

# **TEACHERS SERVICE COMMISSION**



**TSC/T/23/2021-2022**

## **MAINTENANCE OF DELL HARDWARE AND ASSOCIATED SOFTWARE FOR TEACHERS SERVICE COMMISSION**

**Teachers Service Commission Upper Hill, Kilimanjaro Road,  
Private Bag, 00100**

**Email: [ddprocurement@tsc.go.ke](mailto:ddprocurement@tsc.go.ke)**

**Website: <http://www.tsc.go.ke/www.tenders.go.ke>**

**CLOSING DATE: THURSDAY 23<sup>RD</sup> DECEMBER, 2021 AT 9.00AM**

## INVITATION TO TENDER

### PROCURING ENTITY: TEACHERS SERVICE COMMISSION

### CONTRACT NAME AND DESCRIPTION: MAINTENANCE OF DELL HARDWARE AND ASSOCIATED SOFTWARE FOR TEACHERS SERVICE COMMISSION

1. The Teachers Service Commission invites sealed tenders for the for Maintenance of dell hardware and associated software for Teachers Service commission at the Headquarters
2. Tendering will be conducted under open competitive method Open Tender using a standardized tender document. Tendering is open to all qualified and interested bidders who meets the tender requirements.
3. Qualified and interested tenderers may obtain further information and inspect the Tender Documents during office hours 8.00am to 4.00pm at the Teachers Service Commission Procurement office located at Second Floor Podium Wing.
4. Complete tender document may be obtained by interested candidates upon payment of a non- refundable fee of Kshs. 1,000 payable to the Teachers Service Commission at National Bank of Kenya Account No. 01001000905000, Haram bee Avenue Branch or Bankers Cheer and present the bank slip to TSC Cash office for official receipt. Tender documents may be obtained electronically from the Website [www.tsc.go.ke](http://www.tsc.go.ke) or [www.tenders.go.ke](http://www.tenders.go.ke) Tender documents obtained electronically will be free of charge.
5. Tender documents may be viewed and downloaded free from the Teachers Service Commission website [www.tsc.go.ke](http://www.tsc.go.ke) or Public Procurement Information Portal [www.tenders.go.ke](http://www.tenders.go.ke) . Tenderers who download the tender document must forward their particulars immediately to [ddprocurement@tsc.go.ke](mailto:ddprocurement@tsc.go.ke) to facilitate any further clarification or addendum.
6. All Tenders must be accompanied by Tender Security of **Kshs 200,000(Two Hundred Thousand Only)** valid for 150days from the date of tender opening.
7. The Tenderer shall chronologically serialize all pages of the tender documents submitted.
8. Completed tenders must be delivered to the tender box located at Teachers Service Commission Podium Wing Ground floor on or before **Thursday 23<sup>rd</sup> December, 2021 at 9.00am** Electronic Tenders will not be permitted.
9. Tenders will be opened immediately on **Thursday 23<sup>rd</sup> December, 2021 at 9.00am** at Teachers Service Commission Ground Floor Podium wing. Tenders will be publicly opened in the presence of the Tenderers' designated representatives who choose to attend at the address below. Only one Firms Representative will be allowed to attend the opening in order to adhere to Covid -19 Protocols
10. Teachers Service Commission will conduct a Pre-Bid Conference/ Site Visit on **Tuesday 14<sup>th</sup> December, 2021 at 10.00am.**
11. Prices quoted should be net inclusive of all taxes and delivery must be in Kenya

Shillings and shall remain valid for one year (365days) from the closing date of the tender **Thursday 23rd December, 2021 at 9.00am**

12. The addresses referred to above are:

**A. Address for obtaining further information and for purchasing tender documents**

- i. Teachers Service Commission
- ii. TSC House Upper Hill, Kilimanjaro Road Procurement Office Located at Second Floor Podium Wing
- iii. Postal Address P. O Box Private Bag Nairobi
- iv. Attention Head of Procurement Tel: 0208079033/ 0202892301 Email [ddprocurement@tsc.go.ke](mailto:ddprocurement@tsc.go.ke)

**B. Address for Submission of Tenders.**

- i. Teachers Service Commission
- ii. P.O Box Private Bag Nairobi - Attention Head of Procurement
- iii. Tenders must be deposited at the tender box located at Teachers Service Commission Ground Floor Podium Wing or Hand delivered to Teachers Service Commission Procurement office located at second floor Podium Wing)

**C. Address for Opening of Tenders.**

- 1) Teachers Service Commission
- 2) Teachers Service Commission House Located at Upper hill Kilimanjaro road Ground Floor Podium Wing.

**COMMISSION SECRETARY/CHIEF EXECUTIVE  
TEACHERS SERVICE COMMISSION**

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# **PART 1 - TENDERING PROCEDURES**

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## **SECTION I - INSTRUCTIONS TO TENDERERS**

### **A. General**

#### **1. Scope of Tender**

- 1.1 This tendering document is for the delivery of Maintenance Services, as specified in Section V, Procuring Entity's Requirements. The name, identification and number of lots (contracts) of this TDS procurement are specified in the **TDS**.

#### **2. Definitions**

- 2.1 Throughout this tendering document:

- a) the term “in writing” means communicated in written form (e.g. by mail, e-mail, fax, including if specified in the **TDS**, distributed or received through the electronic-procurement system used by the Procuring Entity) with proof of receipt;
- b) if the context so requires, “singular” means “plural” and vice versa; and
- c) “Day” means calendar day, unless otherwise specified as “Business Day”. A Business Day is any day that is an official working day of the Procuring Entity. It excludes the Procuring Entity's official public holidays.

- 2.2 The successful Tenderer will be expected to complete the performance of the Services by the Intended Completion Date provided in the contract.

#### **3. Fraud and Corruption**

- 3.1 The Procuring Entity requires compliance with the provisions of the Public Procurement and Asset Disposal Act, 2015, Section 62 “Declaration not to engage in corruption”. The tender submitted by a person shall include a declaration that the person shall not engage in any corrupt or fraudulent practice and a declaration that the person or his or her sub-contractors are not debarred from participating in public procurement proceedings.
- 3.2 The Procuring Entity requires compliance with the provisions of the Competition Act 2010, regarding collusive practices in contracting. Any tenderer found to have engaged in collusive conduct shall be disqualified and criminal and/or civil sanctions may be imposed. To this effect, Tenders shall be required to complete and sign the “Certificate of Independent Tender Determination” annexed to the Form of Tender.
- 3.3 Unfair Competitive Advantage-Fairness and transparency in the tender process require that the firms or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to this tender. To that end, the Procuring Entity shall indicate in the **TDS** and make available to all the firms together with this tender document all information that would in that respect give such firm any unfair competitive advantage over competing firms.
- 3.4 Unfair Competitive Advantage – Fairness and transparency in the tender process require that the Firms or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to the contract being tendered for. The Procuring Entity shall indicate in the **TDS** firms (if any) that provided consulting services for the contract being tendered for. The Procuring Entity shall check whether the owners or controllers of the Tenderer are same as those that provided consulting services. The Procuring Entity shall, upon request, make available to any tenderer information that would give such firm unfair competitive advantage over competing firms.
- 3.5 Tenderers shall permit and shall cause their agents (where declared or not), subcontractors, sub-consultants, service providers, suppliers, and their personnel, to permit the Procuring Entity to inspect all accounts, records and other documents relating to any initial selection process, prequalification process, tender submission, proposal submission, and contract performance (in the case of award), and to have them audited by auditors appointed by the Procuring Entity.

## 4 Eligible Tenderers

- 4.1 A Tenderer may be a firm that is a private entity, a state-owned entity or institution subject to TDS 4.6, or any combination of such entities in the form of an association or subcontracting arrangement or a Joint Venture (JV) under an existing agreement or with the intent to enter into such an agreement supported by a Form of intent. In the case of a joint venture, all members shall be jointly and severally liable for the execution of the entire Contract in accordance with the Contract terms. The JV shall nominate a Representative who shall have the authority to conduct all business for and on behalf of any and all the members of the JV during the Tendering process and, in the event the JV is awarded the Contract, during contract execution. The maximum number of JV members shall be specified in the **TDS**.
- 4.2 Public Officers of the Procuring Entity, their Spouses, Child, Parent, Brothers or Sister. Child, Parent, Brother or Sister of a Spouse, their business associates or agents and firms/organizations in which they have a substantial or controlling interest shall not be eligible to tender or be awarded a contract. Public Officers are also not allowed to participate in any procurement proceedings.
- 4.3 A Tenderer shall not have a conflict of interest. Any Tenderer found to have a conflict of interest shall be disqualified. A Tenderer may be considered to have a conflict of interest for the purpose of this Tendering process, if the Tenderer:
- a) Directly or indirectly controls, is controlled by or is under common control with another Tenderer; or
  - b) Receives or has received any direct or indirect subsidy from another Tenderer; or
  - c) Has the same legal representative as another Tenderer; or
  - d) Has a relationship with another Tenderer, directly or through common third parties, that puts it in a position to influence the Tender of another Tenderer, or influence the decisions of the Procuring Entity regarding this Tendering process; or
  - e) Or any of its affiliates participated as a consultant in the preparation of the Procuring Entity's Requirements (including Activities Schedules, Performance Specifications and Drawings) for the Maintenance services that are the subject of the Tender; or
  - f) Or any of its affiliates has been hired (or is proposed to be hired) by the Procuring Entity or Procuring Entity for the Contract implementation; or
  - g) Would be providing goods, works, or maintenance services resulting from or directly related to consulting services for the preparation or implementation of the project specified in the **TDS** TDS 2.1 that it provided or were provided by any affiliate that directly or indirectly controls, is controlled by, or is under common control with that firm; or
  - h) Has a close business or family relationship with a professional staff of the Procuring Entity or of the project implementing agency, who: (i) are directly or indirectly involved in the preparation of the tendering document or specifications of the contract, and/or the Tender evaluation process of such contract; or (ii) would be involved in the implementation or supervision of such contract unless the conflict stemming from such relationship has been resolved in a manner acceptable to the Procuring Entity throughout the procurement process and execution of the Contract.
- 4.4 A firm that is a Tenderer (either individually or as a JV member) shall not participate in more than one Tender, except for permitted alternative Tenders. This includes participation as a subcontractor. Such participation shall result in the disqualification of all Tenders in which the firm is involved. A firm that is not a Tenderer or a JV member, may participate as a sub-contractor in more than one Tender.
- 4.5 A Tenderer may have the nationality of any country, subject to the restrictions pursuant to TDS 4.9. A Tenderer shall be deemed to have the nationality of a country if the Tenderer is constituted, incorporated or registered in and operates in conformity with the provisions of the laws of that country, as evidenced by its articles of incorporation (or equivalent documents of constitution or association) and its registration documents, as the case may be. This criterion also shall apply to the determination of the nationality of proposed subcontractors or sub-consultants for any part of the Contract including related Services.
- 4.6 A Tenderer that has been sanctioned by PPRA or are under a temporary suspension or a debarment imposed by any other entity of the Government of Kenya, shall be ineligible to be prequalified for, initially selected for, tender for, propose for, or be awarded a contract during such period of sanctioning. The list of debarred firms and individuals is available at the electronic address [info@ppra.go.ke](mailto:info@ppra.go.ke).

- 4.7 Tenderers that are state-owned enterprises or institutions in Kenya may be eligible to compete and be awarded a Contract(s) only if they can establish that they: (i) are legally and financially autonomous; (ii) operate under commercial law; and (iii) are not under supervision of the Procuring Entity.
- 4.8 A Tenderer under suspension from tendering as the result of the operation of a Tender-Securing Declaration or Proposal-Securing Declaration shall not be eligible to tender.
- 4.9 Firms and individuals may be ineligible if (a) as a matter of law or official regulations, Kenya prohibits commercial relations with that country, or (b) by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, Kenya prohibits any import of goods or contracting of works or services from that country, or any payments to any country, person, or entity in that country.
- 4.10 Foreign tenderers are required to source at least forty (40%) percent of their contract inputs (in supplies, subcontracts and labor) from national suppliers and contractors. To this end, a foreign tenderer shall provide in its tender documentary evidence that this requirement is met. Foreign tenderers not meeting this criterion will be automatically disqualified. Information required to enable the Procuring Entity determine if this condition is met shall be provided in for this purpose is be provided in “SECTION III - EVALUATION AND QUALIFICATION CRITERIA, Item 9”.
- 4.11 Pursuant to the eligibility requirements of TDS 4.10, a tender is considered a foreign tenderer, if it is registered in Kenya, has less than 51 percent ownership by nationals of Kenya and if it does not subcontract foreign contractors more than 10 percent of the contract price, excluding provisional sums. JVs are considered as foreign tenderers if the individual member firms are registered in Kenya have less 51 percent ownership by nationals of Kenya. The JV shall not subcontract to foreign firms more than 10 percent of the contract price, excluding provisional sums.
- 4.12 The Procuring Entity may require tenderers to be registered with certain authorities in Kenya. Such registration shall be defined in the TDS, but care must be taken to ensure such registration requirement does not discourage competition, nor exclude competent tenderers. Registration shall not be a condition for tender, but where a selected tenderer is not so registered, the tenderer shall be given opportunity to register before signature of contract.
- 4.13 The Competition Act of Kenya requires that firms wishing to tender as Joint Venture undertakings which may prevent, distort or lessen competition in provision of services are prohibited unless they are exempt in accordance with the provisions of Section 25 of the Competition Act, 2010. JVs will be required to seek for exemption from the Competition Authority. Exemption shall not be a condition for tender, but it shall be a condition of contract award and signature. A JV tenderer shall be given opportunity to seek such exemption as a condition of award and signature of contract. Application for exemption from the Competition Authority of Kenya may be accessed from the website [www.cak.go.ke](http://www.cak.go.ke)
- 4.14 A Tenderer may be considered ineligible if he/she offers goods, works and production processes with characteristics that have been declared by the relevant national environmental protection agency or by other competent authority as harmful to human beings and to the environment shall not be eligible for procurement.

## **5 Qualification of the Tenderer**

- 5.1 All Tenderers shall provide in Section IV, Tendering Forms, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.
- 5.2 In the event that prequalification of Tenderers has been undertaken as stated in TDS 18.4, the provisions on qualifications of the Section III, Evaluation and Qualification Criteria shall not apply.

## **B. Contents of Tendering Document**

### **6 Sections of Tendering Document**

- 6.1 The tendering document consists of Parts 1, 2, and 3, which include all the sections indicated below and should be read in conjunction with any Addenda issued in accordance with TDS 9.

#### **PART 1: Tendering Procedures**

- i) Section I-Instructions to Tenderers (TDS)

- ii) Section II-Tender Data Sheet (TDS)
- iii) Section III-Evaluation and Qualification Criteria

- iv) Section IV – Tendering Forms

## **PART 2: Procuring Entity's Requirements**

- v) Section V- Procuring Entity's Requirements

## **PART 3: Contract**

- vi) Section VI- General Conditions of Contract (GCC)
- vii) Section VII- Special Conditions of Contract (SCC)
- viii) Section VIII- Contract Forms

- 6.2 The Invitation to Tender (TDS) or the notice to prequalify Tenderers, as the case may be, issued by the Procuring Entity is not part of this tendering document.
- 6.3 Unless obtained directly from the Procuring Entity, the Procuring Entity is not responsible for the completeness of the document, responses to requests for clarification, the Minutes of the pre-Tender meeting (if any), or Addenda to the tendering document in accordance with TDS 9. In case of any contradiction, documents obtained directly from the Procuring Entity shall prevail.
- 6.4 The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tendering document and to furnish with its Tender all information or documentation as is required by the tendering document.

## **7. Site Visit**

- 7.1 The Tenderer, at the Tenderer's own responsibility and risk, is encouraged to visit and examine the Site of the Required Services and its surroundings and obtain all information that may be necessary for preparing the Tender and entering into a contract for the Services. The costs of visiting the Site shall be at the Tenderer's own expense.

## **8. Pre-Tender Meeting and a pre-arranged pretender visit of the site of the works**

- 8.1 The Procuring Entity shall specify in the **TDS** if a pre-tender conference will be held, when and where. The Procuring Entity shall also specify in the **TDS** if a pre-arranged pretender visit of the site of the works will be held and when. The Tenderer's designated representative is invited to attend a pre-arranged pretender visit of the site of the works. The purpose of the meeting will be to clarify issues and to answer questions on any matter that may be raised at that stage.
- 8.2 The Tenderer is requested to submit any questions in writing, to reach the Procuring Entity not later than the period specified in the **TDS** before the meeting.
- 8.3 Minutes of the pre-Tender meeting and the pre-arranged pretender visit of the site of the works, if applicable, including the text of the questions asked by Tenderers and the responses given, together with any responses prepared after the meeting, will be transmitted promptly to all Tenderers who have acquired the Tender Documents in accordance with TDS 6.3. Minutes shall not identify the source of the questions asked.
- 8.4 The Procuring Entity shall also promptly publish anonymized (no names) Minutes of the pre-Tender meeting and the pre-arranged pretender visit of the site of the works at the web page identified in the **TDS**. Any modification to the Tender Documents that may become necessary as a result of the pre-Tender meeting shall be made by the Procuring Entity exclusively through the issue of an Addendum pursuant to TDS 10 and not through the minutes of the pre-Tender meeting. Nonattendance at the pre-Tender meeting will not be a cause for disqualification of a Tenderer.

## **9. Clarification of Tender Documents**

- 9.1 A Tenderer requiring any clarification of the Tender Document shall contact the Procuring Entity in writing at the Procuring Entity's address specified in the **TDS** or raise its enquiries during the pre-Tender meeting and the pre-arranged pretender visit of the site of the works if provided for in

accordance with TDS 8.4. The Procuring Entity will respond in writing to any request for clarification, provided that such request is received no later than the period specified in the **TDS** prior to the deadline for submission of tenders. The Procuring Entity shall forward copies of its response to all tenderers who have acquired the Tender Documents in accordance with TDS 6.3, including a description of the inquiry but without identifying its source. If so specified in the **TDS**, the Procuring Entity shall also promptly publish its response at the web page identified in the **TDS**. Should the clarification result in changes to the essential elements of the Tender Documents, the Procuring Entity shall amend the Tender Documents appropriately following the procedure under TDS 10.

## **10. Amendment of Tendering Document**

10.1 At any time prior to the deadline for submission of Tenders, the Procuring Entity may amend the Tendering document by issuing addenda.

10.2 Any addendum issued shall be part of the tendering document and shall be communicated in writing to all who have obtained the tendering document from the Procuring Entity in accordance with TDS 6.3. The Procuring Entity shall also promptly publish the addendum on the Procuring Entity's webpage in accordance with TDS 8.1.

10.3 To give prospective Tenderers reasonable time in which to take an addendum into account in preparing their Tenders, the Procuring Entity shall extend, as necessary, the deadline for submission of Tenders, in accordance with TDS 24.2 below.

## **C. Preparation of Tenders**

### **11. Cost of Tendering**

11.1 The Tenderer shall bear all costs associated with the preparation and submission of its Tender, and the Procuring Entity shall not be responsible or liable for those costs, regardless of the conduct or outcome of the Tendering process.

### **12. Language of Tender**

12.1 The Tender as well as all correspondence and documents relating to the Tender exchanged by the Tenderer and the Procuring Entity shall be written in the English language. Supporting documents and printed literature that are part of the Tender maybe in another language provided they are accompanied by an accurate translation of the relevant passages into the English language, in which case, for purposes of interpretation of the Tender, such translation shall govern.

### **13. Documents Comprising the Tender**

13.1 The Tender shall comprise the following:

- a) **Form of Tender** prepared in accordance with TDS 14;
- b) **Schedules:** Schedules or Requirements and priced Activity Schedule completed in accordance with TDS 14 and TDS 16;
- c) **Tender Security or Tender-Securing Declaration** in accordance with TDS 21.1;
- d) **Alternative Tender:** if permissible in accordance with TDS 15;
- e) **Authorization:** written confirmation authorizing the signatory of the Tender to commit the Tenderer, in accordance with TDS 22.3;
- f) **Qualifications:** documentary evidence in accordance with TDS 19 establishing the Tenderer's qualifications to perform the Contract if its Tender is accepted;
- g) **Tenderer's Eligibility:** documentary evidence in accordance with TDS 19 establishing the Tenderer's eligibility to Tender;
- h) **Conformity:** documentary evidence in accordance with TDS 18, that the Services conform to the tendering document; and
- i) Any other document required **in the TDS**.

13.2 In addition to the requirements under TDS 12.1, Tenders submitted by a JV shall include a copy of the Joint Venture Agreement entered into by all members. Alternatively, a Form of intent to execute a Joint Venture Agreement in the event of a successful Tender shall be signed by all members and submitted with the Tender, together with a copy of the proposed Agreement. The Tenderer shall chronologically serialize pages of all



tender documents submitted. The Tenderer shall furnish in the Form of Tender information on commissions and gratuities, if any, paid or to be paid to agents or any other party relating to this Tender.

#### **14 Form of Tender and Activity Schedule**

14.1 The Form of Tender and priced Activity Schedule shall be prepared using the relevant forms furnished in Section IV, Tendering Forms. The forms must be completed without any alterations to the text, and no substitutes shall be accepted except as provided under TDS 21.3. All blank spaces shall be filled in with the information requested.

#### **15 Alternative Tenders**

15.1 Unless otherwise indicated in the TDS, alternative Tenders shall not be considered. If alternatives are permitted, only the technical alternatives, if any, of the Most Advantageous Tenderer shall be considered by the Procuring Entity.

15.2 When alternative times for completion are explicitly invited, a statement to that effect will be included in the TDS and the method of evaluating different time schedules will be described in Section III, Evaluation and Qualification Criteria.

15.3 When specified in the TDS, Tenderers are permitted to submit alternative technical solutions for specified parts of the Services, and such parts will be identified in the TDS, as will the method for their evaluating, and described in Section VII, Procuring Entity's Requirements.

#### **16 Tender Prices and Discounts**

16.1 The prices and discounts (including any price reduction) quoted by the Tenderer in the Form of Tender and in the Activity Schedule(s) shall conform to the requirements specified below.

16.2 All lots (contracts) and items must be listed and priced separately in the Activity Schedule(s).

16.3 The Contract shall be for the Services, as described in Appendix A to the Contract and in the Specifications (or Terms of Reference), based on the priced Activity Schedule, submitted by the Tenderer.

16.4 The Tenderer shall quote any discounts and indicate the methodology for their application in the Form of Tender in accordance with TDS 13.1.

16.5 The Tenderer shall fill in rates and prices for all items of the Services described in the Specifications (or Terms of Reference), and listed in the Activity Schedule in Section VII, Procuring Entity's Requirements. Items for which no rate or price is entered by the Tenderer will not be paid for by the Procuring Entity when executed and shall be deemed covered by the other rates and prices in the Activity Schedule.

16.6 All duties, taxes, and other levies payable by the Service Provider under the Contract, or for any other cause, as of the date 28 days prior to the deadline for submission of Tenders, shall be included in the total Tender price submitted by the Tenderer.

16.7 If provided for in the TDS, the rates and prices quoted by the Tenderer shall be subject to adjustment during the performance of the Contract in accordance with and the provisions of Clause 6.6 of the General Conditions of Contract and/or Special Conditions of Contract. The Tenderer shall submit with the Tender all the information required under the Special Conditions of Contract and of the General Conditions of Contract.

16.8 For the purpose of determining the remuneration due for additional Services, a breakdown of the lump-sum price shall be provided by the Tenderer in the form of Appendices D and E to the Contract.

#### **17 Currencies of Tender and Payment**

17 The currency of the Tender and the currency of payments shall be Kenya Shillings.

#### **18 Documents Establishing Conformity of Services**

18.1 To establish the conformity of the Maintenance services to the tendering document, the Tenderer shall furnish as part of its Tender the documentary evidence that Services provided conform to the technical specifications and standards specified in Section VII, Procuring Entity's Requirements.

18.2 Standards for provision of the Maintenance services are intended to be descriptive only and not restrictive. The Tenderer may offer other standards of quality provided that it demonstrates, to the Procuring Entity's satisfaction, that the substitutions ensure substantial equivalence or are superior to those specified in the Section VII, Procuring Entity's Requirements.

## **19. Documents Establishing the Eligibility and Qualifications of the Tenderer**

19.1 Tenderers shall complete the Form of Tender and all the Tendering Forms included in Section IV to establish their eligibility in accordance with TDS 4.

19.2 The documentary evidence of the Tenderer's qualifications to perform the Contract if its Tender is accepted shall establish to the Procuring Entity's satisfaction that the Tenderer meets each of the qualification criterion specified in Section III, Evaluation and Qualification Criteria.

19.3 In the event that prequalification of Tenderers has been undertaken as stated in the **TDS**, only Tenders from prequalified Tenderers shall be considered for award of Contract. The prequalified Tenderers should submit with their Tenders any information updating their original prequalification applications or, alternatively, confirm in their Tenders that the originally submitted prequalification information remains essentially correct as of the date of Tender submission.

19.4 Tenderers shall be asked to provide, as part of the data for qualification, such information, including details of ownership, as shall be required to determine whether, according to the classification established by the Procuring Entity, a Service provider or group of service providers qualifies for a margin of preference. Further the information will enable the Procuring Entity identify any actual or potential conflict of interest in relation to the procurement and/or contract management processes, or a possibility of collusion between tenderers, and there by help to prevent any corrupt influence in relation to the procurement process or contract management.

19.5 The purpose of the information described in TDS 18.1 above overrides any claims to confidentiality which a tenderer may have. There can be no circumstances in which it would be justified for a tenderer to keep information relating to its ownership and control confidential where it is tendering to undertake public sector work and receive public sector funds. Thus, confidentiality will not be accepted by the Procuring Entity as a justification for a Tenderer's failure to disclose, or failure to provide required information on its ownership and control.

19.6 The Tenderer shall provide further documentary proof, information or authorizations that the Procuring Entity may request in relation to ownership and control which information on any changes to the information which was provided by the tenderer under TDS 6.3. The obligations to require this information shall continue for the duration of the procurement process and contract performance and after completion of the contract, if any change to the information previously provided may reveal a conflict of interest in relation to the award or management of the contract.

19.7 All information provided by the tenderer pursuant to these requirements must be complete, current and accurate as at the date of provision to the Procuring Entity. In submitting the information required pursuant to these requirements, the Tenderer shall warrant that the information submitted is complete, current and accurate as at the date of submission to the Procuring Entity.

19.8 If a tenderer fails to submit the information required by these requirements, its tenderer will be rejected. Similarly, if the Procuring Entity is unable, after taking reasonable steps, to verify to a reasonable degree the information submitted by a tenderer pursuant to these requirements, then the tender will be rejected.

19.9 If information submitted by a tenderer pursuant to these requirements, or obtained by the Procuring Entity (whether through its own enquiries, through notification by the public or otherwise), shows any conflict of interest which could materially and improperly benefit the tenderer in relation to the procurement or contract management process, then:

- i) If the procurement process is still ongoing, the tenderer will be disqualified from the procurement process,
- ii) If the contract has been awarded to that tenderer, the contract award will be set aside,
- iii) The tenderer will be referred to the relevant law enforcement authorities for investigation of whether the tenderer or any other person have committed any criminal offence.



- 19.10 If a tenderer submits information pursuant to these requirements that is incomplete, inaccurate or out-of-date, or attempts to obstruct the verification process, then the consequences TDS 6.7 will ensue unless the tenderer can show to the reasonable satisfaction of the Procuring Entity that any such act was not material, or was due to genuine error which was not attributable to the intentional act, negligence or recklessness of the tenderer.
- 19.11 A Kenyan tenderer shall provide evidence of having fulfilled his/her tax obligations by producing a valid tax compliance certificate or tax exemption certificate issued by the Kenya Revenue Authority.

