI - STANDARD FORMS

### **Notes on the standard Forms**

- 1. **Form of TENDER** The form of Tender must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representatives of the tenderer.
- 2. **Price Schedule Form** The price schedule form must similarly be completed and submitted with the tender.
- 3. **Contract Form** The contract form shall not be completed by the tenderer at the time of submitting the tender. The contract form shall be completed after contract award and should incorporate the accepted contract price.
- 4. **Confidential Business Questionnaire Form** This form must be completed by the tenderer and submitted with the tender documents.
- 5. **Tender Security Form** When required by the tender document the tenderer shall provide the tender security either in the form included hereinafter or in another format acceptable to the procuring entity.
- 6. **Performance security Form** The performance security form should not be completed by the tenderer at the time of tender preparation. Only the successful tenderer will be required to provide performance security in the form provided herein or in another form acceptable to the procuring entity.

### PRICE SCHEDULE FORM

### **TEACHERS SERVICE COMMISSION**

## PROVISION OF ADMINISTRATION SERVICES FOR WORK INJURY BENEFITS COVER FOR TSC EMPLOYEES (TEACHERS AND SECRETARIAT)

ITEM NO.	DESCRIPTION	COST
1.	ADMINISTRATION FEE FOR (TEACHERS) THREE YEARS FRAMEWOR CONTRACT	
2.	16% VAT	
	TOTAL CONTRACT FEE (VAT Inclusive.) The total figure should be transferred to the Form of Tender in words and figures	

Name of Tenderer
Date
Sign and Stamp

	n or lender	Data
To:	Name and address of procuring entity	Date
		Tender No. Tender Name
Gent	lemen and/or Ladies: -	
numk unde confo  word:	Having examined the Tender document pers) the receipt of which is here ersigned, offer to provide Insurance prmity with the said Tender document for s and figures] or such other sums as mathematically	eby duly acknowledged, we the Services under this tender in the sum of: [Total Tender amount in ay be ascertained in accordance
	We undertake, if our Tender is accepted ces in accordance with the conditions of	
days and i	We agree to abide by this Tender for a from the date fixed for Tender opening it shall remain binding upon us and may expiration of that period.	of the Instructions to Tenderers,
notifi	This Tender, together with your writte cation of award, shall constitute a Con ng of the contract by both parties.	
	We understand that you are not bour er you may receive.	nd to accept the lowest or any
Date	d this day of	2018
[Sign	ature] [In t	the capacity of]
Dulv	authorized to sign tender for and on beh	alf of

#### Contract Form

THIS AGREEMENT made the day of 20 between [name of Procurement entity] of [country of Procurement entity] (hereinafter called "the Procuring entity") of the one part and [name of tenderer] of [city and country of tenderer] (hereinafter called "the tenderer") of the other part:

WHEREAS the Procuring entity invited tenders for the GPA cover and has accepted a tender by the tenderer for the supply of the services in the sum of

[contract price in words in figures] (hereinafter called "the Contract Price").

#### NOW THIS AGREEMENT WITNESSTH AS FOLLOWS: -

- 1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
- 2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz:
  - (a) the Tender Form and the Price Schedule submitted by the tenderer;
  - (b) the Schedule of Requirements
  - (c) the Details of cover
  - (d) the General Conditions of Contract
  - (e) the Special Conditions of Contract; and
  - (f) the Procuring Entity's Notification of Award
- 3. In consideration of the payments to be made by the Procuring entity to the tenderer as hereinafter mentioned, the tenderer hereby covenants with the Procuring entity to provide the GPA cover and to remedy defects therein in conformity in all respects with the provisions of the Contract.
- 4. The Procuring entity hereby covenants to pay the tenderer in consideration of the provision of the services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written

Signed, sealed, delivered by	_the	(for th	ne Pro	ocuring enti	ty)	
Signed, sealed, delivered by presence of	the	(for	the	tenderer)	in	the

# **CONFIDENTIAL BUSINESS QUESTIONNAIRE**

You are requested to give the particular indicated in Part 1 and either Part 2(a), 2(b), or 2 (c)

Which ever applies to your type of business

this F		ised that i	t is a seriou	s offence	to give fals	e informa	ation on
	Part Business	-					Name
	Location		of	busi	ness		remises
	Plot	No.				Stre	eet/Road
				Te	l. No	Fax	
	l Nature			of		k	ousiness
	Registration	1		Certificat			No
Maxir	mum value Name o	of busines  f your		u can han	_		
	Part 2(a) - S Your nan	ne in	full				_
detai	Nationality Citizenship ls					OI	origin
	Party 2(b) - Give details		p s as follows				

1.	Nam Shares	ie Na	ationalit	У	C	Citizenshi	ip	I	Details
 2.									
 3.					•••••				
 4.									
 5.					•••••				
Part 2 Privat	2(c) – Regis te	tered Con	npany:	or					public
	the nominal K Nominal K Issued Ksh details of a	shs s Il directors	s as foll	  OWS		eany – 			
	Nam Shares	ie Na	ationalit	У	C	Citizenshi	p		Details
1. 2.									
3.									
4.					•••••				
 5.									
Date.					Sign	ature	of	Te	nderer
	citizen, ralization or			"Citizens	hip [	Details"	whether	by	Birth,