## **20. Period of Validity of Tenders**

- 20.1 tenders shall remain valid for the Tender Validity period specified in the TDS. The Tender Validity period starts from the date fixed for the Tender submission deadline date (as prescribed by the Procuring Entity in accordance with TDS 23.1). A Tender valid for a shorter period shall be rejected by the Procuring Entity as non-responsive.
- 20.2 In exceptional circumstances, prior to the expiration of the Tender validity period, the Procuring Entity may request Tenderers to extend the period of validity of their Tenders. The request and the responses shall be made in writing. If a Tender Security is requested in accordance with TDS 20, it shall also be extended for a corresponding period. A Tenderer may refuse the request without forfeiting its Tender Security. A Tenderer granting the request shall not be required or permitted to modify its Tender, except as provided in TDS 19.3.

## **21. Tender Security**

- 21.1 The Tenderer shall furnish as part of its Tender, either a Tender-Securing Declaration or a Tender security, as specified in the TDS, in original form and, in the case of a Tender Security, in the amount and currency specified in the TDS.
- 21.2 A Tender Securing Declaration shall use the form included in Section IV, Tendering Forms.
- 21.3 If a Tender Security is specified pursuant to TDS 20.1, from a reputable source, and an eligible country and shall be in any of the following forms at the Tenderer's option:
- i) cash;
  - ii) a bank guarantee;
  - iii) a guarantee by an insurance company registered and licensed by the Insurance Regulatory Authority listed by the Authority; or
  - iv) a guarantee issued by a financial institution approved and licensed by the Central Bank of Kenya,
- 21.4 If a Tender Security is specified pursuant to TDS 20.1, any Tender not accompanied by a substantially responsive Tender Security shall be rejected by the Procuring Entity as non-responsive.
- 21.5 If a Tender Security is specified pursuant to TDS 20.1, the Tender Security of unsuccessful Tenderers shall be returned as promptly as possible upon the successful Tenderer's signing the contract and furnishing the Performance Security pursuant to TDS 46.
- 21.6 The Tender Security of the successful Tenderer shall be returned as promptly as possible once the successful Tenderer has signed the Contract and furnished the required Performance Security. The Procurement Entity shall also return tender security to the tenderers where;
- a). The procurement proceedings are terminated
  - b). All tenders were determined non-responsive and
  - c). Where a bidder decline to extent the tender validity period.
- 21.7 The Tender Security may be forfeited or the Tender-Securing Declaration executed:
- a) if a Tenderer withdraws its Tender during the period of Tender validity specified by the Tenderer in the Form of Tender, or any extension thereto provided by the Tenderer; or
  - b) if the successful Tenderer fails to:
    - i) sign the Contract in accordance with TDS 45; or
    - ii) furnish a performance security in accordance with TDS 46.

21.8 The Tender Security or Tender-Securing Declaration of a JV must be in the name of the JV that submits the Tender. If the JV has not been legally constituted into a legally enforceable JV at the time of Tendering, the Tender security or Tender-Securing Declaration shall be in the names of all future members as named in the Form of intent referred to in TDS 4.1 and TDS 12.2.

21.9 If a Tender Security is not required in the **TDS**, pursuant to TDS 20.1, and

- a) if a Tenderer withdraws its Tender during the period of Tender validity specified by the Tenderer on the Form of Tender; or
- b) if the successful Tenderer fails to:
  - i) sign the Contract in accordance with TDS 45; or
  - ii) furnish a performance security in accordance with TDS 46;

the Procuring Entity may, if provided for **in the TDS**, declare the Tenderer ineligible to be awarded a contract by the Procuring Entity for a period of time as stated **in the TDS**.

## **22. Format and Signing of Tender**

22.1 The Tenderer shall prepare one original of the documents comprising the Tender as described in TDS 12, bound with the volume containing the Form of Tender, and clearly marked “Original.” In addition, the Tenderer shall submit copies of the Tender, in the number specified in the **TDS**, and clearly marked as “Copies.” In the event of discrepancy between them, the original shall prevail.

22.2 Tenderers shall mark as “CONFIDENTIAL” information in their Tenders which is confidential to their business. This may include proprietary information, trade secrets, or commercial or financially sensitive information.

22.3 The original and all copies of the Tender shall be typed or written in indelible ink and shall be signed by a person or persons duly authorized to sign on behalf of the Tenderer. This authorization shall consist of a written confirmation as specified in the TDS and shall be attached to the Tender. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Tender where entries or amendments have been made shall be signed or initialed by the person signing the Tender.

22.4 In case the Tenderer is a JV, the Tender shall be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.

22.5 Any inter-lineation, erasures, or overwriting shall be valid only if they are signed or initialed by the person signing the Tender.

## **D. Submission and Opening of Tenders**

### **23. Sealing and Marking of Tenders**

23.1 Depending on the sizes or quantities or weight of the tender documents, a tenderer may use an envelope, package or container. The Tenderer shall deliver the Tender in a single sealed envelope, or in a single sealed package, or in a single sealed container bearing the name and Reference number of the Tender, addressed to the Procuring Entity and a warning not to open before the time and date for Tender opening date. Within the single envelope, package or container, the Tenderer shall place the following separate, sealed envelopes:

- in an envelope or package or container marked “ORIGINAL”, all documents comprising the Tender, as described in TDS 11; and
- in an envelope or package or container marked “COPIES”, all required copies of the Tender; and
- if alternative Tenders are permitted in accordance with TDS 13, and if relevant:
  - i) in an envelope or package or container marked “ORIGINAL –ALTERNATIVE TENDER”, the alternative Tender; and
  - ii) in the envelope or package or container marked “COPIES- ALTERNATIVE TENDER”, all required copies of the alternative Tender.

23.2 The inner envelopes or packages or containers shall:

- a) bear the name and address of the Procuring Entity.
- b) bear the name and address of the Tenderer; and
- c) bear the name and Reference number of the Tender.

23.3 If an envelope or package or container is not sealed and marked as required, the *Procuring Entity* will assume no responsibility for the misplacement or premature opening of the Tender. Tenders that are misplaced or opened prematurely will be rejected.

## **24. Deadline for Submission of Tenders**

24 Tenders must be received by the Procuring Entity at the address and no later than the date and time specified in the **TDS**. When so specified in the **TDS**, Tenderers shall have the option of submitting their Tenders electronically. Tenderers submitting Tenders electronically shall follow the electronic Tender submission procedures specified in the **TDS**.

25 The Procuring Entity may, at its discretion, extend the deadline for the submission of Tenders by amending the tendering document in accordance with TDS 9, in which case all rights and obligations of the Procuring Entity and Tenderers previously subject to the deadline shall thereafter be subject to the deadline as extended.

## **25. Late Tenders**

25.1 The Procuring Entity shall not consider any Tender that arrives after the deadline for submission of Tenders, in accordance with TDS 23. Any Tender received by the Procuring Entity after the deadline for submission of Tenders shall be declared late, rejected, and returned unopened to the Tenderer.

## **26. Withdrawal, Substitution and Modification of Tenders**

26.1 A Tenderer may withdraw, substitute, or modify its Tender after it has been submitted by sending a written notice, duly signed by an authorized representative, and shall include a copy of the authorization (the power of attorney) in accordance with TDS 21.3, (except that withdrawal notices do not require copies). The corresponding substitution or modification of the Tender must accompany the respective written notice. All notices must be:

26.2 prepared and submitted in accordance with TDS 21 and TDS 22 (except that withdrawal notices do not require copies), and in addition, the respective envelopes shall be clearly marked “WITHDRAWAL,” “SUBSTITUTION,” or “MODIFICATION;” and

26.3 received by the Procuring Entity prior to the deadline prescribed for submission of Tenders, in accordance with TDS 23.

26.4 Tenders requested to be withdrawn in accordance with TDS 25.1 shall be returned unopened to the Tenderers.

26.5 No Tender may be withdrawn, substituted, or modified in the interval between the deadline for submission of Tenders and the expiration of the period of Tender validity specified by the Tenderer on the Form of Tender or any extension thereof.

## **27. Tender Opening**

27.1 Except as in the cases specified in TDS 23 and TDS 25.2, the Procuring Entity shall, at the Tender opening, publicly open and read out all Tenders received by the deadline at the date, time and place specified **in the TDS** in the presence of Tenderers' designated representatives and anyone who choose to attend. Any specific electronic Tender opening procedures required if electronic tendering is permitted in accordance with TDS 23.1, shall be as specified **in the TDS**.

27.2 First, envelopes marked “WITHDRAWAL” shall be opened and read out and the envelope with the corresponding Tender shall not be opened, but returned to the Tenderer. If the withdrawal envelope does not contain a copy of the “power of attorney” confirming the signature as a person duly authorized to sign on behalf of the Tenderer, the corresponding Tender will be opened. No Tender withdrawal shall be permitted unless the corresponding withdrawal notice contains a valid authorization to request the withdrawal and is read out at Tender opening.

27.3 Next, envelopes marked “SUBSTITUTION” shall be opened and read out and exchanged with the corresponding Tender being substituted, and the substituted Tender shall not be opened, but returned to the Tenderer. No Tender substitution shall be permitted unless the corresponding substitution notice contains a

valid authorization to request the substitution and is read out at Tender opening.

- 27.4 Next, envelopes marked “MODIFICATION” shall be opened and read out with the corresponding Tender. No Tender modification shall be permitted unless the corresponding modification notice contains a valid authorization to request the modification and is read out at Tender opening.
- 27.5 Next, all remaining envelopes shall be opened one at a time, reading out: the name of the Tenderer and whether there is a modification; the total Tender Prices, per lot (contract) if applicable, including any discounts and alternative Tenders; the presence or absence of a Tender Security or Tender-Securing Declaration, if required; and any other details as the Procuring Entity may consider appropriate.
- 27.6 Only Tenders, alternative Tenders and discounts that are opened and read out at Tender opening shall be considered further. The Form of Tender and the priced Activity Schedule are to be initialed by representatives of the Procuring Entity attending Tender opening in the manner specified in the **TDS**.
- 27.7 The Procuring Entity shall neither discuss the merits of any Tender nor reject any Tender (except for late Tenders, in accordance with TDS 24.1).
- 27.8 The Procuring Entity shall prepare a record of the Tender opening that shall include, as a minimum:
- a) The name of the Tenderer and whether there is a withdrawal, substitution, or modification;
  - b) The Tender Price, per lot (contract) if applicable, including any discounts; and
  - c) Any alternative Tenders;
  - d) The presence or absence of a Tender Security or Tender-Securing Declaration, if one was required.
- 27.9 The Tenderers' representatives who are present shall be requested to sign the record. The omission of a Tenderer's signature on the record shall not invalidate the contents and effect of the record. A copy of the opening registers shall be distributed to all Tenderers upon request.

## **E. Evaluation and Comparison of Tenders**

### **28. Confidentiality**

- 28.1 Information relating to the evaluation of Tenders and recommendation of contract award, shall not be disclosed to Tenderers or any other persons not officially concerned with the Tendering process until information on the Intention to Award the Contract is transmitted to all Tenderers in accordance with TDS 41.
- 22.2 Any effort by a Tenderer to influence the Procuring Entity in the evaluation or contract award decisions may result in the rejection of its Tender.
- 28.3 Notwithstanding TDS 27.2, from the time of Tender opening to the time of Contract Award, if any Tenderer wishes to contact the Procuring Entity on any matter related to the Tendering process, it should do so in writing.

### **29 Clarification of Tenders**

- 29.1 To assist in the examination, evaluation, and comparison of Tenders, and qualification of the Tenderers, the Procuring Entity may, at the Procuring Entity's discretion, ask any Tenderer for clarification of its Tender including breakdowns of the prices in the Activity Schedule, and other information that the Procuring Entity may require. Any clarification submitted by a Tenderer in respect to its Tender and that is not in response to a request by the Procuring Entity shall not be considered. The Procuring Entity's request for clarification and the response shall be in writing. No change, including any voluntary increase or decrease, in the prices or substance of the Tender shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the Procuring Entity in the evaluation of the Tenders, in accordance with TDS 32.
- 29.2 If a Tenderer does not provide clarifications of its Tender by the date and time set in the Procuring Entity's request for clarification, its Tender may be rejected.

### **30 Deviations, Reservations, and Omissions**

- 31.1 During the evaluation of Tenders, the following definitions apply:
- a) “Deviation” is a departure from the requirements specified in the tendering document;
  - b) “Reservation” is the setting of limiting conditions or withholding from complete acceptance of the

requirements specified in the tendering document; and

- c) “Omission” is the failure to submit part or all of the information or documentation required in the tendering document.

### **31. Determination of Responsiveness**

31.1 The Procuring Entity's determination of a Tender's responsiveness is to be based on the contents of the Tender itself, as defined in TDS 12.

31.2 A substantially responsive Tender is one that meets the requirements of the tendering document without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:

- a) If accepted, would:
  - i) Affect in any substantial way the scope, quality, or performance of the Maintenance services specified in the Contract; or
  - ii) Limit in any substantial way, inconsistent with the tendering document, the Procuring Entity's rights or the Tenderer's obligations under the Contract; or
- b) if rectified, would unfairly affect the competitive position of other Tenderers presenting substantially responsive Tenders.

31.2 The Procuring Entity shall examine the technical aspects of the Tender submitted in accordance with TDS 17 and TDS18, in particular, to confirm that all requirements of Section VII, Procuring Entity's Requirements have been met without any material deviation or reservation, or omission.

31.3 If a Tender is not substantially responsive to the requirements of tendering document, it shall be rejected by the Procuring Entity and may not subsequently be made responsive by correction of the material deviation, reservation, or omission. Non-conformities, Errors and Omissions

31.4 Provided that a Tender is substantially responsive, the Procuring Entity may waive any non-conformities in the Tender.

31.5 Provided that a Tender is substantially responsive, the Procuring Entity may request that the Tenderer submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial non- conformities or omissions in the Tender related to documentation requirements. Requesting information or documentation on such non-conformities shall not be related to any aspect of the price of the Tender. Failure of the Tenderer to comply with the request may result in the rejection of its Tender.

31.6 Provided that a Tender is substantially responsive, the Procuring Entity shall rectify quantifiable non material non-conformities related to the Tender Price. To this effect, the Tender Price shall be adjusted, for comparison purposes only, to reflect the price of a missing or non-conforming item or component in the manner specified in the **TDS**.

### **32. Arithmetical Errors**

32.1 Corrected tender prices shall not be used in the evaluation of tenders, comparison of tender prices.

32.2 The tender sum as submitted and read out during the tender opening shall be absolute and final and shall not be the subject of correction, adjustment or amendment in anyway by any person or entity.

32.3 Provided that the Tender is substantially responsive, the Procuring Entity shall handle errors on the following basis:

- a) Any error detected if considered a major deviation that affects the substance of the tender, shall lead to disqualification of the tender as non-responsive.
- b) Any errors in the submitted tender arising from a miscalculation of unit price, quantity, subtotal and total bid price shall be considered as a major deviation that affects the substance of the tender and shall lead to disqualification of the tender as non-responsive. and
- c) If there is a discrepancy between words and figures, the amount in words shall prevail,

### **33. Conversion to Single Currency**

33.1 For evaluation and comparison purposes, conversion of the currency (ies) of to a single currency



preference shall not apply.

### **34. Margin of Preference**

34.1 Margin of preference on local service providers may be allowed if it is deemed that the services require participation of foreign tenderers. If so allowed, it will be indicated in the **TDS**.

34.2 Where it is intended to reserve the contract to specific groups under Small and Medium Enterprises, or enterprise of women, youth and/or persons living with disability, who are appropriately registered as such by the authority to be specified in the **TDS**, a procuring entity shall ensure that the invitation to tender specifically indicates that only businesses/firms belonging to the specified group are eligible to tender as specified in the **TDS**. Otherwise if not so stated, the invitation will be open to all tenderers.

### **35. Evaluation of Tenders**

35.1 The Procuring Entity shall use the criteria and methodologies listed in this TDS and Section III, Evaluation and Qualification Criteria. No other evaluation criteria or methodologies shall be permitted. By applying the criteria and methodologies, the Procuring Entity shall determine the Most Advantageous Tender. This is the Tender of the Tenderer that meets the qualification criteria and whose Tender has been determined to be:

- a) Substantially responsive to the tendering document; and
- b) The lowest evaluated cost.

35.2 In evaluating the Tenders, the Procuring Entity will determine for each Tender the evaluated Tender cost by adjusting the Tender price as follows:

- a) Price adjustment due to discounts offered in accordance with TDS 15.4;
- b) converting the amount resulting from applying (a) and (b) above, if relevant, to a single currency in accordance with TDS 33;
- c) price adjustment due to quantifiable nonmaterial non-conformities in accordance with TDS 31.3;
- d) The additional evaluation factors are specified in Section III, Evaluation and Qualification Criteria.

35.3 The estimated effect of the price adjustment provisions of the Conditions of Contract, applied over the period of execution of the Contract, shall not be considered in Tender evaluation.

35.4 In the case of multiple contracts or lots, Tenderers are allowed to tender for one or more lots and the methodology to determine the lowest evaluated cost of the lot (contract) and for combinations, including any discounts offered in the Form of Tender, is specified in Section III, Evaluation and Qualification Criteria.

### **36. Comparison of Tenders**

36.1 The Procuring Entity shall compare the evaluated costs of all substantially responsive Tenders established in accordance with TDS 35.2 to determine the Tender that has the lowest evaluated cost.

### **37. Abnormally Low Tenders and Abnormally High**

#### **Tenders Abnormally Low Tenders**

37.1 An Abnormally Low Tender is one where the Tender price, in combination with other elements of the Tender, appears so low that it raises material concerns as to the capability of the Tenderer in regards to the Tenderer's ability to perform the Contract for the offered Tender Price or that genuine competition between Tenderers is compromised.

37.2 In the event of identification of a potentially Abnormally Low Tender, the Procuring Entity shall seek wrTDSen clarifications from the Tenderer, including detailed price analyses of its Tender price in relation to the subject matter of the contract, scope, proposed methodology, schedule, allocation of risks and responsibilities and any other requirements of the Tender document.

37.3 After evaluation of the price analyses, in the event that the Procuring Entity determines that the Tenderer

has failed to demonstrate its capability to perform the Contract for the offered Tender Price, the Procuring Entity shall reject the Tender.

### **Abnormally High Tenders**

37.4 An abnormally high tender price is one where the tender price, in combination with other constituent elements of the Tender, appears unreasonably too high to the extent that the Procuring Entity is concerned that it (the Procuring Entity) may not be getting value for money or it may be paying too high a price for the contract compared with market prices or that genuine competition between Tenderers is compromised.

37.5 In case of an abnormally high tenders, the Procurement Entity should (a) review the specifications, and conditions of tender, or correctness of the estimate or (b) possibility of a collusion, formation of cartels, or other form of fraudulent and corrupt activity in the tendering processor (c) perception of the firms on the credibility of the Procuring Entity. The Procuring Entity shall treat abnormally low and high tenders in accordance with procedures provided for in this tender document

37.6 If the Procuring Entity determines that the Tender Price is abnormally too high because genuine competition between tenderers is compromised (often due to collusion, corruption or other manipulations), the Procuring Entity shall reject all Tenders and shall institute or cause competent Government Agencies to institute an investigation on the cause of the compromise, before retendering.

### **38. Unbalanced and/or Front-Loaded Tenders**

38.1 If in the Procuring Entity's opinion, the Tender that is evaluated as the lowest evaluated price is seriously unbalanced and/or front loaded, the Procuring Entity may require the Tenderer to provide written clarifications. Clarifications may include detailed price analyses to demonstrate the consistency of the tender prices with the scope of works, proposed methodology, schedule and any other requirements of the Tender document.

38.2 After the evaluation of the information and detailed price analyses presented by the Tenderer, the Procuring Entity may as appropriate:

- a) Accept the Tender; or
- b) Require that the total amount of the Performance Security be increased at the expense of the Tenderer to a level not exceeding a 30% of the Contract Price; or
- c) agree on a payment mode that eliminates the inherent risk of the Procuring Entity paying too much for undelivered works; or
- d) reject the Tender.

### **39. Qualification of the Tenderer**

39.1 The Procuring Entity shall determine to its satisfaction whether the Tenderer that is selected as having submitted the lowest evaluated cost and substantially responsive Tender is eligible and meets the qualifying criteria specified in Section III, Evaluation and Qualification Criteria.

39.1 The determination shall be based upon an examination of the documentary evidence of the Tenderer's qualifications submitted by the Tenderer, pursuant to TDS18. The determination shall not take into consideration the qualifications of other firms such as the Tenderer's subsidiaries, parent entities, affiliates, subcontractors or any other firm(s) different from the Tenderer that submitted the Tender.

39.2 An affirmative determination shall be a prerequisite for award of the Contract to the Tenderer. A negative determination shall result in disqualification of the Tender, in which event the Procuring Entity shall proceed to the Tenderer who offers a substantially responsive Tender with the next lowest evaluated cost to make a similar determination of that Tenderer's qualifications to perform satisfactorily.

### **40 Procuring Entity's Right to Accept Any Tender, and to Reject Any or All Tenders**

40.1 The Procuring Entity reserves the right to accept or reject any Tender, and to annul the Tendering process and reject all Tenders at any time prior to Contract Award, without thereby incurring any liability to Tenderers. In case of annulment, all Tenders submitted and specifically, Tender securities, shall be promptly returned to the Tenderers.

### **F. Award of Contract**

#### **41 Award Criteria**

41.1 The Procuring Entity shall award the Contract to the successful tenderer whose tender has been determined to be the Lowest Evaluated Tender.

#### **42. Notice of Intention to enter into a Contract/Notification of award**

42.1 Upon award of the contract and Prior to the expiry of the Tender Validity Period the Procuring Entity shall issue a Notification of Intention to Enter in to a Contract/Notification of award to all tenderers which shall contain, at a minimum, the following information:

- a) The name and address of the Tenderer submitting the successful tender;
- b) The Contract price of the successful tender;
- c) a statement of the reason(s) the tender of the unsuccessful tenderer to whom the letter is addressed was unsuccessful, unless the price information in (c) above already reveals the reason;
- d) the expiry date of the Stand still Period; and
- e) instructions on how to request a debriefing and/or submit a complaint during the standstill period;

#### **43. Standstill Period**

43.1 The Contract shall not be signed earlier than the expiry of a Standstill Period of 14 days to allow any dissatisfied tender to launch a complaint. Where only one Tender is submitted, the Standstill Period shall not apply.

43.2 Where a Standstill Period applies, it shall commence when the Procuring Entity has transmitted to each Tenderer the Notification of Intention to Enter into a Contract with the successful Tenderer.

#### **44. Debriefing by the Procuring Entity**

44.1 On receipt of the Procuring Entity's Notification of Intention to Enter into a Contract referred to in TDS 43, an unsuccessful tenderer may make a written request to the Procuring Entity for a debriefing on specific issues or concerns regarding their tender. The Procuring Entity shall provide the debriefing within five days of receipt of the request. .2 Debriefings of unsuccessful Tenderers may be done in writing or verbally. The Tenderer shall bear its own costs of attending such a debriefing meeting.

#### **45. Letter of Award**

45.1 Prior to the expiry of the Tender Validity Period and upon expiry of the Standstill Period specified in TDS 42.1, upon addressing a complaint that has been filed within the Standstill Period, the Procuring Entity shall transmit the Letter of Award to the successful Tenderer. The letter of award shall request the successful tenderer to furnish the Performance Security within 21 days of the date of the letter.

#### **46. Signing of Contract**

46.1 Upon the expiry of the fourteen days of the Notification of Intention to enter into contract and upon the parties meeting their respective statutory requirements, the Procuring Entity shall send the successful Tenderer the Contract Agreement.

46.2 Within fourteen (14) days of receipt of the Contract Agreement, the successful Tenderer shall sign, date, and return it to the Procuring Entity.

46.3 The written contract shall be entered into within the period specified in the notification of award and before expiry of the tender validity period.

#### **47. Performance Security**

47.1 Within twenty-one (21) days of the receipt of the Form of Acceptance from the Procuring Entity, the successful Tenderer, if required, shall furnish the Performance Security in accordance with the GCC 3.9, using for that purpose the Performance Security Form included in Section X, Contract Forms, or another Form acceptable to the Procuring Entity. If the Performance Security furnished by the successful Tenderer is in the form of a bond, it shall be issued by a bonding or insurance company that has been determined by



the successful Tenderer to be acceptable to the Procuring Entity. A foreign institution providing a bond shall have a correspondent financial institution located in Kenya, unless the Procuring Entity has agreed in writing that a correspondent financial institution is not required.

47.2 Failure of the successful Tenderer to submit the above-mentioned Performance Security or sign the Contract shall constitute sufficient grounds for the annulment of the award and forfeiture of the Tender Security. In that event the Procuring Entity may award the Contract to the Tenderer offering the next Most Advantageous Tender.

#### **48. Publication of Procurement Contract**

48.1 Within fourteen days after signing the contract, the Procuring Entity shall publish the awarded contract at its notice boards and websites; and on the Website of the Authority. At the minimum, the notice shall contain the following information:

- a) Name and address of the Procuring Entity;
- b) name and reference number of the contract being awarded, a summary of its scope and the selection method used;
- c) the name of the successful Tenderer, the final total contract price, the contract duration.
- d) Dates of signature, commencement and completion of contract;
- e) Names of all Tenderers that submitted Tenders, and their Tender prices as read out at Tender opening.

#### **49. Adjudicator**

49.1 The Procuring Entity proposes the person named **in the TDS** to be appointed as Adjudicator under the Contract, at an hourly fee specified **in the TDS**, plus reimbursable expenses. If the Tenderer disagrees with the proposed Adjudicator, the Tenderer should so state in the Tender. If, in the Form of Acceptance, the Procuring Entity has not agreed on the appointment of the Adjudicator, the Adjudicator shall be appointed by the Appointing Authority designated in the Special Conditions of Contract at the request of either party.

#### **50. Procurement Related Complaints and Administrative Review**

50.1 The procedures for making a Procurement-related Complaint areas specified in the **TDS**.

50.2 A request for administrative review shall be made in the form provided under contract forms.

## SECTION II - TENDER DATA SHEET (TDS)

The following specific data for the Maintenance Services to be procured shall complement, supplement, or amend the provisions in the Instructions to Tenderers (ITT). Whenever there is a conflict, the provisions herein shall prevail over those in TDS.

TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
	<b>A. General</b>
<b>TDS 1.1</b>	<p>The reference number of the Request for Tenders (TDS) is : <b>TSC/T/23/2021-2022</b></p> <p>The Procuring Entity is: <b>TEACHERS SERVICE COMMISSION</b></p> <p>The name of the TDS is: <b>MAINTENANCE OF DELL HARDWARE AND ASSOCIATED SOFTWARE FOR TEACHERS SERVICE COMMISSION.</b></p>
<b>TDS 2</b>  <b>TDS 2.1</b>         <b>TDS 2.2</b>	<p><b>Throughout this tendering document:</b></p> <p>The terms:</p> <ul style="list-style-type: none"> <li>a) The term “in writing” means communication in written form by mail <a href="mailto:ddprocurement@tsc.go.ke">ddprocurement@tsc.go.ke</a> or Post P.O Box Private Bag Nairobi</li> <li>b) if the contexts or esquires, “singular” means “plural” and vice versa; and</li> <li>c) “Day” means calendar day,</li> </ul> <p>The successful Tenderer will be expected to complete the performance of the Services by time specified in the schedule of requirements</p>
<b>TDS 3</b>  <b>TDS 3.1</b>       <b>TDS 3.2</b>       <b>TDS 3.3</b>	<p><b>Fraud and Corruption</b></p> <p>Teachers Service Commission requires compliance with the provisions of the Public Procurement and Asset Disposal Act, 2015 (the Act), Section 62 “Declaration not to engage in corruption”. The tender submitted by a person shall include a declaration that the person shall not engage in any corrupt or fraudulent practice and a declaration that the person or his or her sub-contractors are not debarred from participating in public procurement proceedings.</p> <p>Teachers Service Commission requires compliance with the provisions of the Competition Act 2010, regarding collusive practices in contracting. Any tenderer found to have engaged in collusive conduct shall be disqualified and criminal and/or civil sanctions may be imposed. To this effect, Tenders shall be required to complete and sign the “Certificate of Independent Tender Determination” annexed to the Form of Tender.</p> <p><b>Unfair Competitive Advantage</b> - Fairness and transparency in the tender process require that the firms or their Affiliates competing for a specific assignment do not derive a competitive advantage from having provided consulting services related to this tender. The preparation of this tender was not affiliated to any tenderer hence the Teachers Service Commission has provided all the necessary information in respect to fairness, competition to all interested firms. No firm provided consultancy services related to this tender.</p>

TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
<p>TDS 4</p> <p>TDS 4.1</p> <p>TDS 4.2</p> <p>TDS 4.3</p>	<p><b>Eligible Tenderers</b></p> <p><b>The maximum number of JV members shall be two (2).</b></p> <p>Public Officers, of the Teachers Service Commission, their Spouses, Child, Parent, Brothers or Sister. Child, Parent, Brother or Sister of a Spouse in which they have a substantial or controlling interest shall not be eligible to tender or be awarded contract. Public Officers are also not allowed to participate in any procurement proceedings.</p> <p>A Tenderer shall not have a conflict of interest. Any Tenderer found to have a conflict of interest shall be disqualified as per the provisions of TDS 4.2 &amp; 4.3</p> <p>A firm that is a Tenderer (either individually or as a JV member) shall not participate in more than one tender. Such participation shall result in the disqualification of all Tenders in which the firm is involved.</p>
<p>TDS 5</p> <p>TDS 5.1</p>	<p><b>Qualification of the Tenderer</b></p> <p>All Tenderers shall provide all the documents required in Section III, Section Tendering Forms, Work Schedules , Scope of Work , Technical Specifications, a and preliminary description of the proposed work methodology.</p>
<p>TDS 6</p> <p>TDS 6.1</p> <p>TDS 6.2</p> <p>TDS 6.4</p>	<p><b>Sections of Tendering Document</b></p> <p>The tendering document consists of Parts 1, 2, and 3, which include all the sections indicated below and should be read in conjunction with any Addenda issued in accordance with TDS 10.</p> <p><b>PART 1: Tendering Procedures</b></p> <ul style="list-style-type: none"> <li>i) Section I - Instructions to Tenderers (TDS)</li> <li>ii) Section II - Tender Data Sheet (TDS)</li> <li>iii) Section III - Evaluation and Qualification Criteria</li> <li>iv) Section IV - Tendering Forms</li> </ul> <p><b>PART 2: Procuring Entity's Requirements</b></p> <ul style="list-style-type: none"> <li>v) Section V-Procuring Entity's Requirements</li> </ul> <p><b>PART 3: Contract</b></p> <ul style="list-style-type: none"> <li>vi) Section VI - General Conditions of Contract (GCC)</li> <li>vii) Section VII - Special Conditions of Contract (SCC)</li> <li>viii) Section VIII - Contract Forms</li> </ul> <p>The Invitation to Tender (TDS) Notice, Tender Document and Addenda obtained or Issued directly by the Teachers Service Commission shall form part of this tendering document.</p> <p>The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tendering document and to furnish with its Tender all information or documentation as is required by the tendering document.</p>

TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
TDS 9.  TDS 9.1	<p><b>Clarification of Tender Documents</b></p> <p>A Tenderer requiring any clarification of the Tender Document shall contact Teachers Service Commission in writing Via Email <a href="mailto:ddprocurement@tsc.go.ke">ddprocurement@tsc.go.ke</a> or Via Post Addressed to The Head of Procurement Teachers Service Commission P.O Box Private Bag 00100 Nairobi.</p> <p>Teachers Service Commission will respond in writing to any request for clarification, provided that such request is received no later than 7 calendar days before the Tender Closing Date.</p> <p>Teachers Service Commission shall forward copies of its response to all tenderers who have acquired the Tender Documents in accordance with TDS 6.3, including a description of the inquiry but without identifying its source. Teachers Service Commission shall also promptly publish its response at the <a href="http://www.tsc.go.ke">www.tsc.go.ke</a> and <a href="http://www.tenders.go.ke">www.tenders.go.ke</a>. Should the clarification result in changes to the essential elements of the Tender Documents, the Commission shall amend the Tender Documents appropriately at least in one local daily newspaper following the procedure under TDS 8.4.</p>
TDS 10  TDS 10.1  TDS 10.2  TDS 10.3	<p><b>Amendment of Tender Documents</b></p> <p>At any time prior to the deadline for submission of Tenders, Teachers Service Commission may amend the Tendering document by issuing addenda.</p> <p>Any addendum issued shall be part of the tendering document and shall be communicated in writing to all who have obtained the tendering document from the Teachers Service Commission in accordance with TDS 6.3. Teachers Service Commission shall also promptly publish the addendum on the Procuring Entity's web page in accordance with TDS 8.4.</p> <p>To give prospective Tenderers reasonable time in which to consider an addendum in preparing their Tenders, Teachers Service Commission shall extend, as necessary, the deadline for submission of Tenders, in accordance with TDS 24.2 below.</p>
TDS 11  TDS 11.1	<p><b>Preparation of Tenders</b></p> <p><b>Cost of Tendering</b></p> <p>The Tenderer shall bear all costs associated with the preparation and submission of its Tender, and Teachers Service Commission shall not be responsible or liable for those costs, regardless of the conduct or outcome of the Tendering process.</p>
TDS 12  TDS 12.1	<p><b>Language of Tender</b></p> <p>The Tender as well as all correspondence and documents relating to the Tender exchanged by the Tenderer and Teachers Service Commission shall be written in the English language. Supporting documents and printed literature that are part of the Tender may be in another language provided they are accompanied by an accurate translation of the relevant passages into the English language, in which case, for purposes of interpretation of the Tender, such translation shall govern.</p>
TDS 13.  TDS 13.1	<p><b>Documents Comprising the Tender</b></p> <p>a) Alternative Tender: <b>Not permissible</b></p> <p>b) Any other document required under Section III – Evaluation Criteria</p>

TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
TDS 14	<b>Form of Tender and Activity Schedule</b>
TDS 14.1	The Form of Tender and Priced Activity Schedule shall be prepared using the relevant forms furnished in Section IV, Tendering Forms. The forms must be completed without any alterations to the text, and no substitutes shall be accepted except as provided under TDS 22.3. All blank spaces shall be filled in with the information requested.
TDS 15	<b>Alternative Tenders</b>
TDS 15.1	Alternative Tenders shall <b>NOT</b> be considered.
TDS 17	<b>Currencies of Tender and Payment</b>
TDS 17.1	The currency of the Tender and the currency of payments shall be in <b>Kenya Shillings ONLY</b>
TDS 20	<b>Period of Validity of Tenders</b>
TDS 20.1	Tenders shall remain valid for a period of 120 days from the date of tender opening A Tender valid for Teachers Service Commission shall reject a shorter period as non-responsive.
TDS 20.2	In exceptional circumstances, prior to the expiration of the Tender validity period, Teachers Service Commission may request Tenderers to extend the period of validity of their Tenders to a maximum of 30 calendar days.
TDS 21	The Tenderer shall furnish as part of its Tender, a Tender security of Kshs 200,000
TDS 21.3	If a Tender Security is specified pursuant to 21.1 , from a reputable source, and an eligible country and shall be in any of the following forms at the Tenderer's option: <ul style="list-style-type: none"> <li>i. cash;</li> <li>ii. a bank guarantee;</li> <li>iii. a guarantee by an insurance company registered and licensed by the Insurance Regulatory Authority listed by the Authority; or</li> <li>iv. a guarantee issued by a financial institution approved and licensed by the Central Bank of Kenya,</li> </ul>
TDS 21.4	If a Tender Security is specified pursuant to TDS 21.3 any Tender not accompanied by a substantially responsive Tender Security shall be rejected by the Teachers Service Commission as non-responsive.
TDS 21.5	If a Tender Security is specified pursuant to TDS 21.3 the Tender Security of unsuccessful Tenderers shall be returned as promptly as possible upon the successful Tenderer's signing the contract and furnishing the Performance Security pursuant to TDS 46.
TDS 21.6	The Tender Security of the successful Tenderer shall be returned as promptly as possible once the successful Tenderer has signed the Contract and furnished the required Performance Security. The Procurement Entity shall also return tender security to the tenderers where; <ul style="list-style-type: none"> <li>a). The procurement proceedings are terminated</li> </ul>

TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
<p>TDS 21.7</p> <p>TDS21.8</p> <p>TDS 21.9</p>	<p>b). All tenders were determined non-responsive and</p> <p>c). Where a bidder decline to extent the tender validity period.</p> <p>The Tender Security may be forfeited or the Tender-Securing Declaration executed:</p> <ul style="list-style-type: none"> <li>i. if a Tenderer withdraws its Tender during the period of Tender validity specified by the Tenderer in the Form of Tender, or any extension thereto provided by the Tenderer; or</li> <li>ii. if the successful Tenderer fails to:</li> <li>iii. sign the Contract in accordance with TDS 45; or</li> <li>iv. furnish a performance security in accordance with TDS 46.</li> </ul> <p>The Tender Security of a JV must be in the name of the JV that submits the Tender. If the JV has not been legally constituted into a legally enforceable JV at the time of Tendering, the Tender security or Tender-Securing Declaration shall be in the names of all future members as named in the Form of intent referred to in TDS 4.1 and TDS 12.2.</p> <p>If a Tender Security is not required in the TDS, pursuant to TDS 20.1, and</p> <ul style="list-style-type: none"> <li>i. if a Tenderer withdraws its Tender during the period of Tender validity specified by the Tenderer on the Form of Tender; or</li> <li>ii. if the successful Tenderer fails to:</li> <li>iii. sign the Contract in accordance with TDS 45; or</li> <li>iv. furnish a performance security in accordance with TDS 46;</li> </ul>
<p>TDS 22</p> <p>TDS 22.1</p> <p>TDS 22.2</p> <p>TDS 22.3</p> <p>TDS 22.4</p>	<p><b>Format and Signing of Tender</b></p> <p>The Tenderer shall prepare one original of the documents comprising the Tender as described in TDS 13, bound with the volume containing the Form of Tender, and clearly marked “<b>Original</b>.” In addition, the Tenderer shall submit <b>ONE COPY</b> of the Tender and clearly marked as “<b>COPY</b>” In the event of discrepancy between them, the original shall prevail.</p> <p>Tenderers shall mark as “<b>CONFIDENTIAL</b>” <b>information</b> in their Tenders which is confidential to their business. This may include proprietary information, trade secrets, or commercial or financially sensitive information.</p> <p>The original and all copies of the Tender shall be typed or written in indelible ink and shall be signed by a person or persons duly authorized to sign on behalf of the Tenderer. This authorization shall consist of a written confirmation as evidenced by a Power of Attorney. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Tender where entries or amendments have been made shall be signed or initialed by the person signing the Tender.</p> <p>In case the Tenderer is a JV, the Tender shall be signed by an authorized representative of the JV on behalf of the JV, and so as to be legally binding on all the members as evidenced by a power of attorney signed by their legally authorized representatives.</p>

TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
TDS 22.5	Any inter-lineation, erasures, or overwriting shall be valid only if they are signed or initialed by the person signing the Tender
<p>TDS 23</p> <p>TDS 23.1</p> <p>TDS 23.2</p>	<p><b>Submission and Opening of Tenders</b></p> <p><b>Sealing and Marking of Tenders</b></p> <p>Depending on the sizes or quantities or weight of the tender documents, a tenderer may use an envelope, package or container. The Tenderer shall deliver the Tender in a single sealed envelope, or in a single sealed package, or in a single sealed container bearing the name and Reference number of the Tender, addressed to <b>the Secretary Teachers Service Commission P.O Box Private Bag 00100 Nairobi</b> and a warning not to open before <b>Thursday 23<sup>rd</sup> December, 2021 at 9.00am</b> Within the single envelope, package or container, the Tenderer shall place the following separate, sealed envelopes:</p> <ul style="list-style-type: none"> <li>a) in an envelope or package or container marked <b>“ORIGINAL”</b>, all documents comprising the Tender, as described in TDS13; and</li> <li>b) in an envelope or package or container marked <b>“COPIES”</b>, all required copies of the Tender;</li> </ul> <p>The inner envelopes or packages or containers shall</p> <ul style="list-style-type: none"> <li>a) Bear the name Teachers Service Commission Private Bag Nairobi</li> <li>b) Bear the name and address of the Tenderer; and</li> <li>c) Bear the name and Reference number of the Tender. TSC/T/23/2021-2022</li> </ul> <p>If an envelope, package, or container is not sealed and marked as required Teachers Service Commission will assume no responsibility for the misplacement or premature opening of the Tender. Tenders misplaced or opened prematurely will not be accepted.</p>
<p>TDS 24</p> <p>TDS 24.1</p> <p>TDS 24.2</p>	<p><b>Deadline for Submission of Tenders</b></p> <p>Tenders must be received by Teachers Service Commission at the tender box placed Teachers Service Commission Podium Wing Ground Floor on or before <b>Thursday 23<sup>rd</sup> December, 2021 at 9.00am</b></p> <p>Teachers Service Commission may, at its discretion, extend the deadline for the submission of Tenders by amending the tendering document in accordance with TDS9, in which case all rights and obligations of Teachers Service Commission and Tenderers previously subject to the deadline shall thereafter be subject to the deadline as extended</p>
<p>TDS 25</p> <p>TDS 25.2</p>	<p><b>Late Tenders</b> Teachers Service Commission shall not consider any Tender that arrives after the dead line for submission <b>Thursday 23<sup>rd</sup> December, 2021 at 9.00am</b></p> <p>Any Tender received by Teachers Service Commission after the deadline for submission of Tenders shall be declared late, rejected, and returned un opened to the Tenderer</p>
<p>TDS 26</p> <p>TDS 26.1</p>	<p><b>Withdrawal, Substitution and Modification of Tenders</b></p> <p>b) Received by the Teachers Service Commission prior on or before <b>Thursday</b></p>



TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
	<b>23<sup>rd</sup> December, 2021 at 9.00am</b> accordance with TDS 23.
<p>TDS 27</p> <p>TDS 27.1</p> <p>TDS 27.6</p> <p>TDS 27.7</p> <p>TDS 27.8</p> <p>TDS 27.9</p>	<p><b>Tender Opening</b></p> <p>Teachers Service Commission shall, at the Tender opening, publicly open and read out all Tenders received by <b>Thursday 23<sup>rd</sup> December, 2021 at 9.00am.</b> at the Ground Floor Podium Wing in the presence of Tenderers' designated representatives and anyone who choose to attend.</p> <p>Only Tenders and discounts that are opened and read out at Tender opening shall be considered further. The Form of Tender and the priced Activity Schedule shall be initialed by the Tender Opening Committee of the Teachers Service Commission and the Tenderer's Representative attending Tender opening exercise.</p> <p>Teachers Service Commission shall neither discuss the merits of any Tender nor reject any Tender (except for late Tenders, in accordance with TDS25.1).</p> <p>Teachers Service Commission shall prepare are record of the Tender opening that shall include, as a minimum:</p> <ul style="list-style-type: none"> <li>a) The name of the Tenderer and whether there is a withdrawal, substitution, or modification;</li> <li>b) The presence or absence of a Tender-Securing Declaration,</li> <li>c) Number of pages of each tender document submitted</li> </ul> <p>The Tenderers' representatives shall be requested to sign the Tender Register. The omission of a Tenderer's signature on the register shall not invalidate the contents and effect of the record. A copy of the tender opening register shall be distributed to Tenderer upon an official request.</p>
<p>TDS 29</p> <p>TDS 29.1</p> <p>TDS 29.2</p>	<p><b>Clarification of Tenders</b></p> <p>To assist in the examination, evaluation, and comparison of Tenders, and qualification of the Tenderers, Teachers Service Commission may, at its discretion, ask any tenderer for clarification of its Tender including breakdowns of the prices in the Activity Schedule, and other information that Teachers Service Commission may require. Any clarification submitted by a Tenderer in respect to its Tender and that is not in response to a request by Teachers Service Commission shall not be considered. Teachers Service Commission May request for clarification and the response shall be delivered in writing within a maximum of three (3) calendar days. No change, including any voluntary increase or decrease, in the prices or substance of the Tender shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by the Teachers Service Commission in the evaluation of the Tenders, in accordance with TDS32.</p> <p>If a Tenderer does not provide clarifications of its Tender within three (3) calendar days the Teachers Service Commission may reject the tender.</p>
<p>TDS 31</p> <p>TDS 31.1</p> <p>TDS 31.2</p>	<p><b>Determination of Responsiveness</b></p> <p>Teachers Service Commission determination of a Tender's responsiveness is to be based on the contents of the Tender itself, as defined in TDS 12.</p> <p>A substantially responsive Tender is one that meets the requirements of the tendering document without material deviation, reservation, or omission. A material deviation, reservation, or omission is one that:</p>



TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
<p>TDS 31.3</p> <p>TDS 31.4</p> <p>TDS 31.6</p> <p>TDS 31.7</p>	<p>a) If accepted, would:</p> <ul style="list-style-type: none"> <li>i. affect in any substantial way the scope, quality, or performance of the Non-Consulting Services specified in the Contract; or</li> <li>ii. limit in any substantial way, inconsistent with the tendering document, the Procuring Entity's rights or the Tenderer's obligations under the Contract; or</li> </ul> <p>b) If rectified, would unfairly affect the competitive position of other Tenderers presenting substantially responsive Tenders.</p> <p>Teachers Service Commission shall examine the technical aspects of the Tender submitted ed in accordance with TDS 18 and TDS 19, in particular, to confirm that all requirements of Section VII, Teachers Service Commission Requirements have been met without any material deviation or reservation, or omission.</p> <p>If a Tender is not substantially responsive to the requirements of tendering document, it shall be rejected by Teachers Service Commission and shall not subsequently be made responsive by correction of the material deviation, reservation, or omission.</p> <p>Provided that a Tender is substantially responsive, Teachers Service Commission may request that the Tenderer submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial non- conformities or omissions in the Tender related to documentation requirements. Requesting information or documentation on such non-conformities shall not be related to any aspect of the price of the Tender. Failure of the Tenderer to comply with the request may result in the rejection of its Tender.</p> <p><b><i>PRICE ADJUSTMENT IS NOT APPLICABLE/ALLOWED</i></b></p>
<p>TDS 32</p>	<p><b>Arithmetical Errors</b></p> <p>The tender sum as submitted and read out during the tender opening shall be absolute and final and shall not be the subject of correction, adjustment or amendment in any way by any person whatsoever.</p>
<p>TDS 33</p> <p>TDS 33.1</p>	<p><b>Conversion to Single Currency</b></p> <p>For evaluation and comparison purposes, the currency (ies) of the Tender shall be converted into Kenya Shillings using the Exchange Rate Provided by Central Bank of Kenya.</p>
<p>TDS 34</p> <p>TDS 34.1</p>	<p><b>Margin of Preference and Reservations</b></p> <p>Margin of preference on local service providers shall not be applied since this tender is reserved for Local Contractors Only.</p>
<p>TDS 35</p> <p>TDS 35.1</p>	<p><b>Evaluation of Tenders</b></p> <p>Teachers Service Commission shall use the criteria and methodologies listed in this TDS and Section III, Evaluation and Qualification Criteria. No other evaluation criteria or methodologies shall be permitted. By applying the criteria and methodologies, Teachers Service Commission shall determine the Best Evaluated Tender. This is the Tender of the Tenderer that meets the qualification criteria and whose Tender has been determined to be:</p>

TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
TDS 35.2	<p>a) Substantially responsive to the tendering document; and</p> <p>b) The lowest evaluated cost.</p> <p>In evaluating the Tenders, Teachers Service Commission will determine each evaluated Tender cost by adjusting the Tender price as follows:</p> <p>a) Price adjustment due to discounts offered in accordance with TDS 16.4;</p> <p>b) price adjustment due to quantifiable non-material or non-conformities in accordance with TDS 31.3;</p> <p>c) converting the amount resulting from applying (a) and (b) above, if relevant, to a single currency in accordance with TDS33; and</p> <p>d) Any additional evaluation factors specified in Section III, Evaluation and Qualification Criteria.</p>
TDS 35.3	<p>The estimated effect of the price adjustment provisions of the Conditions of Contract, applied over the period of execution of the Contract, shall not be considered in Tender evaluation.</p>
TDS35.4	<p>Multiple contracts or lots, <b>SHALL NOT APPLY</b></p>
TDS35.5	<p>The methodology to determine the lowest evaluated tenderer or tenderers based one lot (contract) or based on a combination of lots (contracts), <b>SHALL NOT APPLY</b></p>
TDS 36	<p><b>Comparison of Tenders</b></p>
TDS 36.1	<p>Teachers Service Commission shall compare the evaluated costs of all substantially responsive Tenders established in accordance with TDS 35.2 to determine the Tender that has the lowest evaluated cost.</p>

TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
TDS 37	<p><b>Abnormally Low Tenders and Abnormally High</b></p>
	<p><b>Tenders Abnormally Low Tenders</b></p>
TDS37.1	<p>An Abnormally Low Tender is one where the Tender price, in combination with other elements of the Tender, appears so low that it raises material concerns as to the capability of the Tenderer in regards to the Tenderer's ability to perform the Contract for the offered Tender Price.</p>
TDS37.2	<p>In the event of identification of a potentially Abnormally Low Tender, Teachers Service Commission shall seek written clarifications from the Tenderer, including detailed price analyses of its Tender price in relation to the subject matter of the contract, scope, proposed methodology, schedule, allocation of risks and responsibilities and any other requirements of the Tender document. <b><i>The Tenderer shall submit clarification within three (3) working days' failure to which the Commission may disqualify the tender.</i></b></p>
TDS37.3	<p>After evaluation of the price analyses, in the event that the Procuring Entity determines that the Tenderer has failed to demonstrate its capability to perform the Contract for the offered Tender Price, Teachers Service Commission shall reject the Tender</p>
	<p><b>Abnormally High Tenders</b></p>
TDS 37.4	<p>An abnormally high price is one where the tender price, in combination with other constituent elements of the Tender, appears unreasonably too high to the extent that the Teachers Service Commission is concerned that it may not be getting value for money or it may be paying too high a price for the contract compared with market prices or that genuine competition between Tenderers is compromised.</p>
TDS 37.5	<p>In case of an abnormally high price, , Teachers Service Commission shall make a survey of the market prices, check if the estimated cost of the contract is correct and review the Tender Documents to check if he specifications, scope of work and conditions of contract are contributory to the abnormally high tenders. Teachers Service Commission may also seek written clarification from the tenderer on the reason for the high tender price. Teachers Service Commission shall proceed as follows:</p> <ol style="list-style-type: none"> <li>If the tender price is abnormally high based on wrong estimated cost of the contract, Teachers Service Commission <b>shall not accept the tender.</b></li> <li>If specifications, scope of work and/or conditions of contract are contributory to the abnormally high tender prices, Teachers Service Commission shall reject all tenders and may retender for the contract based on revised estimates, specifications, scope of work and conditions of contract, as the case maybe.</li> </ol>
TDS 38	<p><b>Unbalanced and/or Front-Loaded Tenders</b></p>
TDS 38.1	<p>If in the Teachers Service Commission opinion, the Tender that is evaluated as the lowest evaluated price is seriously unbalanced and/or front-loaded, Teachers Service Commission may require the Tenderer to provide written clarifications. Clarifications that must be submied within <b>three (3) calendar days</b> may include detailed price analyses to demonstrate the consistency of the tender prices with the scope of works, proposed methodology, schedule and any other requirements of the Tender document.</p>

TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
TDS38.2	<p>After the evaluation of the information and detailed price analyses presented by the Tenderer, Teachers Service Commission may as appropriate:</p> <ul style="list-style-type: none"> <li>a) Accept the Tender; or</li> <li>b) require that the total amount of the Performance Security be increased at the expense of the Tenderer to a level not exceeding 30% of the Contract Price; or</li> <li>c) agree on a payment mode that eliminates the inherent risk of Teachers Service Commission paying too much for undelivered works; or</li> <li>d) Reject the Tender</li> </ul>
TDS 39	<p><b>Qualification of the Tenderer</b></p>
TDS39.1	<p>Teachers Service Commission shall determine to its satisfaction whether the Tenderer that is selected as having submitted the lowest evaluated cost and substantially responsive Tender is eligible and meets the qualifying criteria specified in Section III, Evaluation and Qualification Criteria.</p>
TDS39.2	<p>The determination shall be based upon an examination of the documentary evidence of the Tenderer's qualifications submitted by the Tenderer, pursuant to TDS 18. The determination shall not take into consideration the qualifications of other firms such as the Tenderer's subsidiaries, parent entities, affiliates, subcontractors or any other firm(s) different from the Tenderer that submitted the Tender.</p>
TDS39.3	<p>An affirmative determination shall be a prerequisite for award of the Contract to the Tenderer. A negative determination shall result in disqualification of the Tender, in which event Teachers Service Commission shall proceed to the Tenderer who offers a substantially responsive Tender with the next lowest evaluated cost to make a similar determination of that Tenderer's qualifications to perform satisfactorily.</p>
TDS 40	<p><b>Procuring Entity's Right to Accept Any Tender, and to Reject Any or All Tenders</b></p>
TDS 40.1	<p>Teachers Service Commission reserves the right to accept or reject any Tender, and to annul the Tendering process and reject all Tenders at any time prior to Contract Award, without there by incurring any liability to Tenderers. In case of annulment, all Tenders submitted and specifically, Tender securities, shall be promptly returned to the Tenderers.</p>
	<p><b>Award of Contract</b></p>
TDS 41	<p>Award Criteria</p>
TDS 41.1	<p>Teachers Service Commission shall award the Contract to the successful tenderer whose tender has been determined to be the Lowest Evaluated Tender.</p>
TDS 42	<p><b>Notice of Intention to enter in to a Contract</b></p>
TDS42.1	<p>Upon award of the contract and Prior to the expiry of the Tender Validity Period Teachers Service Commission shall issue a Notification of Intention to Enter into a Contract and Notification of a ward to the successful bidder after Stands Still period of 14 working days. All unsuccessful tenderers shall also get letters of notification in which shall contain, at a minimum, the following information:</p> <ul style="list-style-type: none"> <li>a) The name and address of the Tenderer submitting the successful</li> </ul>

TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
	<p>tender;</p> <p>b) The Contract price of the successful tender;</p> <p>c) a statement of the reason(s) the tender of the unsuccessful tenderer to whom the letter is addressed was unsuccessful, unless the price information in(c) above already reveals the reason;</p> <p>d) the expiry date of the Stand still Period; and</p> <p>e) instructions on how to request a debriefing and/or submit a complaint during the stand still period;</p>
<p>TDS 43</p> <p>TDS43.1</p> <p>TDS 43.2</p>	<p><b>Stand still Period</b></p> <p>The Contract shall not be signed earlier than the expiry of a Standstill Period of 14 calendar days to allow any dissatisfied tender to launch a complaint. Where only one Tender is submitted, the Standstill Period shall not apply.</p> <p>Where a Standstill Period applies, it shall commence from the date the Teachers Service Commission has transmitted to each Tenderer the Notification of Intention to Enter into a Contract with the successful Tenderer.</p>
<p>TDS 44</p> <p>TDS 44.1</p> <p>TDS 44.2</p>	<p><b>Debriefing by the Procuring Entity</b></p> <p>On receipt of the Teachers Service Commission Notification of Intention to Enter into a Contract referred to in TDS 42, an unsuccessful tenderer may make a written request to Teachers Service Commission for a debriefing on specific issues or concerns regarding their tender. The Commission shall provide the debriefing with in five days of receipt of the request.</p> <p>Debriefings of unsuccessful Tenderers may be done in writing or verbally. The Tenderer shall bear its own costs of attending such a debriefing meeting</p>
<p>TDS 45</p> <p>TDS45.1</p>	<p><b>Letter of Award</b></p> <p>Prior to the expiry of the Tender Validity Period and upon expiry of the Standstill Period specified in TDS 43.1, upon addressing a complaint that has been filed within the Standstill Period, and Teachers Service Commission shall transmit the Letter of Award to the successful Tenderer. The letter of award shall request the successful tenderer to furnish the Performance Security within 21 days of the date of the letter.</p>
<p>TDS 46</p> <p>TDS46.1</p> <p>TDS46.2</p> <p>TDS46.3</p>	<p><b>Signing of Contract</b></p> <p>Upon the expiry of the fourteen days of the Notification of Intention to enter into contract and upon the parties meeting their respective statutory requirements Teachers Service Commission shall send the successful Tenderer the Contract Agreement.</p> <p>Within fourteen (14) days of receipt of the Contract Agreement, the successful Tenderer shall sign, date, and return it to Teachers Service Commission</p> <p>The written contract shall be entered into within the period specified in the notification of award and before expiry of the tender validity period</p>
<p>TDS 47</p> <p>TDS47.1</p>	<p><b>Performance Security</b></p> <p>The successful Tenderer shall furnish the Commission with a Performance Security</p>

TDS Reference	PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS
	equivalent to 10% of the contract price in form of a bank guarantee from a reputable bank operating in Kenya regulated by Central Bank of Kenya.
TDS48  TDS48.1	<p><b>Publication of Procurement Contract</b></p> <p>Within fourteen days after signing the contract, Teachers Service Commission shall publish the awarded contract at its websites <a href="http://www.tsc.go.ke">www.tsc.go.ke</a> and on the Website of the Authority <a href="http://www.tenders.go.ke">www.tenders.go.ke</a> . At the minimum, the notice shall contain the following information:</p> <ul style="list-style-type: none"> <li>a) Name and address of the Teachers Service Commission;</li> <li>b) Name and reference number of the contract being awarded, a summary of its scope and the selection method used;</li> <li>c) The name of the successful Tenderer, the final total contract price, the contract duration.</li> <li>d) Dates of signature, commencement and completion of contract;</li> <li>e) Names of all Tenderers that submitted Tenders, and their Tender prices as read out at Tender opening.</li> </ul>
TDS 49  TDS49.1	<p><b>Adjudicator</b></p> <p>Teachers Service Commission proposes the person named Chartered Institute of Arbitrator - Nairobi to be appointed as adjudicator or under the Contract, at an hourly fee of Kshs. 2,000 plus reimbursable expenses. If the Tenderer disagrees with this proposed appointment, the Tenderer shall so state in his Bid document. If, in the Form of Acceptance, the Commission has not agreed on the appointment of the Adjudicator, the Adjudicator shall be appointed by the Appointing Authority designated in the Special Conditions of Contract at the request of either party.</p>
TDS 50  TDS 50.1  TDS 50.2	<p><b>Procurement Related Complaints and Administrative Review</b></p> <p>The procedures for making a Procurement-related Complaint shall be done as per Section 167 of the Public Procurement and Asset Disposal Act 2015</p> <p>A request for administrative review shall be made in the form provided under contract forms</p>

## SECTION III - EVALUATION AND QUALIFICATION CRITERIA

### 1. General Provision

Wherever a Tenderer is required to state a monetary amount, Tenderers should indicate the Kenya Shilling.