TENID	ED	CECI	IDITV	M

Whereas [name of Bidder] (hereinafter called <the tenderer> has submitted its bid dated [date of submission of bid] for the provision of insurance services (hereinafter called <the tender>

KNOW ALL PEOPLE by these presents tha	t WE [name of hank] of [name of
country], having our registered office	at [name of procuring entity]
(hereinafter called <the entity="" procuring=""></the>	in the sum of [state the amount]
for which payment well and truly to be ma	de to the said procuring entity, the
Bank binds itself, its successors, and assig	ns by these presents. Sealed with
the Common Seal of the said Bank this	day of
20	

THE CONDITIONS of this obligation are: -

1. If the tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Form; or

- 2. If the tender, having been notified of the acceptance of its tender by the procuring entity during the period of tender validity
  - (a) fails or refuses to execute the Contract Form, if required; or
  - (b) fails or refuses to furnish the performance security, in accordance with the Instructions to tenders.

We undertake to pay to the procuring entity up to the above amount upon receipt of its first written demand, without the procuring entity having to substantiate its demand, provided that in its demand the procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the conditions, specifying the occurred condition(s)

This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above stated date.

[Authorized Signatories and official stamp of the Bank]

(Amend accordingly if provided by Insurance Company)

#### PERFORMANCE SECURITY FORM

_	ne of procuring entity]
WHEREAS	[ <u>name of tenderer</u> ]
(Hereinafte	er called "the tenderer") has undertaken, in pursuance of Contract
No	[ <u>reference number of the contract</u> ] dated
20	to supply
[description	n of insurance services (Hereinafter called "the Contract")

AND WHEREAS it has been stipulated by you in the said Contract that the tenderer shall furnish you with a bank guarantee by a reputable bank for a sum specified therein as security for compliance with the Tenderer's performance obligations in accordance with the Contract

AND WHEREAS we have agreed to give the tenderer a guarantee:

THERFEFORE WE hereby affirm that we are Guarantors a you, on behalf of the tenderer, up to a total of	undertake to pay er to be in default m of money within to f guarantee] as
This guarantee is valid until the day of	20
Signature and seal of the Guarantors	
[Name of bank of financial institution]	
[Address]	
[Date]	

(Amend accordingly if provided by Insurance Company)

#### **LETTER OF NOTIFICATION OF AWARD**

	Address of Procuring Entity
To:	
RE: Tender No	<u> </u>
Tender Name	<del>_</del>
tender have been awarded to yo	t/s stated below under the above mentioned u.
<ol> <li>Please acknowledge receiptance.</li> </ol>	ot of this letter of notification signifying your
	all be signed by the parties within 30 days of not earlier than 14 days from the date of the
3. You may contact the office subject matter of this lette	er(s) whose particulars appear below on the r of notification of award.
(FULL PARTICULARS)	

SIGNED FOR ACCOUNTING OFFICER

## **INTEGRITY DECLARATION**

Street/avenue, (town), declare that Pi		O. Box nebased on a	Code, E-mail free and fair o	of
that I/We will n reward to any p	ot offer or facilitate, doublic officer, their related the Public Procurem	irectly or ind tions or busine	irectly, any indi ess associates,	ucement or pursuant to
Tender name:				
Tender No				
For/or in the successful.	subsequent performa	ince of the	contract if I/V	We am/are
Dated this	da	y of	20	
	Signature			Official
Name Signatory	and		Title	of

## **NON-DEBARMENT STATEMENT**

I/We/Messrs			of	
	Building, P. C			
(town),	(Nationality), Phone	e E-m	nail	
	We /Messrs			
	participating in public pr			
	hority pursuant to pur			
•	Asset Disposal Act, 2015			
	,			
Dated this	day	of 20.		
	Signature		Off	icial
Stamp				
	_	<b></b>		_
Name	and	Title		of
Signatory				

# FORM RB 1

## **REPUBLIC OF KENYA**

## PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD

APPLICATION NO OF20
BETWEEN
APPLICANT
AND
RESPONDENT (Procuring Entity)
Request for review of the decision of the (Name of the Procuring
Entity) ofdated theday of20in the matter of
Tender Noof20
REQUEST FOR REVIEW
I/We, the above named Applicant(s), of address
Physical address Fax NoTel. No Email, hereby
request the Public Procurement Administrative Review Board to review the
whole/part of the above mentioned decision on the following grounds
namely: -
1.
2.
etc.
By this memorandum, the Applicant requests the Board for an order/orders
that: -
1.
2.
etc
SIGNED (Applicant)
Dated on day of/20

# FOR OFFICIAL USE ONLY

Lodged with the Secretary Public Procurement Administrative Review Board on ...... day of ......20......

SIGNED Board Secretary