This section contains the criteria that Teachers Service Commission shall use to evaluate tender and qualify tenderers. No other factors, methods or criteria shall be used other than specified in this tender document. The Tenderer shall provide all the information requested in the forms included in Section IV, Tendering Forms. Teachers Service Commission should use **the Standard Tender Evaluation Report for Goods and Works** for evaluating Tenders.

#### Evaluation and contract award Criteria

Teachers Service Commission shall use the criteria and methodologies listed in this Section to evaluate tenders and arrive at the Lowest Evaluated Tender. The tender that

- (i) meets the qualification criteria,
- (ii) has been determined to be substantially responsive to the Tender Documents, and
- (iii) is determined to have the Lowest Evaluated Tender price shall be selected for award of contract.

### 2. Preliminary examination for Determination of Responsiveness

Teachers Service Commission will start by examining all tenders to ensure they meet in all respects the eligibility criteria and other requirements in the TDS, and that the tender is complete *in all* aspects in meeting the requirements of “*Part 2– Teachers Service Commission Services Requirements*”, including checking for tenders with unacceptable errors, abnormally low tenders, abnormally high tenders and tenders that are front loaded. The Standard Tender Evaluation Report for Goods and Works for evaluating Tenders provides clear guidelines on how to deal with review of these requirements. Tenders that do not pass the Preliminary Examination will be considered irresponsive and will not be considered further.

#### PRELIMINARY EVALUATION

S/NO.	REQUIREMENTS	Yes/No
1.	Valid copy of Certificate of Incorporation/ Registration	
2.	Must Submit a copy of valid Tax Compliance certificate/Exemption Certificate. Bidders whose TCC or Exception certs are expiring on or after tender of opening date to attach a payment renewal receipt/ Acknowledgement receipt	
3.	Copy of valid Trade License/Business permit from county government	
4.	Accreditation and registration by ICT Authority ICTA 3	
5.	The firm must be an authorized and <b>certified partner</b> for the product Original Equipment Manufacturer Equipment M (OEM) and Must provide OEM partnership Certificate .	
6.	Evidence of physical address (attach documentary evidence in form of any of the following: -Valid lease agreement/title deed or payment for utilities e.g., water bills or electricity bills)	
7.	Certification in Professional Installation or administration for the HCI, Unity and Data Domain for at least two engineers.	
8.	Must fill, sign and stamp Form of Tender in the Format provided- The form of tender must be fully filled on the tenderers letterhead as provided for under Section IV Form 1. <b>The form of tender shall be as per TDS 14.1</b>	

9.	Must fill sign and stamp Confidential Business Questionnaire in format provided as provided for under Section IV Form 2. The bidder must fill all the information required and attach Copy of National ID of the Directors.	
10.	Must fill, sign and stamp the Certificate of Independent tender Determination in the format provided as provided under section IV Form 3.	
11.	Must fill the Self Declaration that form the Person/ Tenderer is not debarred in the matter of the Public Procurement and Asset Disposal Act 2015 in the format provided under Section IV FORM 4 SD1 <b>The Certificate of independent shall conform to TDS 3.2</b>	
12.	Must fill, sign and stamp the Self Declaration form that the Person/ Tenderer will not engage in any corrupt or fraudulent practice in the format provided under section IV Form 4 FORM SD2 <b>Self-declaration shall be conform to TDS 3</b>	
13.	Must fill sign and stamp the declaration and commitment to the code of ethic form in the format provided under Section IV Form 5.	
14.	Must fill the tenderer information form in the format provided under section IV Form 6.	
15.	Must fill, sign and stamp tenderers Joint Venture (JV) member's information form in the format provided in case of a JV under Section IV Form 7.	
16.	Must Submit Tender Security of Kshs. 200,000 ( Two Hundred thousand shillings) valid for 180 days from the date of opening	
17.	Must fill sign and stamp the Tender Securing Declaration form in the format provided under section IV Form 10. <b>Tender Securing declaration shall conform to I.T.T 21</b>	
18.	Must attach a copy of current CR12 certificate showing list of company directors or ID No.	
19.	Must attach a valid Manufacturer's Accreditation/Partnership Certificate for the Maintenance of the Services. The Manufacturer should also fill, sign and stamp the Manufacturers Authorization. Provide a link to the Manufacturers website for further confirmation or phone contacts for verification.	

Note: After preliminary evaluation of the tenders, those tenders that shall not have fulfilled the above requirements shall be declared Non responsive and will be eliminated from the evaluation process and will therefore, not be considered further.



# TECHNICAL EVALUATION

S/No.	CRITERIA	SUB-CRITERIA	MAXIMUM	SCORED
1.	Firm's years of Experience.	<p>Firm must have 5 years of experience in Maintenance of Dell Hardware and Associated Software:</p> <p>Provide recommendation for at least five clients as documentary evidence Each year @ 2 marks per year Less than 5 years 0 marks.</p>	10	
2.	List of clients	<p>Provide at least 5 reputable clients (complete with address and telephone numbers) of which the company has provided similar services (Maintenance of Dell Hardware and Associated Software) in the Five (5) Years</p> <p>Attach reference letter/contracts/LPO/LSO, with the names /Telephone contact/ Number of each client to enable the Teachers Service Commission carry out due diligence. <b>Each Client 5 marks</b></p>	25	
3.	Qualification of Technical and Professional Staff	<p><b>Qualification of lead Engineer (10 Marks)</b> Must have five (5) years post qualification relevant experience in Maintenance of Dell Hardware and Associated Software with certifications in the mentioned products being maintained. <i>Attach Copies of Academic Certificates, Appointment Letters and Resume.</i></p> <p>5 years' relevant experience and above - 10 Marks</p> <p>Below 8 years' relevant experience years - 0 Marks</p> <p><b>Technical Staff</b> Provide CVs of at least 5 technical staff with at least 3 years' experience in undertaking similar assignment with academic qualifications in Degree/Diploma in relevant engineering/ICT field. The engineers must be Dell accredited engineers in the products i.e., Vxrail Data Domain, Dell switches and Unity – (the 5 engineers above four marks for each) (Total 20Marks)</p> <p>a) Professionals Certification in CCNP (5Marks)</p>	35	
4.	FINANCIAL CAPABILITY	<p>Must attach copy of Audited Financial statement for the year 2019 and 2020 and must be signed by a registered Accountant in Kenya.</p> <p>Liquidity Ratio above 1.2 @10 marks less than 1.2 @ 5 marks</p>	10	
5.	Firm Profile	<p>Must attach a copy of the company's profile clearly indicating the mission, vision, organizational structure and the key people to be involved in undertaking the assignment/.</p>	20	
TOTAL			100	

NB: After technical evaluation and meeting all the technical conditions and requirements of the tenders, those tenders that shall not have attained a minimum pass mark of 80 shall be declared Non responsive and will be eliminated from the evaluation process. Those who pass will proceed to financial evaluation

### 3. **Tender Evaluation (TDS 34) Price evaluation:**

There shall be no price adjustment and Correction of errors

Teachers Service Commission shall determine to its satisfaction whether the Tenderer that is selected as having submitted the lowest evaluated cost and substantially responsive Tender is eligible and meets the qualifying criteria specified in Section III, Evaluation and Qualification Criteria.

The determination shall be based upon an examination of the documentary evidence of the Tenderer's qualifications submitted by the Tenderer, pursuant to TDS 18. The determination shall not take into consideration the qualifications of other firms such as the Tenderer's subsidiaries, parent entities, affiliates, subcontractors or any other firm(s) different from the Tenderer that submitted the Tender.

An affirmative determination shall be a prerequisite for award of the Contract to the Tenderer. A negative determination shall result in disqualification of the Tender, in which event Teachers Service Commission shall proceed to the Tenderer who offers a substantially responsive Tender with the next lowest evaluated cost to make a similar determination of that Tenderer's qualifications to perform satisfactorily

### 4. **Multiple Contracts**

Multiple contracts will not be permitted.

### 5. **Alternative Tenders (TDS 14)**

Alternative tenders shall not be considered by Teachers Service Commission.

### 6. **Margin of Preference Margin of preference shall not be applicable.**

### 7. **Contract award (TDS 38.1), more specifically,**

The tender that has been determined to be the lowest evaluated tenderer shall be considered for contract award, subject to meeting each of the following conditions.

i) The Tenderer shall demonstrate that it has access to, or has available, liquid assets, unencumbered real assets, lines of credit, and other financial means (independent of any contractual advance payment) sufficient to meet the construction cash flow of Kenya Shilling

ii) Minimum average annual services turnover of Kenya Shillings \_\_\_\_\_ *[insert amount]*, equivalent calculated as total certified payments received for contracts in progress and/or completed within the last \_\_\_\_\_ *[insert of year]* years.

iii) At least \_\_\_\_\_ *(insert number)* of contract(s) of a similar nature executed within Kenya, or the East African Community or abroad, that have been satisfactorily and substantially completed as a prime contractor, or joint venture member or sub-contractor each of minimum value Kenya shillings \_\_\_\_\_ equivalent.

iv) Contractor's Representative and Key Personnel, which are specified as \_\_\_\_\_

v) Contractors key equipment listed on the table "Contractor's Equipment" below and more specifically listed as *[specify requirements for each lot as applicable]*

iv) Other conditions depending on their seriousness.

#### a) **History of non-performing contracts:**

Tenderer and each member of JV in case the Tenderer is a JV, shall demonstrate that

Non- performance of a contract did not occur because of the default of the Tenderer, or the member of a JV in the last five years . The required information shall be furnished in the appropriate form.

**b) Pending Litigation**

Financial position and prospective long-term profitability of the Single Tenderer, and in the case the Tenderer is a JV, of each member of the JV, shall remain sound according to criteria established with respect to Financial Capability under Paragraph (i) above if all pending litigation will be resolved against the Tenderer. Tenderer shall provide information on pending litigations in the appropriate form.

**c) Litigation History**

There shall be no consistent history of court/arbitral award decisions against the Tenderer, in the last Five years. All parties to the contract shall furnish the information in the appropriate form about any litigation or arbitration resulting from contracts completed or ongoing under its execution over the years specified. A consistent history of awards against the Tenderer or any member of a JV may result in rejection of the tender.

## SECTION IV - TENDERING FORMS

### 1. FORM OF TENDER

#### INSTRUCTIONS TO TENDERERS

- i) *The Tenderer must prepare this Form of Tender on stationery with its letterhead clearly showing the Tenderer's complete name and business address.*
- ii) *All italicized text is to help Tenderer in preparing this form.*
- iii) *Tenderer must complete and sign and TENDERER'S ELIGIBILITY- CONFIDENTIAL BUSINESS QUESTIONNAIRE, CERTIFICATE OF INDEPENDENT TENDER DETERMINATION and the SELF DECLARATION OF THE TENDERER, all attached to this Form of Tender.*
- (iv) *The Form of Tender shall include the following Forms duly completed and signed by the Tenderer.*
  - a) *Tenderer's Eligibility-Confidential Business Questionnaire*
  - a) *Certificate of Independent Tender Determination*
  - c) *Self-Declaration of the Tenderer.*

**Date of this Tender submission:** ..... [insert

*date (as day, month and year) of Tender submission]*

**Tender No.:** .....[insert Tender Number]

To: ..... [insert complete name of Procuring Entity]

- a) **No reservations:** We have examined and have no reservations to the tendering document, including Addenda issued in accordance with TDS 9;
- b) **Eligibility:** We meet the eligibility requirements and have no conflict of interest in accordance with TDS 4;
- c) **Tender-Securing Declaration:** We have not been suspended nor declared ineligible by the Procuring Entity based on execution of a Tender-Securing Declaration or Proposal-Securing Declaration in Kenya in accordance with TDS 4.7;
- d) **Conformity:** We offer to provide the Maintenance services in conformity with the tendering document of the following: ..... [insert a brief description of the Maintenance services];
- e) **Tender Price:** The total price of the Tender, excluding any discounts offered in item (f) below is:  
  
KSHS in Figures .....  
  
Kenyan Shillings in Words: .....  
  
.....  
  
.....
- f) **Discounts:** The discounts offered and the methodology for their application are:
  - i) The discounts offered are: ..... [Specify in detail each discount offered.]
  - ii) The exact method of calculations to determine the net price after application of discounts is shown below: ..... [Specify in detail the method that shall be used to apply the discounts];

- g) **Tender Validity Period:** Our Tender shall be valid period ..... Days specified in TDS 19.1 (as amended if applicable) from the date fixed for the Tender submission deadline (specified in TDS 23.1 (as amended if applicable), and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- h) **Performance Security:** If our Tender is accepted, we commit to obtain a Performance Security in of 10% in form of Bank Guarantee from a recognized bank regulated by Central Bank of Kenya;
- i) **One Tender Per Tenderer:** We are not submitting any other Tender (s) as an individual Tenderer, and we are not participating in any other Tender (s) as a Joint Venture member or as a subcontractor, and meet the requirements of TDS 4.3, other than alternative Tenders submitted in accordance with TDS 14;
- j) **Suspension and Debarment:** We, along with any of our subcontractors, suppliers, consultants, manufacturers, or service providers for any part of the contract, are not subject to, and not controlled by any entity or individual that is subject to, a temporary suspension or a debarment imposed by the PPRA. Further, we are not ineligible under Kenya's official regulations or pursuant to a decision of the United Nations Security Council;
- k) **State-owned enterprise or institution:** ..... *[select the appropriate option and delete the other] [We are not a state- owned enterprise or institution]/[We are a state-owned enterprise or institution but meet the requirements of TDS 4.6];*
- l) **Commissions, gratuities and fees:** We have paid, or will pay the following commissions, gratuities, or fees with respect to the Tendering process or execution of the Contract: *[insert complete name of each Recipient, its full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity].*

Name of Recipient	Address	Reason	Amount

*(If none has been paid or is to be paid, indicate “none.”)*

- m) *[Delete if not appropriate, or amend to suit]* We confirm that we understand the provisions relating to Standstill Period as described in this tendering document and the Procurement Regulations.
- n) **Binding Contract:** We understand that this Tender, together with your written acceptance thereof included in your Form of Acceptance, shall constitute a binding contract between us, until a formal contract is prepared and executed;
- o) **Not Bound to Accept:** We understand that you are not bound to accept the lowest evaluated cost Tender, the Most Advantageous Tender or any other Tender that you may receive; and
- p) **Fraud and Corruption:** We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf engages in any type of Fraud and Corruption.
- q) **Collusive practices:** We hereby certify and confirm that the tender is genuine, non-collusive and made with the intention of accepting the contract if awarded. To this effect we have signed the “Certificate of Independent Tender Determination” attached below.
- r) **Code of Ethical Conduct:** We undertake to adhere by the Code of Ethical Conduct for Suppliers, Contractors and Service Providers, copy available from PPRA (*specify website*) during the procurement process and the execution of any resulting contract.
- s) We, the Tenderer, have completed fully and signed the following Forms as part of our Tender:
- a) Tenderer's Eligibility; Confidential Business Questionnaire – to establish we are not in any conflict to interest.

- b) Certificate of Independent Tender Determination - to declare that we completed the tender without colluding with other tenderers.
- c) Self-Declaration of the Tenderer- to declare that we will, if awarded a contract, not engage in any form of fraud and corruption.

Further, we confirm that we have read and understood the full content and scope of fraud and corruption as informed in “**Appendix 1- Fraud and Corruption**” attached to the Form of Tender.

**Name of the Tenderer:**

\* .....

*[insert complete name of person signing the Tender]*

**Name of the person duly authorized to sign the Tender on behalf of the Tenderer:**

.....

\*\*\**[insert complete name of person duly authorized to sign the Tender]*

**Title of the person signing the Tender:**

.....

*[insert complete title of the person signing the Tender]*

**Signature of the person named above:**

.....

*[insert signature of person whose name and capacity are shown above]*

**Date signed**.....*[insert date of signing]* **day**

**of**.....*[insert month], [insert year]*

*Official Rubber Stamp:* .....

## i) TENDERER'S ELIGIBILITY- CONFIDENTIAL BUSINESS QUESTIONNAIRE

### Instruction to Tenderer

Tender is instructed to complete the particulars required in this Form, *one form for each entity if Tender is a JV*. Tenderer is further reminded that it is an offence to give false information on this Form.

### a) Tenderer's details

	ITEM	DESCRIPTION
1	Name of the Procuring Entity	
2	Reference Number of the Tender	
3	Date and Time of Tender Opening	
4	Name of the Tenderer	
5	Full Address and Contact Details of the Tenderer.	1. Country 2. City 3. Location 4. Building 5. Floor 6. Postal Address 7. Name and email of contact person.
6	Current Trade License Registration Number and Expiring date	
7	Name, country and full address ( <i>postal and physical addresses, email, and telephone number</i> ) of Registering Body/Agency	
8	Description of Nature of Business	
9	Maximum value of business which the Tenderer handles.	
10	State if Tenders Company is listed in stock exchange, give name and full address ( <i>postal and physical addresses, email, and telephone number</i> ) of state which stock exchange	

### General and Specific Details

#### b) Sole Proprietor, provide the following details.

Name in full \_\_\_\_\_ Age \_\_\_\_\_

Nationality \_\_\_\_\_ Country of Origin \_\_\_\_\_

Citizenship \_\_\_\_\_



c) **Partnership**, provide the following details

	<b>Names of Partners</b>	<b>Nationality</b>	<b>Citizenship</b>	<b>% Shares owned</b>
1				
2				

**d) Registered Company, provide the following details.**

- i) Private or public Company \_\_\_\_\_
- ii) State the nominal and issued capital of the Company: -  
Nominal Kenya Shillings (Equivalent) \_\_\_\_\_  
Issued Kenya Shillings (Equivalent) \_\_\_\_\_
- iii) Give details of Directors as follows.

	Names of Director	Nationality	Citizenship	% Shares owned
1				
2				
3				

**(e) DISCLOSURE OF INTEREST-Interest of the Firm in the Procuring Entity.**

- i) Are there any person/persons in.....(*Name of Procuring Entity*) who has/have an interest or relationship in this firm? Yes/No.....

If yes, provide details as follows.

	Names of Person	Designation in the Procuring Entity	Interest or Relationship with Tenderer
1			
2			
3			

**ii) Conflict of interest disclosure**

	Type of Conflict	Disclosure YES OR NO	If YES provide details of the relationship with Tenderer
1	Tenderer is directly or indirectly controlled by or is under common control with another tenderer.		
2	Tenderer receives or has received any direct or indirect subsidy from another tenderer.		
3	Tenderer has the same legal representative as another tenderer		
4	Tender has a relationship with another tenderer, directly or through common third parties, that puts it in a position to influence the tender of another tenderer, or influence the decisions of the Procuring Entity regarding this tendering process.		
5	Any of the Tenderer's affiliates participated as a consultant in the preparation of the design or technical specifications of the works that are the subject of the tender.		
6	Tenderer would be providing goods, works, non-consulting services or consulting services during implementation of the contract specified in this Tender Document.		
7	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who are directly or indirectly involved in the preparation of the Tender document or specifications of the Contract,		

	Type of Conflict	Disclosure YES OR NO	If YES provide details of the relationship with Tenderer
	and/or the Tender evaluation process of such contract.		
8	Tenderer has a close business or family relationship with a professional staff of the Procuring Entity who would be involved in the implementation or supervision of the such Contract.		
9	Has the conflict stemming from such relationship stated in item 7 and 8 above been resolved in a manner acceptable to the Procuring Entity throughout the tendering process and execution of the Contract.		

**f) Certification**

On behalf of the Tenderer, I certify that the information given above is complete, current and accurate as at the date of submission.

Full Name\_\_\_\_\_

Title or Designation\_\_\_\_\_

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

Official Rubber Stamp: .....

## ii) CERTIFICATE OF INDEPENDENT TENDER DETERMINATION

I, the undersigned, in submitting the accompanying Letter of Tender to the \_\_\_\_\_  
\_\_\_\_\_ [Name of Procuring  
Entity] for: \_\_\_\_\_ [Name and number of  
tender] in response to the request for tenders made by: \_\_\_\_\_ [Name of Tenderer]  
do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of \_\_\_\_\_ [Name of Tenderer] that:

1. I have read and I understand the contents of this Certificate;
2. I understand that the Tender will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am the authorized representative of the Tenderer with authority to sign this Certificate, and to submit the Tender on behalf of the Tenderer;
4. For the purposes of this Certificate and the Tender, I understand that the word “competitor” shall include any individual or organization, other than the Tenderer, whether or not affiliated with the Tenderer, who:
  - a) Has been requested to submit a Tender in response to this request for tenders;
  - b) could potentially submit a tender in response to this request for tenders, based on their qualifications, abilities or experience;
5. The Tenderer discloses that [check one of the following, as applicable]:
  - a) The Tenderer has arrived at the Tender independently from, and without consultation, communication, agreement or arrangement with, any competitor;
  - b) The Tenderer has entered into consultations, communications, agreements or arrangements with one or more competitors regarding this request for tenders, and the Tenderer discloses, in the attached document(s), complete details thereof, including the names of the competitors and the nature of, and reasons for, such consultations, communications, agreements or arrangements;
6. In particular, without limiting the generality of paragraphs (5) (a) or (5) (b) above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
  - a) prices;
  - b) methods, factors or formulas used to calculate prices;
  - c) the intention or decision to submit, or not to submit, a tender; or
  - d) the submission of a tender which does not meet the specifications of the request for Tenders; except as specifically disclosed pursuant to paragraph (5) (b) above;
7. In addition, there has been no consultation, communication, agreement or arrangement with any competitor regarding the quality, quantity, specifications or delivery particulars of the works or services to which this request for tenders relates, except as specifically authorized by the procuring authority or as specifically disclosed pursuant to paragraph (5) (b) above;
8. the terms of the Tender have not been, and will not be, knowingly disclosed by the Tenderer, directly or indirectly, to any competitor, prior to the date and time of the official tender opening, or of the awarding of the Contract, whichever comes first, unless otherwise required by law or as specifically disclosed pursuant to paragraph (5) (b) above.

Name \_\_\_\_\_

Title \_\_\_\_\_

Date \_\_\_\_\_

[Name, title and signature of authorized agent of Tenderer and Date]  
And stamp the form

**(iii) SELF-DECLARATION FORMS**

**FORM SD 1**

**SELF DECLARATION THAT THE PERSON/TENDERER IS NOT DEBARRED IN THE MATTER OF THE PUBLIC PROCUREMENT AND ASSET DISPOSAL ACT 2015.**

I, ..... of Post Office Box.....being a resident of.....in the Republic of.....do hereby make a statement as follows: -

1. THAT I am the Company Secretary/Chief Executive/Managing Director/Principal Officer/Director of ..... (*insert name of the Company*) who is a Bidder in respect of **Tender No. ....** for.....(*insert tender title/description*) for..... (*insert name of the Procuring entity*) and duly authorized and competent to make this statement.
2. THAT the aforesaid Bidder, its Directors and subcontractors have not been debarred from participating in procurement proceeding under Part IV of the Act.
3. THAT what is deponed to herein above is true to the best of my knowledge, information and belief.

.....  
(Title)

.....  
(Signature)

.....  
(Date)

Bidder Official Stamp

## FORM SD2

### SELF DECLARATION THAT THE PERSON/TENDERER WILL NOT ENGAGE IN ANY CORRUPT OR FRAUDULENT PRACTICE.

I, ..... of P. O. Box.....being a resident of.....in the Republic of.....do hereby make a statement as follows: -

1. THAT I am the Chief Executive/Managing Director/Principal Officer/Director of.....  
..... (*insert name of the Company*) who is a Bidder in respect of **Tender**  
**No.**..... for ..... (*insert tender title/description*) for ..... (*insert name of the Procuring entity*) and duly authorized and competent to make this statement.
2. THAT the aforesaid Bidder, its servants and/or agents /subcontractors will not engage in any corrupt or fraudulent practice and has not been requested to pay any inducement to any member of the Board, Management, Staff and/or employees and/or agents of ..... (*insert name of the Procuring entity*) which is the procuring entity.
3. THAT the aforesaid Bidder, its servants and/or agents/subcontractors have not offered any inducement to any member of the Board, Management, Staff and/or employees and/or agents of.....  
(*name of the procuring entity*).
4. THAT the aforesaid Bidder will not engage /has not engaged in any corrosive practice with other bidders participating in the subject tender
5. THAT what is deponed to herein above is true to the best of my knowledge information and belief.

.....  
(Title) (Signature) (Date)

**Bidder's Official Stamp**

## DECLARATION AND COMMITMENT TO THE CODE OF ETHICS

I..... (person) on behalf of (*Name of the Business/Company/Firm*) ..... declare that I have read and fully understood the contents of the Public Procurement & Asset Disposal Act, 2015, Regulations and the Code of Ethics for persons participating in Public Procurement and Asset Disposal and my responsibilities under the Code.

I do hereby commit to abide by the provisions of the Code of Ethics for persons participating in Public Procurement and Asset Disposal.

Name of Authorized signatory.....

Sign.....

Position.....

Office address..... Telephone.....

E-mail.....

Name of the Firm/Company.....

Date.....

*(Company Seal/ Rubber Stamp where applicable)*

Witness

Name.....

Sign.....

Date.....



**iv) APPENDIX 1-FRAUD AND CORRUPTION**

*(Appendix 1 shall not be modified)*

**1. Purpose**

The Government of Kenya's Anti-Corruption and Economic Crime laws and their sanction's policies and procedures, Public Procurement and Asset Disposal Act (*no. 33 of 2015*) and its Regulation, and any other Kenya's Acts or Regulations related to Fraud and Corruption, and similar offences, shall apply with respect to Public Procurement Processes and Contracts that are governed by the laws of Kenya.

**2. Requirements**

The Government of Kenya requires that all parties including Procuring Entities, Tenderers, (applicants/proposers), Consultants, Contractors and Suppliers; any Sub-contractors, Sub-consultants, Service providers or Suppliers; any Agents (whether declared or not); and any of their Personnel, involved and engaged in procurement under Kenya's Laws and Regulation, observe the highest standard of ethics during the procurement process, selection and contract execution of all contracts, and refrain from Fraud and Corruption and fully comply with Kenya's laws and Regulations as per paragraphs 1.1 above.

Kenya's public procurement and asset disposal act (*no. 33 of 2015*) under Section 66 describes rules to be followed and actions to be taken in dealing with Corrupt, Coercive, Obstructive, Collusive or Fraudulent practices, and Conflicts of Interest in procurement including consequences for offences committed. A few of the provisions noted below highlight Kenya's policy of no tolerance for such practices and behavior:

- 1) A person to whom this Act applies shall not be involved in any corrupt, coercive, obstructive, collusive or fraudulent practice; or conflicts of interest in any procurement or asset disposal proceeding;
- 2) A person referred to under subsection (1) who contravenes the provisions of that sub-section commits an offence;
- 3) Without limiting the generality of the subsection (1) and (2), the person shall be: -
  - a) disqualified from entering into a contract for a procurement or asset disposal proceeding; or
  - b) if a contract has already been entered into with the person, the contract shall be voidable;
- 4) The voiding of a contract by the procuring entity under subsection (7) does not limit any legal remedy the procuring entity may have;
- 5) An employee or agent of the procuring entity or a member of the Board or committee of the procuring entity who has a conflict of interest with respect to a procurement: -
  - a) Shall not take part in the procurement proceedings;
  - b) Shall not, after a procurement contract has been entered into, take part in any decision relating to the procurement or contract; and
  - c) shall not be a subcontractor for the tenderer to whom was awarded contract, or a member of the group of tenderers to whom the contract was awarded, but the subcontract or appointed shall meet all the requirements of this Act.
- 6) An employee, agent or member described in subsection (1) who refrains from doing anything prohibited under that subsection, but for that subsection, would have been within his or her duties shall disclose the conflict of interest to the procuring entity;
- 7) If a person contravenes subsection (1) with respect to a conflict of interest described in subsection (5) (a) and the contract is awarded to the person or his relative or to another person in whom one of them had a direct or indirect pecuniary interest, the contract shall be terminated and all costs incurred by the public entity shall be made good by the awarding officer. Etc.
- 8) In compliance with Kenya's laws, regulations and policies mentioned above, the Procuring Entity:
  - a) Defines broadly, for the purposes of the above provisions, the terms set forth below as follows:
    - i) "corrupt practice" is the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;

- ii) “fraudulent practice” is any act or omission, including misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain financial or other benefit or to avoid an obligation;
  - iii) “collusive practice” is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
  - iv) “coercive practice” is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
  - v) “obstructive practice” is:
    - deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede investigation by Public Procurement Regulatory Authority (PPRA) or any other appropriate authority appointed by Government of Kenya into allegations of a corrupt, fraudulent, coercive, or collusive practice; and/or threatening, harassing, or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or
    - acts intended to materially impede the exercise of the PPRA's or the appointed authority's inspection and audit rights provided for under paragraph 2.3 e. below.
- (b) Defines more specifically, in accordance with the above procurement Act provisions set forth for fraudulent and collusive practices as follows:
- "fraudulent practice" includes a misrepresentation of fact in order to influence a procurement or disposal process or the exercise of a contract to the detriment of the procuring entity or the tenderer or the contractor, and includes collusive practices amongst tenderers prior to or after tender submission designed to establish tender prices at artificial non-competitive levels and to deprive the procuring entity of the benefits of free and open competition.
- c) Rejects a proposal for award<sup>1</sup> of a contract if PPRA determines that the firm or individual recommended for award, any of its personnel, or its agents, or its sub-consultants, sub-contractors, service providers, suppliers and/ or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the contract in question;
  - d) Pursuant to the Kenya's above stated Acts and Regulations, may sanction or debar or recommend to appropriate authority(ies) for sanctioning and debarment of a firm or individual, as applicable under the Acts and Regulations;
  - e) Requires that a clause be included in Tender documents and Request for Proposal documents requiring (i) Tenderers (applicants/proposers), Consultants, Contractors, and Suppliers, and their Sub-contractors, Sub-consultants, Service providers, Suppliers, Agents personnel, permit the PPRA or any other appropriate authority appointed by Government of Kenya to inspect<sup>2</sup> all accounts, records and other documents relating to the procurement process, selection and/or contract execution, and to have them audited by auditors appointed by the PPRA or any other appropriate authority appointed by Government of Kenya; and
  - f) Pursuant to Section 62 of the above Act, requires Applicants/Tenderers to submit along with their Applications/Tenders/Proposals a “Self-Declaration Form” as included in the procurement document declaring that they and all parties involved in the procurement process and contract execution have not engaged/will not engage in any corrupt or fraudulent practices.

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<sup>1</sup>For the avoidance of doubt, a party's ineligibility to be awarded a contract shall include, without limitation, (i) applying for pre-qualification, expressing interest in A consultancy, and tendering, either directly or as a nominated sub-contractor, nominated consultant, nominated manufacturer or supplier, or nominated service provider, in respect of such contract, and (ii) entering into an addendum or amendment introducing a material modification to any existing contract.

<sup>2</sup>Inspections in this context usually are investigative (i.e., forensic) in nature. They involve fact-finding activities undertaken by the Investigating Authority or persons appointed by the Procuring Entity to address specific matters related to investigations/audits, such as evaluating the veracity of an allegation of possible Fraud and Corruption, through the appropriate mechanisms. Such activity includes but is not limited to: accessing and examining a firm's or individual's financial records and information, and making copies thereof as relevant; accessing and examining any other documents, data and information (whether in hard copy or electronic format) deemed relevant for the investigation/audit, and making copies thereof as relevant; interviewing staff and other relevant individuals; performing physical inspections and site visits; and obtaining third party verification of information.

## 2 TENDERER INFORMATION FORM

*[The Tenderer shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted.]*

Date: [insert date (as day, month and year) of Tender submission].

TENDER No.: \_\_\_\_\_ *[insert Tender Number]*

1. Tenderer's Name: ..... <i>[insert Tenderer's legal name]</i>
2. In case of JV, legal name of each member: ..... <i>[insert legal name of each member in JV]</i>
3. Tenderer's actual or intended country of registration: <i>[insert actual or intended country of registration]</i>
4. Tenderer's year of registration: ..... <i>[insert Tenderer's year of registration]</i>
5. Tenderer's Address in country of registration: ..... <i>[insert Tenderer's legal address in country of registration]</i>
6. Tenderer's Authorized Representative Information  Name: ..... <i>[insert Authorized Representative's name]</i>  Address: ..... <i>[insert Authorized Representative's Address]</i> •  Telephone: ..... <i>[insert Authorized Representative's telephone/fax numbers]</i>  Email Address: ..... <i>[insert Authorized Representative's email address]</i>
7. Attached are copies of original documents of <i>[check the box(es) of the attached original documents]</i>  <input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of registration of the legal entity named above, in accordance with TDS 4.4.  <input type="checkbox"/> In case of JV, Form of intent to form JV or JV agreement, in accordance with TDS 4.1.  <input type="checkbox"/> A current tax clearance certificate or tax exemption certificate in case of Kenyan tenderers issued by the the

Kenya Revenue Authority in accordance with TDS 4.14.

- ☐
- In case of state-owned enterprise or institution, in accordance with TDS 4.6 documents establishing:
- Legal and financial autonomy
  - Operation under commercial law
  - Establishing that the Tenderer is not under the supervision of the agency of the TSC

8.Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

Name.....

Sign.....

Date.....

Stamp.....

## OTHER FORMS

### 3. TENDERER'S JV MEMBERS INFORMATION FORM

*[The Tenderer shall fill in this Form in accordance with the instructions indicated below. The following table shall be filled in for the Tenderer and for each member of a Joint Venture]].*

Date..... *[insert date (as day, month and year) of Tender submission]*

TENDER No.: ..... *[insert Tender Number]*

Alternative No.: ..... *[insert identification No if this is a Tender for an alternative]*

1. Tenderer's Name: ..... <i>[insert Tenderer's legal name]</i>
2. Tenderer's JV Member's name: ..... <i>[insert JV's Member legal name]</i>
3. Tenderer's JV Member's country of registration: ..... <i>[insert JV's Member country of registration]</i>
4. Tenderer's JV Member's year of registration: ..... <i>[insert JV's Member year of registration]</i>
5. Tenderer's JV Member's legal address in country of registration: ..... <i>[insert JV's Member legal address in country of registration]</i>

6. Tenderer's JV Member's authorized representative information

Name: ..... *[insert name of JV's Member authorized representative]*

Address: ..... *[insert address of JV's Member authorized  
representative]*

Telephone/Fax numbers: ..... *[insert telephone/fax numbers of JV's  
Member authorized representative]*

Email Address: *[insert email address of JV's Member authorized representative]*

7. Attached are copies of original documents of *[check the box(es) of the attached original documents]*

- ☐ Articles of Incorporation (or equivalent documents of constitution or association), and/or registration documents of the legal entity named above, in accordance with TDS 4.4.
- ☐ In case of a state-owned enterprise or institution, documents establishing legal and financial autonomy, operation in accordance with commercial law, and that they are not under the supervision of the Procuring Entity, in accordance with TDS 4.6.

8. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

Name.....

Sign.....

Date.....

Stamp.....

**FORM OF TENDER SECURITY-[Option 1–Demand Bank Guarantee]**

**Beneficiary:** \_\_\_\_\_

**Request for Tenders No:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**TENDER GUARANTEE No.:** \_\_\_\_\_

**Guarantor:** \_\_\_\_\_

1. We have been informed that \_\_\_\_\_ (here in after called "the Applicant") has submitted or will submit to the Beneficiary its Tender (here in after called" the Tender") for the execution of \_\_\_\_\_ under Request for Tenders No. \_\_\_\_\_ ("the TDS").
2. Furthermore, we understand that, according to the Beneficiary's conditions, Tenders must be supported by a Tender guarantee.
3. At the request of the Applicant, we, as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of \_\_\_\_\_ (\_\_\_\_\_) upon receipt by us of the Beneficiary's complying demand, supported by the Beneficiary's statement, whether in the demand itself or a separate signed document accompanying or identifying the demand, stating that either the Applicant:
  - (a) has withdrawn its Tender during the period of Tender validity set forth in the Applicant's Letter of Tender ("the Tender Validity Period"), or any extension thereto provided by the Applicant; or
  - b) having been notified of the acceptance of its Tender by the Beneficiary during the Tender Validity Period or any extension there to provide by the Applicant, (i) has failed to execute the contract agreement, or (ii) has failed to furnish the Performance.
4. This guarantee will expire: (a) if the Applicant is the successful Tenderer, upon our receipt of copies of the contract agreement signed by the Applicant and the Performance Security and, or (b) if the Applicant is not the successful Tenderer, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or (ii) thirty days after the end of the Tender Validity Period.
5. Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before that date.

\_\_\_\_\_  
[signature(s)]

*Rubber Stamp*

***Note: All italicized text is for use in preparing this form and shall be deleted from the final product.***



## FORMAT OF TENDER SECURITY [Option 2–Insurance Guarantee]

**TENDER GUARANTEE No.:** \_\_\_\_\_

1. Whereas ..... [*Name of the tenderer*] (hereinafter called “the tenderer”) has submitted its tender dated ..... [*Date of submission of tender*] for the ..... [*Name and/or description of the tender*] (hereinafter called “the Tender”) for the execution of under Request for Tenders No. (“the TDS”).
2. KNOW ALL PEOPLE by these presents that WE ..... of ..... [**Name of Insurance Company**] having our registered office at ..... (hereinafter called “the Guarantor”), are bound unto ..... [*Name of Procuring Entity*] (hereinafter called “the Procuring Entity”) in the sum of ..... (Currency and guarantee amount) for which payment well and truly to be made to the said Procuring Entity, the Guarantor binds itself, its successors and assigns, jointly and severally, firmly by these presents.  
  
Sealed with the Common Seal of the said Guarantor this \_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_.
3. NOW, THEREFORE, THE CONDITION OF THIS OBLIGATION is such that if the Applicant:
  - a) has withdrawn its Tender during the period of Tender validity set forth in the Principal's Letter of Tender (“the Tender Validity Period”), or any extension thereto provided by the Principal; or
  - b) having been notified of the acceptance of its Tender by the Procuring Entity during the Tender Validity Period or any extension thereto provided by the Principal; (i) failed to execute the Contract agreement; or (ii) has failed to furnish the Performance Security, in accordance with the Instructions to tenderers (“TDS”) of the Procuring Entity's Tendering document.

then the guarantee undertakes to immediately pay to the Procuring Entity up to the above amount upon receipt of the Procuring Entity's first written demand, without the Procuring Entity having to substantiate its demand, provided that in its demand the Procuring Entity shall state that the demand arises from the occurrence of any of the above events, specifying which event(s) has occurred.
4. This guarantee will expire: (a) if the Applicant is the successful Tenderer, upon our receipt of copies of the contract agreement signed by the Applicant and the Performance Security and, or (b) if the Applicant is not the successful Tenderer, upon the earlier of (i) our receipt of a copy of the Beneficiary's notification to the Applicant of the results of the Tendering process; or (ii) twenty-eight days after the end of the Tender Validity Period.
5. Consequently, any demand for payment under this guarantee must be received by us at the office indicated above on or before that date.

\_\_\_\_\_  
[Date]  
\_\_\_\_\_  
[Witness]

\_\_\_\_\_  
[Signature of the Guarantor]  
\_\_\_\_\_  
[Seal]

***Note: All italicized text is for use in preparing this form and shall be deleted from the final product.***

## FORM OF TENDER - SECURING DECLARATION

*[The Tenderer shall fill in this Form in accordance with the instructions indicated.]*

Date:.....[date (as day, month and year)]

TDS No.:.....[number of Tendering process]

Alternative No.:.....[insert identification No if this is a Tender for an alternative]

To:.....[complete name of Procuring Entity]

We, the undersigned, declare that:

We understand that, according to your conditions, Tenders must be supported by a Tender-Securing Declaration.

We accept that we will automatically be suspended from being eligible for Tendering or submitting proposals in any contract with the Procuring Entity for the period of time of [number of months or years] starting on [date], if we are in breach of our obligation(s) under the Tender conditions, because we:

- a) Have withdrawn our Tender during the period of Tender validity specified in the Form of Tender; or
- b) Having been notified of the acceptance of our Tender by the Procuring Entity during the period of Tender validity, (i) fail to sign the Contract agreement; or (ii) fail or refuse to furnish the Performance Security, if required, in accordance with the TDS.

We understand this Tender Securing Declaration shall expire if we are not the successful Tenderer, upon the earlier of (i) our receipt of your notification to us of the name of the successful Tenderer; or (ii) twenty-eight days after the expiration of our Tender.

Name of the Tenderer\* \_\_\_\_\_

\_\_\_\_\_ Name of the person duly authorized to sign the Tender on behalf  
of the Tenderer\*\* \_\_\_\_\_

\_\_\_\_\_ Title of the person signing the Tender \_\_\_\_\_

\_\_\_\_\_ Signature of the person named above \_\_\_\_\_

\_\_\_\_\_ Date signed \_\_\_\_\_ day of \_\_\_\_\_.

\*: In the case of the Tender submitted by joint venture specify the name of the Joint Venture as Tenderer

\*\* : Person signing the Tender shall have the power of attorney given by the Tenderer attached to the Tender

*[Note: In case of a Joint Venture, the Tender-Securing Declaration must be in the name of all members to the Joint Venture that submits the Tender.]*

## QUALIFICATION FORMS

### 2 FOREIGN TENDERERS 40% RULE

Pursuant to TDS 3.9, a foreign tenderer must complete this form to demonstrate that the tender fulfils this condition.

ITEM	Description of Work Item	Describe location of Source	COST in K. shillings	Comments, if any
A	Local Labor			
1				
2				
3				
4				
5				
B	Sub contracts from Local sources			
1				
2				
3				
4				
5				
C	Local materials			
1				
2				
3				
4				
5				
D	Use of Local Plant and Equipment			
1				
2				
3				
4				
5				
E	Add any other items			
1				
2				
3				
4				
5				
6				
	TOTAL COST LOCAL CONTENT		XXXXX	
	PERCENTAGE OF CONTRACT PRICE			

### 3 FORM EQU: EQUIPMENT

The Tenderer shall provide adequate information to demonstrate clearly that it has the capability to meet the requirements for the key equipment listed in Section III, Evaluation and Qualification Criteria. A separate Form shall be prepared for each item of equipment listed, or for alternative equipment proposed by the Tenderer.

Item of equipment		
Equipment information	Name of manufacturer	Model and power rating
	Capacity	Year of manufacture
Current status	Current location	
	Details of current commitments	
Source	Indicate source of the equipment <input type="checkbox"/> Owned <input type="checkbox"/> Rented <input type="checkbox"/> Leased <input type="checkbox"/> Specially manufactured	

Omit the following information for equipment owned by the Tenderer.

Owner	Name of owner	
	Address of owner	
	Telephone	Contact name and title
	Fax	Telex
Agreements	Details of rental / lease / manufacture agreements specific to the project	

#### 4 **FORM PER-1** Tenderer's/Contractor's

##### **Representative and Key Personnel Schedule**

Tenderers should provide the names and details of the suitably qualified Contractor's Representative and Key Personnel to perform the Contract. The data on their experience should be supplied using the Form PER-2 below for each candidate.

##### **Tenderer's/Contractor' Representative and Key Personnel.**

1.	<b>Title of position:</b> Contractor's Representative	
	<b>Name of candidate:</b>	
	<b>Duration of appointment:</b>	<i>[insert the whole period (start and end dates) for which this position will be engaged]</i>
	<b>Time commitment: for this position:</b>	<i>[insert the number of days/week/months/ that has been scheduled for this position]</i>
	<b>Expected time schedule for this position:</b>	<i>[insert the expected time schedule for this position (e.g. attach high level Gantt chart)]</i>
2.	<b>Title of position:</b> _____	
	<b>Name of candidate:</b>	
	<b>Duration of appointment:</b>	<i>[insert the whole period (start and end dates) for which this position will be engaged]</i>
	<b>Time commitment: for this position:</b>	<i>[insert the number of days/week/months/ that has been scheduled for this position]</i>
	<b>Expected time schedule for this position:</b>	<i>[insert the expected time schedule for this position (e.g. attach high level Gantt chart)]</i>
3.	<b>Title of position:</b> [ _____ ]	
	<b>Name of candidate:</b>	

	<b>Duration of appointment:</b>	<i>[insert the whole period (start and end dates) for which this position will be engaged]</i>
	<b>Time commitment: for this position:</b>	<i>[insert the number of days/week/months/ that has been scheduled for this position]</i>
	<b>Expected time schedule for this position:</b>	<i>[insert the expected time schedule for this position (e.g. attach high level Gantt chart)]</i>
<b>4.</b>	<b>Title of position:</b> [_____]	
	<b>Name of candidate:</b>	
	<b>Duration of appointment:</b>	<i>[insert the whole period (start and end dates) for which this position will be engaged]</i>
	<b>Time commitment: for this position:</b>	<i>[insert the number of days/week/months/ that has been scheduled for this position]</i>
	<b>Expected time schedule for this position:</b>	<i>[insert the expected time schedule for this position (e.g. attach high level Gantt chart)]</i>
<b>5.</b>	<b>Title of position:</b> <i>[insert title]</i>	
	<b>Name of candidate</b>	
	<b>Duration of appointment:</b>	<i>[insert the whole period (start and end dates) for which this position will be engaged]</i>
	<b>Time commitment: for this position:</b>	<i>[insert the number of days/week/months/ that has been scheduled for this position]</i>
	<b>Expected time schedule for this position:</b>	<i>[insert the expected time schedule for this position (e.g. attach high level Gantt chart)]</i>





## 5 FORM PER - 2:

Resume and Declaration - Contractor's Representative and Key Personnel.

Name of Tenderer \_\_\_\_\_

Position [#1]: <i>[title of position from Form PER-1]</i>		
Personnel information	Name:	Date of birth:
	Address	E-mail:
	Academic qualifications:	
	Language proficiency: <i>[language and levels of speaking, reading and writing skills]</i>	
	Professional qualifications:	
	Academic qualifications:	
	Language proficiency: <i>[language and levels of speaking, reading and writing skills]</i>	
Details		
	Address of Procuring Entity:	
	Telephone:	Contact (manager / personnel officer):
	Fax:	
	Job title:	Years with present Procuring Entity:

Summarize professional experience in reverse chronological order. Indicate particular technical and managerial experience relevant to the project.

<b>Project</b>	<b>Role</b>	<b>Duration of involvement</b>	<b>Relevant experience</b>
<i>[main project details]</i>	<i>[role and responsibilities on the project]</i>	<i>[time in role]</i>	<i>[describe the experience relevant to this position]</i>

## Declaration

I, the undersigned..... *[insert either "Contractor's Representative" or "Key Personnel" as applicable]*, certify that to the best of my knowledge and belief, the information contained in this Form PER-2 correctly describes myself, my qualifications and my experience.

I confirm that I am available as certified in the following table and throughout the expected time schedule for this position as provided in the Tender:

Commitment	Details
Commitment to duration of contract:	<i>[insert period (start and end dates) for which this Contractor's Representative or Key Personnel is available to work on this contract]</i>
Time commitment:	<i>[insert period (start and end dates) for which this Contractor's Representative or Key Personnel is available to work on this contract]</i>

I understand that any misrepresentation or omission in this Form may:

- a) be taken into consideration during Tender evaluation;
- b) result in my disqualification from participating in the Tender;
- c) result in my dismissal from the contract.

Name of Contractor's Representative or Key Personnel: \_\_\_\_\_ *[insert name]*

Signature: \_\_\_\_\_

Date: (day month year): \_\_\_\_\_

Countersignature of authorized representative of the Tenderer:

Signature: \_\_\_\_\_

Date: (day month year): \_\_\_\_\_

Official Rubber Stamp: .....

## TENDERERS QUALIFICATION WITHOUT PREQUALIFICATION

To establish its qualifications to perform the contract in accordance with Section III, Evaluation and Qualification Criteria the Tenderer shall provide the information requested in the corresponding Information Sheets included hereunder.

### 6 FORM EL I -1.1

#### Tenderer Information

##### Form

Date: \_\_\_\_\_

TDS No. and title: \_\_\_\_\_

Tenderer's name
In case of Joint Venture (JV), name of each member:
Tenderer's actual or intended country of registration: <i>[indicate country of Constitution]</i>
Tenderer's actual or intended year of incorporation:
Tenderer's legal address [in country of registration]:
Tenderer's authorized representative information Name: _____ Address: _____ Telephone/Fax numbers: _____ E-mail address: _____
1. Attached are copies of original documents of <input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of registration of the legal entity named above, in accordance with TDS 4.4 <input type="checkbox"/> In case of JV, letter of intent to form JV or JV agreement, in accordance with TDS 4.1 <input type="checkbox"/> In case of state-owned enterprise or institution, in accordance with TDS 4.6, documents establishing: <ul style="list-style-type: none"><li>• Legal and financial autonomy</li><li>• Operation under commercial law</li><li>• Establishing that the Tenderer is not under the supervision of the Procuring Entity</li></ul>
2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

## 7. FORM ELI - 1.2

### Tenderer's JV Information Form

*(to be completed for each member of Tenderer's JV)*

Date: \_\_\_\_\_

TENDER No. and title: \_\_\_\_\_

Tenderer's JV name:
JV member's name:
JV member's country of registration:
JV member's year of constitution:
JV member's legal address in country of constitution:
JV member's authorized representative information Name: _____ Address: _____ Telephone/Fax numbers: _____ E-mail address: _____
<p>1. Attached are copies of original documents of</p> <p><input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or registration documents of the legal entity named above, in accordance with TDS 4.4.</p> <p><input type="checkbox"/> In case of a state-owned enterprise or institution, documents establishing legal and financial autonomy, operation in accordance with commercial law, and that they are not under the supervision of the Procuring Entity, in accordance with TDS 4.6.</p> <p>2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.</p>

## 8 FORM CON -2

Historical Contract Non-Performance, Pending Litigation and Litigation

History. Tenderer's Name: \_\_\_\_\_

Date: \_\_\_\_\_

JV Member's Name \_\_\_\_\_

TDS No. and title: \_\_\_\_\_

Non-Performed Contracts in accordance with Section III, Evaluation and Qualification Criteria			
<input type="checkbox"/> Contract non-performance did not occur since 1 <sup>st</sup> January <i>[insert year]</i> specified in Section III, Evaluation and Qualification Criteria, Sub-Factor 2.1.			
<input type="checkbox"/> Contract(s) not performed since 1 <sup>st</sup> January <i>[insert year]</i> specified in Section III, Evaluation and Qualification Criteria, requirement 2.1			
Year	Non- performed portion of contract	Contract Identification	Total Contract Amount (current value, currency, exchange rate and Kenya Shilling equivalent)
<i>[insert year]</i>	<i>[insert amount and percentage]</i>	Contract Identification: <i>[indicate complete contract name/ number, and any other identification]</i> Name of Procuring Entity: <i>[insert full name]</i> Address of Procuring Entity: <i>[insert street/city/country]</i> Reason(s) for nonperformance: <i>[indicate main reason(s)]</i>	<i>[insert amount]</i>
Pending Litigation, in accordance with Section III, Evaluation and Qualification Criteria			
<input type="checkbox"/> No pending litigation in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.3.			
<input type="checkbox"/> Pending litigation in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.3 as indicated below.			

Year of dispute	Amount in dispute (currency)	Contract Identification	Total Contract Amount (currency), Kenya Shilling Equivalent (exchange rate)
		Contract Identification: _____ Name of Procuring Entity: _____ Address of Procuring Entity: _____ Matter in dispute: _____ Party who initiated the dispute: _____ Status of dispute: _____	

Year of dispute	Amount in dispute (currency)	Contract Identification	Total Contract Amount (currency), Kenya Shilling Equivalent (exchange rate)
		Contract Identification: Name of Procuring Entity: Address of Procuring Entity: Matter in dispute: Party who initiated the dispute: Status of dispute:	
Litigation History in accordance with Section III, Evaluation and Qualification Criteria			
<input type="checkbox"/> No Litigation History in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.4. <input type="checkbox"/> Litigation History in accordance with Section III, Evaluation and Qualification Criteria, Sub-Factor 2.4 as indicated below.			
Year of award	Outcome as percentage of Net Worth	Contract Identification	Total Contract Amount (currency), Kenya Shilling Equivalent (exchange rate)
<i>[insert year]</i>	<i>[insert percentage]</i>	Contract Identification: <i>[indicate complete contract name, number, and any other identification]</i> Name of Procuring Entity: <i>[insert full name]</i> Address of Procuring Entity: <i>[insert street/city/country]</i> Matter in dispute: <i>[indicate main issues in dispute]</i> Party who initiated the dispute: <i>[indicate "Procuring Entity" or "Contractor"]</i> Reason(s) for Litigation and award decision <i>[indicate main reason(s)]</i>	<i>[insert amount]</i>





## 9 FORM FIN –3.1:

### Financial Situation and Performance

Tenderer's Name: \_\_\_\_\_

Date: \_\_\_\_\_

JV Member's Name \_\_\_\_\_

TDS No. and title: \_\_\_\_\_

#### 6.4.1. Financial Data

Type of Financial information in _____ (currency)	Historic information for previous _____ years, (amount in currency, currency, exchange rate*, USD equivalent)				
	Year 1	Year 2	Year 3	Year 4	Year 5
Statement of Financial Position (Information from Balance Sheet)					
Total Assets (TA)					
Total Liabilities (TL)					
Total Equity/Net Worth (NW)					
Current Assets (CA)					
Current Liabilities (CL)					
Working Capital (WC)					
Information from Income Statement					
Total Revenue (TR)					
Profits Before Taxes (PBT)					
Cash Flow Information					
Cash Flow from Operating Activities					

\*Refer to TDS 15 for the exchange rate

## 15. Sources of Finance

Specify sources of finance to meet the cash flow requirements on works currently in progress and for future contract commitments.

No.	Source of finance	Amount (Kenya Shilling equivalent)
1		
2		
3		

### Financial documents

The Tenderer and its parties shall provide copies of financial statements for \_\_\_\_\_ years pursuant Section III, Evaluation and Qualifications Criteria, Sub-factor 3.1. The financial statements shall:

- a) reflect the financial situation of the Tenderer or in case of JV member, and not an affiliated entity (such as parent company or group member).
- b) Be independently audited or certified in accordance with local legislation.
- c) Be complete, including all notes to the financial statements.
- d) Correspond to accounting periods already completed and audited.

Attached are copies of financial statements<sup>2</sup> for the \_\_\_\_\_ years required above; and complying with the requirements

<sup>2</sup>If the most recent set of financial statements is for a period earlier than 12 months from the date of Tender, the reason for this should be justified.

## 16. FORM FIN –3.2:

### Average Annual Construction Turnover

Tenderer's Name: \_\_\_\_\_

Date: \_\_\_\_\_

JV Member's Name \_\_\_\_\_

TDS No. and title: \_\_\_\_\_

		Annual turnover data (construction only)	
Year	Amount Currency	Exchange rate	Kenya Shilling equivalent
<i>[indicate year]</i>	<i>[insert amount and indicate currency]</i>		
Average Annual Construction Turnover *			

\* See Section III, Evaluation and Qualification Criteria, Sub-Factor 3.2.

## 17. FORM FIN -3.3:

### Financial Resources

Specify proposed sources of financing, such as liquid assets, unencumbered real assets, lines of credit, and other financial means, net of current commitments, available to meet the total construction cash flow demands of the subject contractor contracts as specified in Section III, Evaluation and Qualification Criteria.

No.	Source of financing	Amount (Kenya Shilling equivalent)
1		
2		
3		

## 18. FORM FIN -3.4:

### Current Contract Commitments / Works in Progress

Tenderers and each member to a JV should provide information on their current commitments on all contracts that have been awarded, or for which a letter of intent or acceptance has been received, or for contracts approaching completion, but for which an unqualified, full completion certificate has yet to be issued.

No.	Name of Contract	Procuring Entity's Contact Address, Tel,	Value of Outstanding Work [Current Kenya Shilling /month Equivalent]	Estimated Completion Date	Average Monthly Invoicing Over Last Six Months [Kenya Shilling /month]
1					
2					
3					
4					
5					

## 19. FORM EXP - 4.1

### General Relevant Work Experience

Tenderer's Name: \_\_\_\_\_

Date: \_\_\_\_\_

JV Member's Name \_\_\_\_\_

TDS No. and title: \_\_\_\_\_

Page \_\_\_\_\_ of \_\_\_\_\_ pages

Starting Year	Ending Year	Contract Identification	Role of Tenderer
		Contract name: _____ Brief Description of the Works performed by the Tenderer: _____ Amount of contract: _____ Name of Procuring Entity: _____ Address: _____	
		Contract name: _____ Brief Description of the Works performed by the Tenderer: _____ Amount of contract: _____ Name of Procuring Entity: _____ Address: _____	
		Contract name: _____ Brief Description of the Works performed by the Tenderer: _____ Amount of contract: _____ Name of Procuring Entity: _____ Address: _____	

## 20. FORM EXP - 4.2 (a)

### Specific Work and Management Experience

Tenderer's Name: \_\_\_\_\_

Date: \_\_\_\_\_

JV Member's Name \_\_\_\_\_

TDS No. and title: \_\_\_\_\_

Similar Contract No	Information			
Contract Identification				
Award date				
Completion date				
Role in Contract	Prime Contractor <input type="checkbox"/>	Member in JV	Management Contractor <input type="checkbox"/>	Sub- contractor <input type="checkbox"/>
Total Contract Amount				<b>Kenya Shilling</b>
If member in a JV or sub-contractor, specify participation in total Contract amount				
Procuring Entity's Name:				
Address:				
Telephone/fax number				
E-mail:				
Description of the similarity in accordance with Sub-Factor 4.2(a) of Section III:				
1. Amount				
2. Physical size of required works items				
3. Complexity				
4. Methods/Technology				
5. Construction rate for key activities				
6. Other Characteristics				

## 21. FORMEXP- 4.2 (b)

### Work Experience in Key Activities

Tenderer's Name: \_\_\_\_\_

Date: \_\_\_\_\_

Tenderer's JV Member Name: \_\_\_\_\_

Sub-contractor's Name<sup>3</sup> (as per TDS 34): \_\_\_\_\_

TDS No. and title: \_\_\_\_\_

All Sub-contractors for key activities must complete the information in this form as per TDS 34 and Section III, Evaluation and Qualification Criteria, Sub-Factor 4.2.

#### 1 Key Activity No One:

Information				
Contract Identification				
Award date				
Completion date				
Role in Contract	Prime Contractor <input type="checkbox"/>	Member in JV <input type="checkbox"/>	Management Contractor <input type="checkbox"/>	Sub-contractor <input type="checkbox"/>
Total Contract Amount				<b>Kenya Shilling</b>
Quantity (Volume, number or rate of production, as applicable) performed under the contract per year or part of the year	Total quantity in the contract (i)	Percentage participation (ii)		Actual Quantity Performed (i) x (ii)
Year 1				
Year 2				
Year 3				
Year 4				
Procuring Entity's Name:				
Address: Telephone/fax number E-mail:				

#### 2 Activity No. Two

3. ....

<sup>3</sup>If applicable



## **SCHEDULE FORMS**

*[The Tenderer shall fill in these Forms in accordance with the instructions indicated. The list of line items in column I of the **Activity Schedules** shall coincide with the List of Maintenance services specified in the Procuring Entity's Requirements.]*

## **WORK SCHEDULES AND SPECIFICATIONS**

### **TECHNICAL CONDITONS AND REQUIREMENTS**

#### **1. Contract Period**

The contract period shall be for a period of three (3) years from the date of the current support expiry which shall be indicated on the maintenance agreement document.

#### **2. Pro- Support plus for enterprise**

If awarded the contract, the tenderer must renew the Pro- Support plus for enterprise with Dell for the quoted items and maintenance support for all the items on behalf of Teachers Service Commission for a period of three (3) years from the date of current support expiry.

#### **3. Service**

Work shall be carried out to the highest standard by skilled and qualified engineers and in conformity with maintenance manuals and best practices recommended by the manufacturer.

#### **4. Call Response**

The Supplier shall respond to any service call within an hour. Upon receipt of such notice the Supplier shall, with all reasonable speed, replace and/or repair the defective goods in their respective location(s) in conjunction with the manufacturer. The times of service shall be between 8.00am and 6.00pm and where needed off working hours depending on criticality which it TSC to decide the criticality and an engineer be available within an hour.

#### **5. Preventive Maintenance**

The Supplier shall be required to carry out a minimum of two (2) preventive maintenance per calendar year, scheduled on agreed dates by both parties.

The Supplier shall be required to give a notice of two weeks to reschedule a maintenance exercise.

#### **6. Software/Firmware Updates/Upgrades**

The Supplier shall install all required Software/Firmware updates/upgrades and patches

***THE MAINTAINACE OF DELL HARDWARE AND SOFTWARE SHALL BE AS PER THE BELOW GUIDLINES***

##### **1. MAINTENANCE CONTRACT (MC) & TECHNICAL SUPPORT (TS)**

Complete solution is covered under comprehensive on-site BACK-TO-BACK MC & TS for 3 years from the date of previous expiry. Bidder should make adequate arrangements with OEM for the same. This includes replacing the faulty component, updating the latest patches of software, re-configuration, redeployment of application (if required), providing latest version (software subscription) of the software/license etc. Definition update / patch update, upgrade would be done by successful bidder conjunction with OEM for critical updates whenever required as per the ProSupport Plus for enterprise

The successful bidder shall be fully responsible for the MC & TS of all equipment, accessories, spare parts, including that of software items etc. during MC & TS period

**MC & TS should cover the following at no extra cost to Commission: -**

- Service support should be available on 24 x 7 x 365 basis.
- Any issue except hardware failure in the deployed solution should be resolved within 4 hours of receipt of complaint as per the ProSupport plus for enterprise.

**Pro- Support plus for enterprise plus for enterprise**

If awarded the contract, the bidder **MUST RENEW** Pro- Support plus for enterprise plus for enterprise with Dell for the quoted items

and maintenance support for all the items on behalf of Teachers Service Commission for a period of three (3) years from the date of current support expiry as indicated in the attached list.

- In case of failure of any hardware, replacement should be within 24 hours from the time call is lodged during MC & TS. The replacement unit has to be shipped by the OEM & should be compatible with given hardware and the bidder should install and configure the same as per ProSupport plus for enterprise. Once confirmed by the Commission engineer on the successful working of the device, the faulty unit has to be collected by the bidder and delivered to OEM. All charges, including taxes if any, towards replacement has to be borne by the bidder.
- Any corruption in the software or media shall be rectified during the full period of the contract including MC & TS.
- MC & TS would cover updates/maintenance patches/bug fixes (available from the OEM) for system software & firmware patches/bug fixes, if any, for hardware.
- The successful bidder should provide on-site preventive maintenance on regular interval i.e. half yearly. However, preventive maintenance must be approved by OEM and report of the same shall be provided to Commission. Pro-active product health status check-up (on-site) and submission of report half yearly. During the preventive maintenance the bidder/OEM should also check the firmware running on the HCI and other components and upgrade the same to latest version as released/approved by OEM.
- Free of cost version upgrade/customization will be done by bidder in conjunction with OEM whenever new version of firmware/software is released by OEM.
- The bidder to submit detailed Root Cause Analysis for hardware & software related issues/failures whenever any occurs.
- Coordination with the OEM for support should be carried out by the bidder engineer in conjunction with the commissions engineer.
- The bidder to note that, only under exceptional conditions remote access for devices would be provided. Under all other circumstances bidder to provide on-site support.
- The OEM must provide technical support as per ProSupport plus Enterprise. The OEM must provide the dedicated login credentials to the commission with highest level permissions to search knowledge base, downloading of the patches, documents and to manage the device. The commission should be able to raise tickets directly to OEMs.
- The quoted percentage (%) for MC and TS would be applicable for proactive support on 24 x 7 x 365 basis. AMC and ATS would cover all components of the offered appliance/solution/hardware/software without any exceptions



## The Specifications and Priced Activity Schedules

Date: \_\_\_\_\_,

**TDS No: MAINTENANCE OF DELL HARDWARE AND ASSOCIATED SOFTWARE FOR TEACHERS SERVICE COMMISSION** \_\_\_\_\_,

**Alternative No:** \_\_\_\_\_

Service Line/ Package	Description of Services	Units	Maintenance Schedule	Quantity and physical unit	Year 1	Year2	Year3	Total Price per Service for the 3 years
1.	Renew the Pro- Support plus for enterprise plus for enterprise with Dell for the quoted items and maintenance support for all the items on behalf of Teachers Service Commission for a period of three (3) years from the date of current support expiry As per Table 1 Below	1	<i>As per pro-support plus for enterprise with Dell and MC &amp;TS indicated in the tender</i>	<i>As per Table 1 Below</i>				
2.	Carry out a minimum of two (2) preventive maintenance per calendar year, scheduled on agreed dates by both parties. The Supplier shall be required to give a notice of two weeks to reschedule a maintenance exercise as per Table 1 Below <i>(The maintenance shall be based on specific needs of each hardware as agreed by both parties and shall include blowing of dust, cleaning, lubrication, adjustments, replacements of parts, etc. Explained in the ProSupport document Software/Firmware Updates/Upgrades where required and after consulting the manufacturer to give a go ahead. Explained in the Pro support document)</i>	1	Half Yearly	As per Table 1 Below				
		Total Tender Price						

TABLE 1 LIST OF DELL HARDWARE AND SOFTWARE AT TEACHERS SERVICE COMMISSIION LOCATED AT TSC HOUSE UPPERHILL KILIMANJARO ROAD.

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
CKM00184401638	DD6300-14TB	SYSTEM DD6300-7X4 14TB NFS CIFS	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	DATADO MAIN		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184401638	C- 10GBTM4 P-NF	DD 10GBASE T IO MODULE 4PORT	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	DATADO MAIN		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184401638	C- 10GMOP4 P-NF	DD 10GBE IO MOD OPTICAL SFP 4PORT OPTION	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	DATADO MAIN		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184401638	456-109-424	LICENSE BASE DD OE DD6300=IA	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	DATADO MAIN	82 68 02 3	12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00184401638	456-111-330	FS 800GB 0.8TB RAW=CF	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	DATADO MAIN	13 16 82 12	12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00184401638	458-002-006	DD BOOST/REPLICATION AIO ENABLER=CB	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	DATADO MAIN	12 42 03 17	12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00184502873	D31D24A D25	UNITY 300 2U DPE 25X2.5 DRIVE EMC RCK	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184502873	D3-2S10-1800	UNITY 1.8TB 10K SAS 25X2.5 DRIVE	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	14	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184502873	D3FC-2S12FX-200	UNITY 200GB FAST CACHE 25X2.5 DRIVE	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	3	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184502873	D3SFP10I	UNITY 4X10GB SFP ISCSI/ETH CONNECTION	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184502873	D3SL10I O4PT	UNITY 2X4 PORT 10GB ISCSI/ETH OPT IO	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184502873	D3SL16F	UNITY 2X4 PORT 16G FC IO	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184502873	D3SP-S6X1800-10K	UNITY SYSPACK 6X1.8TB 10K SAS 25X2.5	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184502873	458-001-374	RP BASIC FOR UNITY 300/300F/350F=IC	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	RECOVE RPOINTS W	11 01 00 11	02- NOV- 19	06- DEC- 24	186 2	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00184502873	458-001-425	APPSYNC BSC FOR UNITY 300/380=IC	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	STORAG E MANAGE MENT	12 95 76 54	02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00184502873	458-001-847	UNITY 300 BASE SOFTWARE=IC	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	UNIFIED	86 48 77 6	12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
CKM00184503244	D31D24A D25	UNITY 300 2U DPE 25X2.5 DRIVE EMC RCK	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184503244	D3-2S10-1800	UNITY 1.8TB 10K SAS 25X2.5 DRIVE	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	14	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184503244	D3FC-2S12FX-200	UNITY 200GB FAST CACHE 25X2.5 DRIVE	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	3	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184503244	D3SFP10I	UNITY 4X10GB SFP ISCSI/ETH CONNECTION	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184503244	D3SL10I O4PT	UNITY 2X4 PORT 10GB ISCSI/ETH OPT IO	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184503244	D3SL16F	UNITY 2X4 PORT 16G FC IO	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184503244	D3SP-S6X1800-10K	UNITY SYSPACK 6X1.8TB 10K SAS 25X2.5	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	UNIFIED		12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00184503244	458-001-374	RP BASIC FOR UNITY 300/300F/350F=IC	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	RECOVE RPOINTS W	86 51 64 3	02- NOV- 19	06- DEC- 24	186 2	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00184503244	458-001-425	APPSYNC BSC FOR UNITY 300/380=IC	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	STORAG E MANAGE MENT	14 16 50 89	02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00184503244	458-001-847	UNITY 300 BASE SOFTWARE=IC	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	UNIFIED	11 42 46 73	12- NOV- 21	06- DEC- 24	112 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00184503244	458-002-287	STORAGE M AND R FOR UNITY=IC	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	STORAG E RESOUR CE MGMT	82 68 16 8	02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00184503244	458-002-287	STORAGE M AND R FOR UNITY=IC	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	STORAG E RESOUR CE MGMT	11 63 67 42	02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00194901943	DD6300-34TB	SYSTEM DD6300-12X4 34TB NFS CIFS	PROSUPPORT W/NBD- HARDWARE SUPPORT	1	DATADO MAIN	15 02 04 92	18- DEC- 22	06- DEC- 24	720	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00194901943	C-10GBTM4 P-NF	DD 10GBASE T IO MODULE 4PORT	PROSUPPORT W/NBD- HARDWARE SUPPORT	1	DATADO MAIN		18- DEC- 22	06- DEC- 24	720	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00194901943	C-10GMOP4 P-NF	DD 10GBE IO MOD OPTICAL SFP 4PORT OPTION	PROSUPPORT W/NBD- HARDWARE SUPPORT	1	DATADO MAIN		18- DEC- 22	06- DEC- 24	720	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
CKM00194901943	456-109-424	LICENSE BASE DD OE DD6300=IA	PROSUPPORT W/NBD- SOFTWARE SUPPORT	1	DATADO MAIN	15 02 04 96	18- DEC- 22	06- DEC- 24	720	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00194901943	456-111-330	FS 800GB 0.8TB RAW=CF	PROSUPPORT W/NBD- SOFTWARE SUPPORT	1	DATADO MAIN	15 02 04 98	18- DEC- 22	06- DEC- 24	720	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
CKM00194901943	458-002-006	DD BOOST/REPLICATION AIO ENABLER=CB	PROSUPPORT W/NBD- SOFTWARE SUPPORT	1	DATADO MAIN	15 02 04 97	18- DEC- 22	06- DEC- 24	720	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600184300379	SYS6401 U1N10DN AF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	2S8HPFA NE560165 GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	2SE560H SKDM165 OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	CAPSSD3 84TB1WP DVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	7	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	INSTKIT SFP+AF	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	MEMLDI MM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	8	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	NDCX710 QP10GBS FPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	PR4110S V8C21AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	PR4110S V8C21AF -2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	RDIMM2 666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	RISER640 CNFG2D UAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	RRAILKI TIU1NC MAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	SSD400G B10WPD2 5F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	2	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	TPM1.2M ODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	XCVRSF PSR1G10 GAF	VXRAIL-500 TRANSCIEVER LC SR 1G 10G AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	4	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300379	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	83 09 27 7	02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE



HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600184300379	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	RECOVERPOINTS W	9822039	02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300379	456-113-146	HCIA NP VSPH E+1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	8309277	02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300380	SYS6401U1N10DN AF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	2S8HPFANE560165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	2SE560H SKDM165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	CAPSSD384TB1WP DVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	7	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	INSTKIT SFP+AF	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	MEMLDI MM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	8	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	NDCX710 QP10GBS FPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	PR4110S V8C21AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	PR4110S V8C21AF -2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	RDIMM2 666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	RISER640 CNFG2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	RRAILKI T1U1NC MAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	SSD400G B10WPD2 5F	VXRAIL-500 CACHSSD 400GB10WPD 2.5INCH F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	2	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300380	TPM1.2M ODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600184300380	XCVRSF PSR1G10 GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	4	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300380	456-113- 146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	13 57 04 53	02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600184300380	456-111- 959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	RECOVE RPOINTS W	78 51 58 3	02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600184300380	456-113- 146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	13 57 04 53	02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600184300381	SYS6401 U1N10DN AF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	2S8HPFA NE560165 GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	2SE560H SKDM165 OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	CAPSSD3 84TB1WP DVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	7	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	INSTKIT SFPAP	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	MEMLDI MM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	8	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	NDCX710 QP10GBS FPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	PR4110S V8C21AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	PR4110S V8C21AF -2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	RDIMM2 666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	RISER640 CNFG2D UAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	RRAILKI TIU1NC MAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600184300381	SSD400G B10WPD2 5F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	2	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	TPM1.2M ODULEA F	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	XCVRSF PSR1G10 GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	4	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300381	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	90 44 71 0	02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600184300381	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	RECOVE RPOINTS W	86 40 30 5	02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600184300381	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	90 44 71 0	02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600184300382	SYS6401 U1N10DN AF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300382	2S8HPFA NE560165 GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300382	2SE560H SKDM165 OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300382	CAPSSD3 84TB1WP DVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	7	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300382	INSTKIT SFP+AF	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300382	MEMLDI MM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	8	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300382	NDCX710 QP10GBS FPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300382	PR4110S V8C21AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300382	PR4110S V8C21AF -2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300382	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600184300382	RDIMM2 666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	113 1	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600184300382	RISER640 CNFG2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300382	RRAILKIT1U1NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300382	SSD400GB10WPD25F	VXRAIL-500 CACHEDSSD 400GB10WPD 2.5INCH F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	2	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300382	TPM1.2MODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300382	XCVRSFPSRIG10GAF	VXRAIL-500 TRANSCEIVER LC SR IG 10G AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	4	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300382	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	10845739	02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300382	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	RECOVERPOINTS W	9658838	02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300382	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	10845739	02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300383	SYS6401U1N10DN AF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	2S8HPFANE560165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	2SE560H SKDM165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	CAPSSD384TB1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	7	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	INSTKIT SFP AF	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	MEMLDI MM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	8	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	NDCX710QP10GBSFP AF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	PR4110SV8C21AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	PR4110SV8C21AF-2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600184300383	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	RDIMM2 666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	RISER640 CNFG2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	RRAILKIT1U1NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	SSD400GB10WPD25F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	2	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	TPM1.2MODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	XCVRSF PSR1G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	4	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300383	456-113-146	HCIA NP VSPH E+1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	8855012	02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300383	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	RECOVERPOINTS W	12615879	02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300383	456-113-146	HCIA NP VSPH E+1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	8855012	02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300384	SYS6401U1N10DN AF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	2S8HPFANE560165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	2SE560H SKDM165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	CAPSSD3 84TB1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	7	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	INSTKIT SFP AF	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	MEMLDM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	8	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	NDCX710QP10GBSFP AF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600184300384	PR4110S V8C21AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	PR4110S V8C21AF -2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	RDIMM2 666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	RISER640 CNFG2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	RRAILKI TIU1NC MAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	SSD400G B10WPD2 5F	VXRAIL-500 CACHESD 400GB10WPD 2.5INCH F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	2	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	TPM1.2M ODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	XCVRSF PSR1G10 GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	4	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300384	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	13550560	02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300384	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	RECOVERPOINTS W	11389298	02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300384	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	13550560	02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300385	SYS6401 U1N10DN AF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	2S8HPFA NE560165 GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	2SE560H SKDM165 OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	CAPSSD3 84TB1WP DVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	7	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	INSTKIT SFPAP	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	113	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600184300385	MEMLDM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	8	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	NDCX710 QP10GBS FPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	PR4110S V8C21AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	PR4110S V8C21AF -2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	RDIMM2666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	RISER640 CNFG2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	RRAILKIT1U1N CMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	SSD400GB10WPD25F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	2	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	TPM1.2MODULE AF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	XCVRSF PSR1G10 GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	4	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300385	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	10411753	02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300385	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	RECOVERPOINTS W	13408572	02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300385	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	10411753	02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300386	SYS6401U1N10DN AF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	2S8HPFANE560165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	2SE560H SKDM165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE



HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600184300386	CAPSSD3 84TB1WP DVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	7	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	INSTKIT SFP AF	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	MEMLDI MM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	8	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	NDCX710 QP10GBS FPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	PR4110S V8C21AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	PR4110S V8C21AF -2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	RDIMM2 666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	RISER640 CNFG2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	RRAILKI TIU1NC MAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	SSD400G B10WPD2 5F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	2	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	TPM1.2M ODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	XCVRSF PSR1G10 GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	4	VXRAIL		02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184300386	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	9629032	02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300386	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	RECOVERPOINTS W	11234508	02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184300386	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	9629032	02-NOV-21	06-DEC-24	1131	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910016	SYSE560 2SVENF	VXRAIL 14G E560 1U1N 2S NVME ENT AF	PROSUPPORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL	15000522	06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	2S8HPFA	VXRAIL-500 2S 8	PROSUPPORT	1	VXRAIL		06-	06-	732	TEACHERS	KE	HARDWARE



HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
	NE560165 GR	HIGH PERF FAN 165W/GRT	4HR/MC HARDWARE SUPPORT				DEC-22	DEC-24		SERVICE COMMISSION KENYA	KE	RE
DE600194910016	2SE560H SKDM165 OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	CACHES SD400GB	VXR 400GB CACHE SSD 2.5IN	PROSUPPORT 4HR/MC HARDWARE SUPPORT	2	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	CAPSSDS AS3.84TB F	VXR 3.84TB CAPACITY SAS 2.5IN SSD F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	7	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	INSTKIT SFP+AF	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	MEMLDI MM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	8	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	NDCX710 QP10GBS FPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	PROSV41 101SF	VXR INTEL CPU SLV 4110 2.1G 8C 16T 1S F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	PROSV41 102SF	VXR INTEL CPU SLV 4110 2.1G 8C 16T 2S F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	RDIMM2 666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	RISER640 CNFG2D UAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	RRAILKI TIU1INC MAAF	VXRAIL-500 A7 RRAILS II WITH CMA IUI N AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	TPM1.2M ODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	XCVRSF PSR1G10 GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	4	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910016	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	RECOVERPOINTS W	14994048	06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910016	456-113-809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15000519	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910016	456-113-809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15000516	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910016	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15000517	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910016	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15000517	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910016	VXROS3.84SASF	VXR HCI SYSTEM SOFTWARE(CAP 3.84 SAS)=CF	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	7	VXRAIL	15000528	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600194910016	VXROSB SPROCSF	VXRAIL HCI SYSTEM SOFTWARE(BS F)=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	2	VXRAIL	15 00 05 30	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910026	SYSE560 2SVENTF	VXRAIL 14G E560 1U1N 2S NVME ENT AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL	15 00 05 20	06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	2S8HPFANE560165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	2SE560H SKDM165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	CACHESD400GB	VXR 400GB CACHE SSD 2.5IN	PROSUPPORT 4HR/MC HARDWARE SUPPORT	2	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	CAPSSDSAS3.84TB F	VXR 3.84TB CAPACITY SAS 2.5IN SSD F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	7	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	INSTKIT SFP AF	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	MEMLDI MM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	8	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	NDCX710 QP10GBS FPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	PROSV41 101SF	VXR INTEL CPU SLV 4110 2.1G 8C 16T 1S F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	PROSV41 102SF	VXR INTEL CPU SLV 4110 2.1G 8C 16T 2S F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	RDIMM2 666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	RISER640 CNFG2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	RRAILKI T1U1NC MAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	TPM1.2M ODULEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	XCVRSF PSR1G10 GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	4	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910026	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	RECOVERPOINTS W	14 99 40 50	06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910026	456-113-809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15 00 05 19	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910026	456-113-809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15 00 05 41	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910026	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR	PROSUPPORT 4HR/MC	1	VXRAIL	15 00	10-DEC-	06-DEC-	728	TEACHERS SERVICE	KE	SOFTWARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
		MAINT=IG	SOFTWARE SUPPORT			0538	22	24		COMMISSIO N KENYA		
DE600194910026	456-113-146	HCIA NP VSPH E+1CPU W/ 3YR MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15000538	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600194910026	VXROS3.84SASF	VXR HCI SYSTEM SOFTWARE(CAP 3.84 SAS)=CF	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	7	VXRAIL	15000525	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600194910026	VXROSB SPROCSF	VXRAIL HCI SYSTEM SOFTWARE(BS F)=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	2	VXRAIL	15000526	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600194910027	SYSE560 2SVENTF	VXRAIL 14G E560 1U1N 2S NVME ENT AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL	15000527	06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	2S8HPFANE560165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	2SE560H SKDM165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	CACHESD400GB	VXR 400GB CACHE SSD 2.5IN	PROSUPPORT 4HR/MC HARDWARE SUPPORT	2	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	CAPSSDSAS3.84TB F	VXR 3.84TB CAPACITY SAS 2.5IN SSD F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	7	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	INSTKIT SPPAF	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	MEMLDI MM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	8	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	NDCX710 QP10GBS FPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	PROSV41 101SF	VXR INTEL CPU SLV 4110 2.1G 8C 16T 1S F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	PROSV41 102SF	VXR INTEL CPU SLV 4110 2.1G 8C 16T 2S F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	RDIMM2 666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	RISER640 CNFG2D UAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	RRAILKI TIU1INC MAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	TPM1.2M ODULEA F	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	XCVRSF PSR1G10 GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	4	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910027	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	RECOVE RPOINTS W	14994041	06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600194910027	456-113-809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15000541	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910027	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15000543	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910027	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15000543	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910027	456-113-809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15000523	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910027	VXROS3.84SASF	VXR HCI SYSTEM SOFTWARE(CAP 3.84 SAS)=CF	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	7	VXRAIL	15000535	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910027	VXROSB SPROC SF	VXRAIL HCI SYSTEM SOFTWARE(BS F)=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	2	VXRAIL	15000533	10-DEC-22	06-DEC-24	728	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194910028	SYSE560 2SVENTF	VXRAIL 14G E560 1U1N 2S NVME ENT AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL	15000524	06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	2S8HPFA NE560165 GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	2SE560H SKDM165 OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	CACHESD400GB	VXR 400GB CACHE SSD 2.5IN	PROSUPPORT 4HR/MC HARDWARE SUPPORT	2	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	CAPSSDS AS3.84TB F	VXR 3.84TB CAPACITY SAS 2.5IN SSD F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	7	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	INSTKIT SFP AF	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	MEMLDI MM32GB AF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	8	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	NDCX710 QP10GBS FPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	PROSV41 101SF	VXR INTEL CPU SLV 4110 2.1G 8C 16T 1S F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	PROSV41 102SF	VXR INTEL CPU SLV 4110 2.1G 8C 16T 2S F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	PS1100W PSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	RDIMM2 666INFO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	RISER640 CNFG2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	RRAILKI TIU1NC MAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	732	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194910028	TPM1.2M ODULEA	VXRAIL-500 TPM 1.2 MODULE AF	PROSUPPORT 4HR/MC	1	VXRAIL		06-DEC-	06-DEC-	732	TEACHERS SERVICE	KE	HARDWARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
	F		HARDWARE SUPPORT				22	24		COMMISSIO N KENYA		
DE600194910028	XCVRSF PSR1G10 GAF	VXRAIL-500 TRANSCIEVER LC SR 1G 10G AF	PROSUPPORT 4HR/MC HARDWARE SUPPORT	4	VXRAIL		06- DEC- 22	06- DEC- 24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
DE600194910028	456-111- 959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	RECOVE RPOINTS W	14 99 40 43	06- DEC- 22	06- DEC- 24	732	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600194910028	456-113- 809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15 00 05 16	10- DEC- 22	06- DEC- 24	728	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600194910028	456-113- 146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15 00 05 21	10- DEC- 22	06- DEC- 24	728	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600194910028	456-113- 146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15 00 05 21	10- DEC- 22	06- DEC- 24	728	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600194910028	456-113- 809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	15 00 05 23	10- DEC- 22	06- DEC- 24	728	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600194910028	VXROS3. 84SASF	VXR HCI SYSTEM SOFTWARE(CAP 3.84 SAS)=CF	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	7	VXRAIL	15 00 05 32	10- DEC- 22	06- DEC- 24	728	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
DE600194910028	VXROSB SPROCSF	VXRAIL HCI SYSTEM SOFTWARE(BS F)=IG	PROSUPPORT 4HR/MC SOFTWARE SUPPORT	2	VXRAIL	15 00 05 31	10- DEC- 22	06- DEC- 24	728	TEACHERS SERVICE COMMISSIO N KENYA	K E	SOFTWAR E
	732-66363	PowerSwitch S4148F- ON	PROSUPPORT AND NEXT BUSINESS DAY ON-SITE SERVICE	1	DELL SWITCH		22- Feb- 22	6- Dec- 24	101 7	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
	732-66363	PowerSwitch S4148F- ON	PROSUPPORT AND NEXT BUSINESS DAY ON-SITE SERVICE	1	DELL SWITCH		22- Feb- 22	6- Dec- 24	101 7	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
	732-66363	PowerSwitch S4148F- ON	PROSUPPORT AND NEXT BUSINESS DAY ON-SITE SERVICE	1	DELL SWITCH		22- Feb- 22	6- Dec- 24	101 7	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE
	732-66363	PowerSwitch S4148F- ON	PROSUPPORT AND NEXT BUSINESS DAY ON-SITE SERVICE	1	DELL SWITCH		22- Feb- 22	6- Dec- 24	101 7	TEACHERS SERVICE COMMISSIO N KENYA	K E	HARDWA RE



## **1. Method Statement**

### **TECHNICAL CONDITONS AND REQUIREMENTS**

#### **1. Contract Period**

The contract period shall be for a period of three (3) years from the date of the current support expiry which shall be indicated on the maintenance agreement document.

#### **2. Pro- Support plus for enterprise**

If awarded the contract, the tenderer must renew the Pro- Support plus for enterprise with Dell for the quoted items and maintenance support for all the items on behalf of Teachers Service Commission for a period of three (3) years from the date of current support expiry.

#### **3. Service**

Work shall be carried out to the highest standard by skilled and qualified engineers and in conformity with maintenance manuals and best practices recommended by the manufacturer.

#### **4. Call Response**

The Supplier shall respond to any service call within an hour. Upon receipt of such notice the Supplier shall, with all reasonable speed, replace and/or repair the defective goods in their respective location(s) inconjunction with the manufacturer. The times of service shall be between 8.00am and 6.00pm and where needed off working hours depending on criticality which it TSC to decide the criticality and an engineer be available within an hour.

#### **5. Preventive Maintenance**

The Supplier shall be required to carry out a minimum of two (2) preventive maintenance per calendar year, scheduled on agreed dates by both parties.

The Supplier shall be required to give a notice of two weeks to reschedule a maintenance exercise.

#### **6. Software/Firmware Updates/Upgrades**

The Supplier shall install all required Software/Firmware updates/upgrades and patches

## **2. MAINTENANCE CONTRACT (MC) & TECHNICAL SUPPORT (TS)**

Complete solution is covered under comprehensive on-site BACK-TO-BACK MC & TS for 3 years from the date of previous expiry. Bidder should make adequate arrangements with OEM for the same. This includes replacing the faulty component, updating the latest patches of software, re-configuration, redeployment of application (if required), providing latest version (software subscription) of the software/license etc. Definition update / patch update, upgrade would be done by successful bidder conjunction with OEM for critical updates whenever required as per the ProSupport Plus for enterprise

The successful bidder shall be fully responsible for the MC & TS of all equipment, accessories, spare parts, including that of software items etc. during MC & TS period

**MC & TS should cover the following at no extra cost to Commission: -**

- Service support should be available on 24 x 7 x 365 basis.
- Any issue except hardware failure in the deployed solution should be resolved within 4 hours of receipt of complaint as per the ProSupport plus for enterprise.

**Pro- Support plus for enterprise plus for enterprise**

If awarded the contract, the bidder **MUST RENEW** Pro- Support plus for enterprise plus for enterprise with Dell for the quoted items

and maintenance support for all the items on behalf of Teachers Service Commission for a period of three (3) years from the date of current support expiry as indicated in the attached list.

- In case of failure of any hardware, replacement should be within 24 hours from the time call is lodged during MC & TS. The replacement unit has to be shipped by the OEM & should be compatible with given hardware and the bidder should install and configure the same as per ProSupport plus for enterprise. Once confirmed by the Commission engineer on the successful working of the device, the faulty unit has to be collected by the bidder and delivered to OEM. All charges, including taxes if any, towards replacement has to be borne by the bidder.
- Any corruption in the software or media shall be rectified during the full period of the contract including MC & TS.
- MC & TS would cover updates/maintenance patches/bug fixes (available from the OEM) for system software & firmware patches/bug fixes, if any, for hardware.
- The successful bidder should provide on-site preventive maintenance on regular interval i.e. half yearly. However, preventive maintenance must be approved by OEM and report of the same shall be provided to Commission. Pro-active product health status check-up (on-site) and submission of report half yearly. During the preventive maintenance the bidder/OEM should also check the firmware running on the HCI and other components and upgrade the same to latest version as released/approved by OEM.
- Free of cost version upgrade/customization will be done by bidder in conjunction with OEM whenever new version of firmware/software is released by OEM.
- The bidder to submit detailed Root Cause Analysis for hardware & software related issues/failures whenever any occurs.
- Coordination with the OEM for support should be carried out by the bidder engineer in conjunction with the commissions engineer.
- The bidder to note that, only under exceptional conditions remote access for devices would be provided. Under all other circumstances bidder to provide on-site support.
- The OEM must provide technical support as per ProSupport plus Enterprise. The OEM must provide the dedicated login credentials to the commission with highest level permissions to search knowledge base, downloading of the patches, documents and to manage the device. The commission should be able to raise tickets directly to OEMs.
- The quoted percentage (%) for MC and TS would be applicable for proactive support on 24 x 7 x 365 basis. AMC and ATS would cover all





#### **4. OTHERS – TIME SCHEDULE**

*(to be used by Tenderer when alternative Time for Completion is invited in TDS 14.2)*

## 5. NOTIFICATION OF INTENTION TO AWARD

*[This Notification of Intention to Award shall be sent to each Tenderer that submitted a Tender.] [Send this Notification to the Tenderer's Authorized Representative named in the Tenderer Information Form]*

1) For the attention of Tenderer's Authorized Representative Name: .....*[insert Authorized Representative's name]*

Address: .....*[insert Authorized Representative's Address]*

Telephone numbers: .....*[insert Authorized Representative's telephone/fax numbers]*

Email Address: .....*[insert Authorized Representative's email address]*

**[IMPORTANT: insert the date that this Notification is transmitted to Tenderers. The Notification must be sent to all Tenderers simultaneously. This means on the same date and as close to the same time as possible.]**

**DATE OF TRANSMISSION:** This Notification is sent by: *[email/fax]* on *[date]* (local time)

**Procuring Entity:** .....*[insert the name of the Procuring Entity]*

**Contract title:** .....*[insert the name of the contract]*

**TDS No:** .....*[insert TDS reference number from Procurement Plan].*

This Notification of Intention to Award (Notification) notifies you of our decision to award the above contract. The transmission of this Notification begins the Standstill Period. During the Standstill Period you may:

- a) Request a debriefing in relation to the evaluation of your Tender, and/or
- b) Submit a Procurement-related Complaint in relation to the decision to award the contract.

### (i) The successful Tenderer

<b>Name:</b>	<i>[insert name of successful Tenderer]</i>
<b>Address:</b>	<i>[insert address of the successful Tenderer]</i>
<b>Contract price:</b>	<i>[insert contract price of the successful Tender]</i>

### (ii) Other Tenderers **[INSTRUCTIONS: insert names of all Tenderers that submitted a Tender. If the Tender's price was evaluated include the evaluated price as well as the Tender price as read out.]**

Name of Tenderer	Tender price	Evaluated Tender price (if applicable)
<i>[insert name]</i>	<i>[insert Tender price]</i>	<i>[insert evaluated price]</i>
<i>[insert name]</i>	<i>[insert Tender price]</i>	<i>[insert evaluated price]</i>
<i>[insert name]</i>	<i>[insert Tender price]</i>	<i>[insert evaluated price]</i>
<i>[insert name]</i>	<i>[insert Tender price]</i>	<i>[insert evaluated price]</i>
<i>[insert name]</i>	<i>[insert Tender price]</i>	<i>[insert evaluated price]</i>

## 2) How to request a debriefing.

**DEADLINE: The deadline to request a debriefing expires at midnight on *[insert date]* (local time).**

You may request a debriefing in relation to the results of the evaluation of your Tender. If you decide to request a debriefing your written request must be made within three (3) Business Days of receipt of this Notification of Intention to Award.

Provide the contract name, reference number, name of the Tenderer, contact details; and address the request for debriefing as follows:

**Attention:** .....*[insert full name of person, if applicable]*

**Title/position:** .....*[insert title/position]*

**Agency:** .....*[insert name of Procuring Entity]*

**Email address:** .....*[insert email address]*

If your request for a debriefing is received within the 3 Business Days deadline, we will provide the debriefing within five (5) Business Days of receipt of your request. If we are unable to provide the debriefing within this period, the Standstill Period shall be extended by five (5) Business Days after the date that the debriefing is provided. If this happens, we will notify you and confirm the date that the extended Standstill Period will end.

The debriefing may be in writing, by phone, video conference call or in person. We shall promptly advise you in writing how the debriefing will take place and confirm the date and time.

If the deadline to request a debriefing has expired, you may still request a debriefing. In this case, we will provide the debriefing as soon as practicable, and normally no later than fifteen (15) Business Days from the date of publication of the Contract Award Notice.

## 3) How to make a complaint?

**Period: Procurement-related Complaint challenging the decision to award shall be submitted by *[insert date and time]*.**

Provide the contract name, reference number, name of the Tenderer, contact details; and address the Procurement-related Complaint as follows:

**Attention:** ..... *[insert full name of person, if applicable]*

**Title/position:** .....*[insert title/position]*

**Agency:** ..... *[insert name of Procuring Entity]*

**Email address:** ..... *[insert email address]*

At this point in the procurement process, you may submit a Procurement-related Complaint challenging the decision to award the contract. You do not need to have requested, or received, a debriefing before making this complaint. Your complaint must be submitted within the Standstill Period and received by us before the Standstill Period ends.

In summary, there are four essential requirements:

1. You must be an 'interested party'. In this case, that means a Tenderer who submitted a Tender in this tendering process, and is the recipient of a Notification of Intention to Award.
2. The complaint can only challenge the decision to award the contract.
3. You must submit the complaint within the period stated above.
4. You must include, in your complaint, all of the information required to support the complaint.
5. The application must be accompanied by the fees set out in the Procurement Regulations, which shall not be refundable (information available from the Public Procurement Authority at [complaints@ppra.go.ke](mailto:complaints@ppra.go.ke) or [info@ppra.go.ke](mailto:info@ppra.go.ke))

## Standstill Period

**DEADLINE:** The Standstill Period is due to end at midnight on *[insert date]* (local time).

The Standstill Period lasts ten (10) Business Days after the date of transmission of this Notification of Intention to Award.

The Standstill Period may be extended as stated in Section 4 above. If you have any questions regarding this Notification please don't hesitate to contact us. On behalf of the Procuring Entity:

**Signature:**\_\_\_\_\_

**Name:**\_\_\_\_\_

**Title/position:**\_\_\_\_\_

\_\_\_\_\_

**Telephone:**\_\_\_\_\_

**Email:**\_\_\_\_\_

## 2 Request for Review

### FORM FOR REVIEW (r.203(1))

#### PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD

APPLICATION NO..... OF.....20.....

BETWEEN

..... APPLICANT

AND

.....RESPONDENT (Procuring Entity)

Request for review of the decision of the..... (Name of the Procuring Entity of .....dated the...day of .....20.....in the matter of Tender No.....of .....20..... for .....(Tender description).

#### REQUEST FOR REVIEW

I/We....., the above named Applicant(s), of address: Physical address..... P. O. Box No..... Tel. No.....Email ....., hereby request the Public Procurement Administrative Review Board to review the whole/part of the above mentioned decision on the following grounds, namely:

- 1.
- 2.

By this memorandum, the Applicant requests the Board for an order/orders that:

- 1.
- 2.

SIGNED ..... (Applicant) Dated on..... day of ...../...20.....

---

FOR OFFICIAL USE ONLY Lodged with the Secretary Public Procurement Administrative Review Board on.....day of .....20.....

**SIGNED**

**Board Secretary**

### 3 LETTER OF AWARD

*[Form head paper of the Procuring Entity] [date] To: .....[name and address of the Service Provider]*

This is to notify you that your Tender dated *[date]* for execution of the *[name of the Contract and identification number, as given in the Special Conditions of Contract]* for the Contract Price of the equivalent of *[amount in numbers and words] [name of currency]*, as corrected and modified in accordance with the Instructions to Tenderers is hereby accepted by us (Procuring Entity).

You are requested to furnish the Performance Security within 28 days in accordance with the Conditions of Contract, using, for that purpose, one of the Performance Security Forms included in Section X, Contract Forms, of the tender document.

Please return the attached Contract dully signed Authorized Signature:

Name and Title of Signatory:

Name of Agency:

Attachment: Contract

#### 4 FORM OF CONTRACT [Form head paper of the Procuring Entity]

##### LUMP-SUMREMUNERATION

This CONTRACT (herein after called the “Contract”) is made the [day] day of the month of [month], [year], between, on the one hand, [name of Procuring Entity] (herein after called the “Procuring Entity”) and, on the other hand, [name of Service Provider] (herein after called the “Service Provider”).

[**Note:** In the text below text in brackets is optional; all notes should be deleted in final text. If the Service Provider consist of more than one entity, the above should be partially amended to read as follows: “... (herein after called the “Procuring Entity”) and, on the other hand, a joint venture consisting of the following entities, each of which will be jointly and severally liable to the Procuring Entity for all the Service Provider's obligations under this Contract, namely, [name of Service Provider] and [name of Service Provider] (herein after called the “Service Provider”).]

##### WHEREAS

- a) the Procuring Entity has requested the Service Provider to provide certain Services as defined in the General Conditions of Contract attached to this Contract (herein after called the “Services”);
- b) the Service Provider, having represented to the Procuring Entity that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of.....;

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Agreement, and the priority of the documents shall be as follows:
  - a) The Form of Acceptance;
  - b) The Service Provider's Tender
  - c) The Special Conditions of Contract;
  - d) The General Conditions of Contract;
  - e) The Specifications and the Priced Activity Schedule; and
  - f) The following Appendices: [**Note:** If any of these Appendices are not used, the words “Not Used” should be inserted below next to the title of the Appendix and on the sheet attached hereto carrying the title of that Appendix.]

Appendix A: Description of the Services

Appendix B: Schedule of Payments

Appendix C: Subcontractors Appendix

D: Breakdown of Contract Price

2. The mutual rights and obligations of the Procuring Entity and the Service Provider shall be as set forth in the Contract, in particular:
  - a) The Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
  - b) The Procuring Entity shall make payments to the Service Provider in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in the irrespective names as of the day and year first above written.

For and on behalf of [name of Procuring

---

Entity] [Authorized Representative]



For and on behalf of *[name of Service*

---

*Provider] [Authorized Representative]*

*[Note: If the Service Provider consists of more than one entity, all these entities should appear as signatories, e.g., in the following manner:]*

For and on behalf of each of the Members of the Service Provider

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*[name of member]*

---

*[Authorized Representative]*

---

*[name of member]*

---

*[Authorized Representative]*

## PART II – PROCURING ENTITY'S REQUIREMENTS

The Teachers Service Commission invites sealed tenders from eligible Bidders for maintenance of Dell Hardware and associated software as tabulated below

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
CKM0018 4401638	DD6300-14TB	SYSTEM DD6300-7X4 14TB NFS CIFS	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	DATADOMAIN		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4401638	C-10GBTM4P- NF	DD 10GBASE T IO MODULE 4PORT	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	DATADOMAIN		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4401638	C-10GMOP4P- NF	DD 10GBE IO MOD OPTICAL SFP 4PORT OPTION	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	DATADOMAIN		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4401638	456-109-424	LICENSE BASE DD OE DD6300=IA	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	DATADOMAIN	8268 023	12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
CKM0018 4401638	456-111-330	FS 800GB 0.8TB RAW=CF	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	DATADOMAIN	1316 8212	12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
CKM0018 4401638	458-002-006	DD BOOST/REPLICATION AIO ENABLER=CB	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	DATADOMAIN	1242 0317	12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
CKM0018 4502873	D31D24AD25	UNITY 300 2U DPE 25X2.5 DRIVE EMC RCK	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4502873	D3-2S10-1800	UNITY 1.8TB 10K SAS 25X2.5 DRIVE	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1 4	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4502873	D3FC-2S12FX- 200	UNITY 200GB FAST CACHE 25X2.5 DRIVE	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	3	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4502873	D3SFP10I	UNITY 4X10GB SFP ISCSI/ETH CONNECTION	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4502873	D3SL10IO4PT	UNITY 2X4 PORT 10GB ISCSI/ETH OPT IO	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
CKM0018 4502873	D3SL16F	UNITY 2X4 PORT 16G FC IO	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4502873	D3SP-S6X1800- 10K	UNITY SYSPACK 6X1.8TB 10K SAS 25X2.5	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4502873	458-001-374	RP BASIC FOR UNITY 300/300F/350F =IC	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	RECOVERPOINT SW	1101 0011	02- NOV- 19	06- DEC- 24	18 62	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
CKM0018 4502873	458-001-425	APPSYNC BSC FOR UNITY 300/380=IC	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	STORAGE MANAGEMENT	1295 7654	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
CKM0018 4502873	458-001-847	UNITY 300 BASE SOFTWARE=IC	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	UNIFIED	8648 776	12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
CKM0018 4503244	D31D24AD25	UNITY 300 2U DPE 25X2.5 DRIVE EMC RCK	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4503244	D3-2S10-1800	UNITY 1.8TB 10K SAS 25X2.5 DRIVE	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1 4	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4503244	D3FC-2S12FX- 200	UNITY 200GB FAST CACHE 25X2.5 DRIVE	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	3	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4503244	D3SFP10I	UNITY 4X10GB SFP ISCSI/ETH CONNECTION	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4503244	D3SL10IO4PT	UNITY 2X4 PORT 10GB ISCSI/ETH OPT IO	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4503244	D3SL16F	UNITY 2X4 PORT 16G FC IO	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4503244	D3SP-S6X1800- 10K	UNITY SYSPACK 6X1.8TB 10K SAS 25X2.5	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	UNIFIED		12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
CKM0018 4503244	458-001-374	RP BASIC FOR UNITY 300/300F/350F =IC	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	RECOVERPOINT SW	8651 643	02- NOV- 19	06- DEC- 24	18 62	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
CKM0018 4503244	458-001-425	APPSYNC BSC FOR UNITY 300/380=IC	PROSUP PORT PLUS 4HR/MC SOFTWARE SUPPORT	1	STORAGE MANAGEMENT	1416 5089	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
CKM0018 4503244	458-001-847	UNITY 300 BASE SOFTWARE=IC	PROSUP PORT PLUS 4HR/MC SOFTWARE SUPPORT	1	UNIFIED	1142 4673	12- NOV- 21	06- DEC- 24	11 21	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
CKM0018 4503244	458-002-287	STORAGE M AND R FOR UNITY=IC	PROSUP PORT PLUS 4HR/MC SOFTWARE SUPPORT	1	STORAGE RESOURCE MGMT	8268 168	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
CKM0018 4503244	458-002-287	STORAGE M AND R FOR UNITY=IC	PROSUP PORT PLUS 4HR/MC SOFTWARE SUPPORT	1	STORAGE RESOURCE MGMT	1163 6742	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
CKM0019 4901943	DD6300-34TB	SYSTEM DD6300-12X4 34TB NFS CIFS	PROSUP PORT W/NBD- HARDWARE SUPPORT	1	DATADOMAIN	1502 0492	18- DEC- 22	06- DEC- 24	72 0	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
CKM0019 4901943	C-10GBTM4P- NF	DD 10GBASE T IO MODULE 4PORT	PROSUP PORT W/NBD- HARDWARE SUPPORT	1	DATADOMAIN		18- DEC- 22	06- DEC- 24	72 0	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
CKM0019 4901943	C-10GMOP4P- NF	DD 10GBE IO MOD OPTICAL SFP 4PORT OPTION	PROSUP PORT W/NBD- HARDWARE SUPPORT	1	DATADOMAIN		18- DEC- 22	06- DEC- 24	72 0	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
CKM0019 4901943	456-109-424	LICENSE BASE DD OE DD6300=IA	PROSUP PORT W/NBD- SOFTWARE SUPPORT	1	DATADOMAIN	1502 0496	18- DEC- 22	06- DEC- 24	72 0	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
CKM0019 4901943	456-111-330	FS 800GB 0.8TB RAW=CF	PROSUP PORT W/NBD- SOFTWARE SUPPORT	1	DATADOMAIN	1502 0498	18- DEC- 22	06- DEC- 24	72 0	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
CKM0019 4901943	458-002-006	DD BOOST/REPLICATION AIO ENABLER=CB	PROSUP PORT W/NBD- SOFTWARE SUPPORT	1	DATADOMAIN	1502 0497	18- DEC- 22	06- DEC- 24	72 0	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184 300379	SYS6401U1N10 DNAF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUP PORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184 300379	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184 300379	2SE560HSKD M165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184 300379	CAPSSD384TB 1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUP PORT PLUS 4HR/MC HARDWARE SUPPORT	7	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
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DE600184 300379	INSTKITSFPA F	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	8	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	NDCX710QP10 GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	PR4110SV8C21 AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	PR4110SV8C21 AF-2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	RRAILKIT1U1 NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	SSD400GB10W PD25F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	2	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	XCVRSFPSR1 G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	4	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300379	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR	1	VXRAIL	8309 277	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
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DE600184 300379	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	RECOVERPOINT SW	9822 039	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300379	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	8309 277	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300380	SYS6401U1N10 DNAF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	2SE560HSD M165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	CAPSSD384TB 1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	7	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	INSTKITSFPA F	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	8	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	NDCX710QP10 GBSFPF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	PR4110SV8C21 AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	PR4110SV8C21 AF-2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
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DE600184 300380	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	RRAILKIT1U1 NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	SSD400GB10W PD25F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	2	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	XCVRSFPSR1 G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	4	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300380	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1357 0453	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300380	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	RECOVERPOINT SW	7851 583	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300380	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1357 0453	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300381	SYS6401U1N10 DNAF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	2SE560HSKD M165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	CAPSSD384TB 1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	7	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	INSTKITISFPA F	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
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DE600184 300381	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	8	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	NDCX710QP10 GBSFP AF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	PR4110SV8C21 AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	PR4110SV8C21 AF-2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	RRAILKIT1U1 NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	SSD400GB10W PD25F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	2	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	XCVRSFPSRI G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	4	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300381	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	9044 710	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300381	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR	1	RECOVERPOINT SW	8640 305	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE



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DE600184 300381	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	9044 710	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300382	SYS6401U1N10 DNAF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	2SE560HSKD M165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	CAPSSD384TB 1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	7	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	INSTKITSFPA F	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	8	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	NDCX710QP10 GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	PR4110SV8C21 AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	PR4110SV8C21 AF-2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
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DE600184 300382	RRAILKIT1U1 NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	SSD400GB10W PD25F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	2	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	XCVRSEPSR1 G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	4	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300382	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1084 5739	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300382	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	RECOVERPOINT SW	9658 838	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300382	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1084 5739	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300383	SYS6401U1N10 DNAF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	2SE560HSKD M165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	CAPSSD384TB 1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	7	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	INSTKITSFPA F	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR	8	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
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DE600184 300383	NDCX710QP10 GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	PR4110SV8C21 AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	PR4110SV8C21 AF-2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	RRAILKIT1U1 NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	SSD400GB10W PD25F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	2	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	XCVRSFPSR1 G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	4	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300383	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	8855 012	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300383	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	RECOVERPOINT SW	1261 5879	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300383	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR	1	VXRAIL	8855 012	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
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DE600184 300384	SYS6401U1N10 DNAF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	2SE560HSD M165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	CAPSSD384TB 1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	7	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	INSTKITSFPA F	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	8	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	NDCX710QP10 GBSFP AF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	PR4110SV8C21 AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	PR4110SV8C21 AF-2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	RRAILKIT1U1 NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
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DE600184 300384	SSD400GB10W PD25F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	2	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	XCVRSFPSR1 G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	4	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300384	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1355 0560	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300384	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	RECOVERPOINT SW	1138 9298	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300384	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1355 0560	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300385	SYS6401U1N10 DNAF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	2SE560HSKD M165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	CAPSSD384TB 1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	7	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	INSTKITSFPA F	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	8	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	NDCX710QP10 GBSFP AF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE

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DE600184 300385	PR4110SV8C21 AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	PR4110SV8C21 AF-2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	RRAILKIT1U1 NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	SSD400GB10W PD25F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	2	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	XCVRSFPSR1 G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	4	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300385	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1041 1753	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300385	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	RECOVERPOINT SW	1340 8572	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300385	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1041 1753	02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600184 300386	SYS6401U1N10 DNAF	VXRAIL-500 1U1N 10X2.5 NVME CAPABLE AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE

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DE600184 300386	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	2SE560HSDK M165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	CAPSSD384TB 1WPDVX5	VXRAIL-500 CAPACITY SAS SSD 3.84TB1WPD	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	7	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	INSTKITSFPA F	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	8	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	NDCX710QP10 GBSFP AF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	PR4110SV8C21 AF	VXRAIL-500 INTEL CPU 4110 8C 2.1 GHZ AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	PR4110SV8C21 AF-2	VXRAIL-500 INTEL CPU 4110 8C2.1GHZ2NDAF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	RRAILKIT1U1 NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600184 300386	SSD400GB10W PD25F	VXRAIL-500 CACHESSD 400GB10WPD 2.5INCH F	PROSUP PORT PLUS 4HR/MC HARDW ARE SUPPOR	2	VXRAIL		02- NOV- 21	06- DEC- 24	11 31	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
			T									
DE600184 300386	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT PLUS 4HR/MC HARDWARE SUPPORT	1	VXRAIL		02-NOV-21	06-DEC-24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184 300386	XCVRSFPSR1 G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT PLUS 4HR/MC HARDWARE SUPPORT	4	VXRAIL		02-NOV-21	06-DEC-24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600184 300386	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	9629 032	02-NOV-21	06-DEC-24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184 300386	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT PLUS 4HR/MC SOFTWARE SUPPORT	1	RECOVERPOINT SW	1123 4508	02-NOV-21	06-DEC-24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600184 300386	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT PLUS 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	9629 032	02-NOV-21	06-DEC-24	11 31	TEACHERS SERVICE COMMISSION KENYA	KE	SOFTWARE
DE600194 910016	SYSE5602SVENTF	VXRAIL 14G E560 1U1N 2S NVME ENT AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL	1500 0522	06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910016	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910016	2SE560HSKDM165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910016	CACHESSD400GB	VXR 400GB CACHE SSD 2.5IN	PROSUP PORT 4HR/MC HARDWARE SUPPORT	2	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910016	CAPSSDSAS3.84TBF	VXR 3.84TB CAPACITY SAS 2.5IN SSD F	PROSUP PORT 4HR/MC HARDWARE SUPPORT	7	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910016	INSTKITSFPAF	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910016	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	8	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910016	NDCX710QP10 GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910016	PROSV4110ISF	VXR INTEL CPU SLV 4110 2.1G 8C 16T IS F	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE



HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600194 910016	PROSV41102S F	VXR INTEL CPU SLV 4110 2.1G 8C 16T 2S F	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910016	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910016	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910016	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910016	RRAILKIT1UI1 NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910016	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910016	XCVRSFPSR1 G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	4	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910016	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	RECOVERPOINT SW	1499 4048	06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910016	456-113-809	VXRAIL VMWARE VSNENTERPRISE 3Y MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0519	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910016	456-113-809	VXRAIL VMWARE VSNENTERPRISE 3Y MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0516	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910016	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0517	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910016	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0517	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910016	VXROS3.84SA SF	VXR HCI SYSTEM SOFTWARE(CAP 3.84 SAS)=CF	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	7	VXRAIL	1500 0528	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910016	VXROSBSPRO CSF	VXRAIL HCI SYSTEM SOFTWARE(BS F)=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	2	VXRAIL	1500 0530	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910026	SYSE5602SVE NTF	VXRAIL 14G E560 1U1N 2S NVME ENT AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL	1500 0520	06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600194 910026	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	2SE560HSDK M165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	CACHESSD40 0GB	VXR 400GB CACHE SSD 2.5IN	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	2	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	CAPSSDSAS3. 84TBF	VXR 3.84TB CAPACITY SAS 2.5IN SSD F	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	7	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	INSTKITSFPA F	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	8	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	NDCX710QP10 GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	PROSV4110IS F	VXR INTEL CPU SLV 4110 2.1G 8C 16T 1S F	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	PROSV41102S F	VXR INTEL CPU SLV 4110 2.1G 8C 16T 2S F	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	RRAILKIT1U1 NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910026	XCVRSFPSR1 G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	4	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600194 910026	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT 4HR/MC SOFTWARE SUPPORT	1	RECOVERPOINT SW	1499 4050	06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTWARE
DE600194 910026	456-113-809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUP PORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	1500 0519	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTWARE
DE600194 910026	456-113-809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUP PORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	1500 0541	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTWARE
DE600194 910026	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	1500 0538	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTWARE
DE600194 910026	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT 4HR/MC SOFTWARE SUPPORT	1	VXRAIL	1500 0538	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTWARE
DE600194 910026	VXROS3.84SAS SF	VXR HCI SYSTEM SOFTWARE(CAP 3.84 SAS)=CF	PROSUP PORT 4HR/MC SOFTWARE SUPPORT	7	VXRAIL	1500 0525	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTWARE
DE600194 910026	VXROSBSPRO CSF	VXRAIL HCI SYSTEM SOFTWARE(BSF)=IG	PROSUP PORT 4HR/MC SOFTWARE SUPPORT	2	VXRAIL	1500 0526	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTWARE
DE600194 910027	SYSE5602SVE NTF	VXRAIL 14G E560 1U1N 2S NVME ENT AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL	1500 0527	06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARDWARE
DE600194 910027	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARDWARE
DE600194 910027	2SE560HSD M165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARDWARE
DE600194 910027	CACHESSD40 0GB	VXR 400GB CACHE SSD 2.5IN	PROSUP PORT 4HR/MC HARDWARE SUPPORT	2	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARDWARE
DE600194 910027	CAPSSDSAS3. 84TBF	VXR 3.84TB CAPACITY SAS 2.5IN SSD F	PROSUP PORT 4HR/MC HARDWARE SUPPORT	7	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARDWARE
DE600194 910027	INSTKITSFPA F	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARDWARE
DE600194 910027	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	8	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARDWARE
DE600194 910027	NDCX710QP10 GBSFP AF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARDWARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600194 910027	PROSV41101S F	VXR INTEL CPU SLV 4110 2.1G 8C 16T 1S F	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910027	PROSV41102S F	VXR INTEL CPU SLV 4110 2.1G 8C 16T 2S F	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910027	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910027	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910027	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910027	RRAILKIT1UI NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910027	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	1	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910027	XCVRSFPSR1 G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	4	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910027	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	RECOVERPOINT SW	1499 4041	06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910027	456-113-809	VXRAIL VMWARE VSNENTERPRISE 3Y MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0541	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910027	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0543	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910027	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0543	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910027	456-113-809	VXRAIL VMWARE VSNENTERPRISE 3Y MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0523	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910027	VXROS3.84SA SF	VXR HCI SYSTEM SOFTWARE(CAP 3.84 SAS)=CF	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	7	VXRAIL	1500 0535	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910027	VXROSBSPRO CSF	VXR HCI SYSTEM SOFTWARE(BS F)=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	2	VXRAIL	1500 0533	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600194 910028	SYSE5602SVE NTF	VXRAIL 14G E560 1U1N 2S NVME ENT AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL	1500 0524	06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	2S8HPFANE56 0165GR	VXRAIL-500 2S 8 HIGH PERF FAN 165W/GRT	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	2SE560HSDK M165OL	VXRAIL-500 2S E560 165WL HTK DIMM BLNK	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	CACHESSD40 0GB	VXR 400GB CACHE SSD 2.5IN	PROSUP PORT 4HR/MC HARDWARE SUPPORT	2	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	CAPSSDSAS3. 84TBF	VXR 3.84TB CAPACITY SAS 2.5IN SSD F	PROSUP PORT 4HR/MC HARDWARE SUPPORT	7	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	INSTKITSFPA F	HCIA INSTALL KIT 10GBE SFP+ AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	MEMLDIMM3 2GBAF	VXRAIL-500 MEMORY 32GB RDIMM AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	8	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	NDCX710QP10 GBSFPAF	VXRAIL-500 NDC INTELX710 QP 10GB SFP+ AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	PROSV4110IS F	VXR INTEL CPU SLV 4110 2.1G 8C 16T 1S F	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	PROSV41102S F	VXR INTEL CPU SLV 4110 2.1G 8C 16T 2S F	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	PS1100WPSF	VXRAIL-500 DUAL HOTPLG 1100W PS F	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	RDIMM2666IN FO	VXRAIL-500 FACTORYORD RQ 2666MHZ RDIMMS	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	RISER640CNF G2DUAL	VXRAIL-500 RISER R640 CONFIG2 LP	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	RRAILKIT1UI NCMAAF	VXRAIL-500 A7 RRAILS II WITH CMA 1U1N AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE
DE600194 910028	TPM1.2MODU LEAF	VXRAIL-500 TPM 1.2 MODULE AF	PROSUP PORT 4HR/MC HARDWARE SUPPORT	1	VXRAIL		06-DEC-22	06-DEC-24	73 2	TEACHERS SERVICE COMMISSION KENYA	KE	HARDWARE

HW Identifier	Model Number	Model Description	Support Option	QTY	Family	Agreement ID	Renewal Coverage Start Date	Renewal Coverage End Date	Days	Install at Customer	Country	Product Type
DE600194 910028	XCVRSFPSR1 G10GAF	VXRAIL-500 TRANSCEIVER LC SR 1G 10G AF	PROSUP PORT 4HR/MC HARDW ARE SUPPOR T	4	VXRAIL		06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
DE600194 910028	456-111-959	RECOVERPOINT FOR VM FOR 1-NODE HCIA =IB	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	RECOVERPOINT SW	1499 4043	06- DEC- 22	06- DEC- 24	73 2	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910028	456-113-809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0516	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910028	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0521	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910028	456-113-146	HCIA NP VSPH E+ 1CPU W/ 3YR MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0521	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910028	456-113-809	VXRAIL VMWARE VSANENTERPRISE 3Y MAINT=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	1	VXRAIL	1500 0523	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910028	VXROS3.84SA SF	VXR HCI SYSTEM SOFTWARE(CAP 3.84 SAS)=CF	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	7	VXRAIL	1500 0532	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
DE600194 910028	VXROSBSPRO CSF	VXRAIL HCI SYSTEM SOFTWARE(BS F)=IG	PROSUP PORT 4HR/MC SOFTW ARE SUPPOR T	2	VXRAIL	1500 0531	10- DEC- 22	06- DEC- 24	72 8	TEACHERS SERVICE COMMISSION KENYA	K E	SOFTW ARE
	732-66363	PowerSwitch S4148F-ON	PROSUP PORT AND NEXT BUSINE SS DAY ON- SITE SERVIC E	1	DELL SWITCH		22- Feb- 22	6-Dec- 24	10 17	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
	732-66363	PowerSwitch S4148F-ON	PROSUP PORT AND NEXT BUSINE SS DAY ON- SITE SERVIC E	1	DELL SWITCH		22- Feb- 22	6-Dec- 24	10 17	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
	732-66363	PowerSwitch S4148F-ON	PROSUP PORT AND NEXT BUSINE SS DAY ON- SITE SERVIC E	1	DELL SWITCH		22- Feb- 22	6-Dec- 24	10 17	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE
	732-66363	PowerSwitch S4148F-ON	PROSUP PORT AND NEXT BUSINE SS DAY ON- SITE SERVIC E	1	DELL SWITCH		22- Feb- 22	6-Dec- 24	10 17	TEACHERS SERVICE COMMISSION KENYA	K E	HARD WARE



## **SECTION VII - ACTIVITY SCHEDULE**

### **Objectives**

The objectives of the Activity Schedule are:-

- (a) to provide sufficient information on the quantities of Services to be performed to enable Tenders to be prepared efficiently and accurately; and
- (b) when a Contract has been entered into, to provide a priced Activity Schedule for use in the periodic valuation of Services executed.

In order to attain these objectives, Services should be itemized in the Activity Schedule insufficient detail to distinguish between the different classes of Services, or between Services of the same nature carried out in different locations or in other circumstances which may give rise to different considerations of cost. Consistent with these requirements, the layout and content of the Activity Schedule should be as simple and brief as possible.

### **Day work Schedule**

A Day work Schedule should be included only if the probability of unforeseen work, outside the items included in the Activity Schedule, is high. To facilitate checking by the Procuring Entity of the realism of rates quoted by the Tenderers, the Day work Schedule should normally comprise the following:

- a) A list of the various classes of Services, labor, materials, and plant for which basic day work rates or prices are to be inserted by the Tenderer, together with a statement of the conditions under which the Service Provider will be paid for services delivered on a day work basis.
- b) Nominal quantities for each item of Day work, to be priced by each Tenderer at Day work rates as Tender. The rate to be entered by the Tenderer against each basic Day work item should include the Service Provider's profit, overheads, supervision, and other charges.

### **Provisional Sums**

The estimated cost of specialized services to be carried out, or of special goods to be supplied, by other Service Providers should be indicated in the relevant part of the Activity Schedule as a particular provisional sum with an appropriate brief description. A separate procurement procedure is normally carried out by the Procuring Entity to select such specialized Service Providers. To provide an element of competition among the Tenderers in respect of any facilities, amenities, attendance, etc., to be provided by the successful Tenderer as prime Service Provider for the use and convenience of the specialist contractors, each related provisional sum should be followed by an item in the Activity Schedule inviting the Tenderer to quote a sum for such amenities, facilities, attendance, etc.

*These Notes for Preparing an Activity Schedule are intended only as information for the Procuring Entity or the person drafting the tendering document. They should not be included in the final documents.*





## PERFORMANCE SPECIFICATIONS AND DRAWINGS

**(Describe Outputs and Performances, rather than Inputs, wherever**

**possible) Notes on Specifications**

A set of precise and clear specifications is a prerequisite for Tenderers to respond realistically and competitively to the requirements of the Procuring Entity without qualifying or conditioning their Tenders. In the context of international competitive Tendering, the specifications must be drafted to permit the widest possible competition and, at the same time, present a clear statement of the required standards of workmanship, materials, and performance of the goods and services to be procured. Only if this is done will the objectives of economy, efficiency, and fairness in procurement be realized, responsiveness of Tenders be ensured, and the subsequent task of Tender evaluation facilitated. The specifications should require that all goods and materials to be incorporated in the Services be new, unused, of the most recent or current models, and incorporate all recent improvements in design and materials unless provided otherwise in the Contract.

Samples of specifications from previous similar projects are useful in this respect. The use of metric units is encouraged. Most specifications are normally written specially by the Procuring Entity to suit the Contract in hand. There is no standard set of Specifications for universal application in all sectors, but there are established principles and practices, which are reflected in this document

There are considerable advantages in standardizing General Specifications for repetitive Services in recognized public sectors, such as education, health, sanitation, social and urban housing, roads, ports, railways, irrigation, and water supply, in the same country or region where similar conditions prevail. The General Specifications should cover all classes of workmanship, materials, and equipment commonly involved in the provision of Services, although not necessarily to be used in a particular Services Contract. Deletions or addenda should then adapt the General Specifications to the particular Services.

Care must be taken in drafting specifications to ensure that they are not restrictive. In the specification of standards for goods, materials, Services, and workmanship, recognized international standards should be used as much as possible. Where other particular standards are used, whether national standards of Kenya or other standards, the specifications should state that goods, materials, Services and workmanship that meet other authoritative standards, and which ensure substantially equal or higher quality than the standards mentioned, will also be acceptable.

*If technical alternatives for parts of the Services are permitted in the tendering document, these parts shall be described in this Section.*

*These Notes for Preparing Specifications are intended only as information for the Procuring Entity or the person drafting the tendering document.*

## SECTION VIII - GENERAL CONDITIONS OF CONTRACT

### 1. General Provisions

#### 1.1 Definitions

Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

- a) The Adjudicator is the person appointed jointly by the Procuring Entity and the Service Provider to resolve disputes in the first instance, as provided for in Sub-Clause 8.2 hereunder.
- b) “Activity Schedule” is the priced and completed list of items of Services to be performed by the Service Provider forming part of his Tender;
- d) “Completion Date” means the date of completion of the Services by the Service Provider as certified by the Procuring Entity
- e) “Contract” means the Contract signed by the Parties, to which these General Conditions of Contract (GCC) are attached, together with all the documents listed in Clause 1 of such signed Contract;
- f) “Contract Price” means the price to be paid for the performance of the Services, in accordance with Clause 6;
- g) “Day works” means varied work inputs subject to payment on a time basis for the Service Provider's employees and equipment, in addition to payments for associated materials and administration.
- h) “Procuring Entity” means the Procuring Entity or party who employs the Service Provider
- i) “Foreign Currency” means any currency other than the currency of Kenya;
- j) “GCC” means these General Conditions of Contract;
- k) “Government” means the Government of Kenya;
- l) “Local Currency” means Kenya shilling;
- m) “Member,” in case the Service Provider consist of a joint venture of more than one entity, means any of these entities; “Members” means all these entities, and “Member in Charge” means the entity specified in the SC to act on their behalf in exercising all the Service Provider' rights and obligations towards the Procuring Entity under this Contract;
- n) “Party” means the Procuring Entity or the Service Provider, as the case may be, and “Parties” means both of them;
- o) “Personnel” means persons hired by the Service Provider or by any Subcontractor as employees and assigned to the performance of the Services or any part thereof;
- p) “Service Provider” is a person or corporate body whose Tender to provide the Services has been accepted by the Procuring Entity;
- q) “Service Provider's Tender” means the completed Tendering Document submitted by the Service Provider to the Procuring Entity
- r) “SCC” means the Special Conditions of Contract by which the GCC may be amended or supplemented;
- s) “Specifications” means the specifications of the service included in the Tendering Document submitted by the Service Provider to the Procuring Entity
- t) “Services” means the work to be performed by the Service Provider pursuant to this Contract, as described in Appendix A; and in the Specifications and Schedule of Activities included in the Service Provider's Tender.
- u) “Subcontractor” means any entity to which the Service Provider subcontracts any part of the Services in accordance with the provisions of Sub-Clauses 3.5 and 4;
- v) “Public Procurement Regulatory Authority (PPRA)” shall mean the Government Agency responsible for oversight of public procurement.
- w) “Project Manager” shall the person appointed by the Procuring Entity to act as the Project Manager for the purposes of the Contract and named in the Particular Conditions of Contract, or other person appointed from time to time by the Procuring Entity and notified to the Contractor.

- x) “Notice of Dissatisfaction” means the notice given by either Party to the other indicating its dissatisfaction and intention to commence arbitration.

## **1.2 Applicable Law**

The Contract shall be interpreted in accordance with the laws of Kenya.

## **1.3 Language**

This Contract has been executed in the English language, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

## **1.4 Notices**

Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, hand delivery, or email to such Party at the address **specified in the SCC**.

## **1.5 Location**

The Services shall be performed at such locations as are specified in Appendix A, in the specifications and, where the location of a particular task is not so specified, at such locations, whether in Kenya or elsewhere, as the Procuring Entity may approve.

## **1.6 Authorized Representatives**

Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Procuring Entity or the Service Provider may be taken or executed by the officials **specified in the SCC**.

## **1.7 Inspection and Audit by the PPRA**

Pursuant to paragraph 2.2 e. of Attachment 1 to the General Conditions, the Service Provider shall permit and shall cause its subcontractors and sub-consultants to permit, PPRA and/or persons appointed by PPRA to inspect the Site and/or the accounts and records relating to the procurement process, selection and/or contract execution, and to have such accounts and records audited by auditors appointed by PPRA. The Service Provider's and its Subcontractors' and sub-consultants' attention is drawn to Sub-Clause 3.10 which provides, *inter alia*, that acts intended to materially impede the exercise of PPRA's inspection and audit rights constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility pursuant to PPRA's prevailing sanctions procedures).

## **1.8 Taxes and Duties**

The Service Provider, Subcontractors, and their Personnel shall pay such taxes, duties, fees, and other impositions as may be levied under the Applicable Law, the amount of which is deemed to have been included in the Contract Price.

## **2. Commencement, Completion, Modification, and Termination of Contract**

### **2.1 Effectiveness of Contract**

This Contract shall come into effect on the date the Contract is signed by both parties or such other later date as may be **stated in the SCC**.

### **2.2 Commencement of Services**

The Service Provider shall start carrying out the Services thirty (30) days after the date the Contract becomes effective, or at such other date as may be **specified in the SCC**.

### **2.3 Intended Completion Date**

Unless terminated earlier pursuant to Sub-Clause 2.6, the Service Provider shall complete the activities by

the Intended Completion Date, as is **specified in the SCC**. If the Service Provider does not complete the activities by the Intended Completion Date, it shall be liable to pay liquidated damage as per Sub-Clause 3.8. In this case, the Completion Date will be the date of completion of all activities.

## **2.4 Modification**

Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the Contract Price, may only be made by written agreement between the Parties.

## **2.5 Value Engineering**

2.5.1 The Service Provider may prepare, at its own cost, a value engineering proposal at any time during the performance of the contract. The value engineering proposal shall, at a minimum, include the following;

- a) The proposed change(s), and a description of the difference to the existing contract requirements;
- b) a full cost/benefit analysis of the proposed change(s) including a description and estimate of costs (including life cycle costs, if applicable) the Procuring Entity may incur in implementing the value engineering proposal; and
- c) a description of any effect(s) of the change on performance/functionality.

2.5.2 The Procuring Entity may accept the value engineering proposal if the proposal demonstrates benefits that:

- a) accelerates the delivery period; or
- b) reduces the Contract Price or the lifecycle costs to the Procuring Entity; or
- c) improves the quality, efficiency, safety or sustainability of the services; or
- d) yields any other benefits to the Procuring Entity, without compromising the necessary functions of the Facilities.

2.5.3 If the value engineering proposal is approved by the Procuring Entity and results in:

- a) a reduction of the Contract Price; the amount to be paid to the Service Provider shall be the percentage specified in the **SCC** of the reduction in the Contract Price; or
- b) an increase in the Contract Price; but results in a reduction in lifecycle costs due to any benefit described in (a) to (d) above, the amount to be paid to the Service Provider shall be the full increase in the Contract Price.

## **2.6 Force Majeure**

### **2.6.1 Definition**

For the purposes of this Contract, “Force Majeure” means an event which is beyond the reasonable control of a Party and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

### **2.6.2 No Breach of Contract**

The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative Measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

### **2.6.3 Extension of Time**

Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

### **2.6.5 Payments**

During the period of their inability to perform the Services as a result of an event of Force Majeure, the Service Provider shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.

## **2.7 Termination**

### **2.7.1 By the Procuring Entity**

The Procuring Entity may terminate this Contract, by not less than thirty (30) days' written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs (a) through (d) of this Sub-Clause 2.6.1:

- a) If the Service Provider does not remedy a failure in the performance of its obligations under the Contract, within thirty (30) days after being notified or within any further period as the Procuring Entity may have subsequently approved in writing;
- b) If the Service Provider become insolvent or bankrupt;
- c) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days; or
- d) if the Service Provider, in the judgment of the Procuring Entity has engaged in Fraud and Corruption, as defined in paragraph 2.2 a. of Attachment 1 to the GCC, in competing for or in executing the Contract

### **2.7.2 By the Service Provider**

The Service Provider may terminate this Contract, by not less than thirty (30) days' written notice to the Procuring Entity, such notice to be given after the occurrence of any of the events specified in paragraphs (a) and (b) of this Sub-Clause 2.6.2:

- a) If the Procuring Entity fails to pay any monies due to the Service Provider pursuant to this Contract and not subject to dispute pursuant to Clause 7 within forty-five (45) days after receiving written notice from the Service Provider that such payment is overdue; or
- b) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days.

### **2.7.3 Payment upon Termination**

Upon termination of this Contract pursuant to Sub-Clauses 2.6.1 or 2.6.2, the Procuring Entity shall make the following payments to the Service Provider:

- a) remuneration pursuant to Clause 6 for Services satisfactorily performed prior to the effective date of termination;
- b) except in the case of termination pursuant to paragraphs (a), (b), (d) of Sub-Clause 2.6.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract, including the cost of the return travel of the Personnel.

## **3. Obligations of the Service Provider**

### **3.1 General**

The Service Provider shall perform the Services in accordance with the Specifications and the Activity Schedule, and carry out its obligations with all due diligence, efficiency, and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Service Provider shall always act, in respect of any matter relating to this Contractor to the Services, as faithful adviser to the Procuring Entity, and shall at all times support and safeguard the Procuring Entity's legitimate interests in any dealings with Subcontractors or third parties.

### **3.2 Conflict of Interests**

#### **3.2.1 Service Provider Not to Benefit from Commissions and Discounts.**

The remuneration of the Service Provider pursuant to Clause 6 shall constitute the Service Provider's sole remuneration in connection with this Contract or the Services, and the Service Provider shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Service Provider shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.

### 3.2.2 Service Provider and Affiliates Not to be Otherwise Interested in Project

The Service Provider agree that, during the term of this Contract and after its termination, the Service Provider and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing goods, works, or Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

### 3.2.3 Prohibition of Conflicting Activities

Neither the Service Provider nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

- a) During the term of this Contract, any business or professional activities in Kenya which would conflict with the activities assigned to them under this Contract;
- b) during the term of this Contract, neither the Service Provider nor their Subcontractors shall hire public employees in active duty or on any type of leave, to perform any activity under this Contract;
- c) after the termination of this Contract, such other activities as may be **specified in the SCC**.

### 3.3 Confidentiality

The Service Provider, its Subcontractors, and the Personnel of either of them shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Procuring Entity's business or operations without the prior written consent of the Procuring Entity.

**3.4 The Service Provider** (a) shall take out and maintain, and shall cause any Subcontractors to take out and maintain, at its (or the Subcontractors', as the case may be) own cost but on terms and conditions approved by the Procuring Entity, insurance against the risks, and for the coverage, as shall be **specified in the SCC**; and (b) at the Procuring Entity's request, shall provide evidence to the Procuring Entity showing that such insurance has been taken out and maintained and that the current premiums have been paid.

### 3.5 Service Provider's Actions Requiring Procuring Entity's Prior Approval

The Service Provider shall obtain the Procuring Entity's prior approval in writing before taking any of the following actions:

- a) entering into a subcontract for the performance of any part of the Services,
- b) appointing such members of the Personnel not listed by name in Appendix C ("Key Personnel and Subcontractors"),
- c) changing the Program of activities; and
- d) any other action that may be **specified in the SCC**.

### 3.6 Reporting Obligations

The Service Provider shall submit to the Procuring Entity the reports and documents specified in Appendix B in the form, in the numbers, and within the periods set forth in the said Appendix.

### 3.7 Documents Prepared by the Service Provider to Be the Property of the Procuring Entity

All plans, drawings, specifications, designs, reports, and other documents and software submitted by the Service Provider in accordance with Sub-Clause 3.6 shall become and remain the property of the Procuring Entity, and the Service Provider shall, not later than upon termination or expiration of this Contract, deliver all such documents and software to the Procuring Entity, together with a detailed inventory thereof. The Service Provider may retain a copy of such documents and software. Restrictions about the future use of these documents, if any, shall be **specified in the SCC**.

### 3.8 Liquidated Damages

#### 3.8.1 Payments of Liquidated Damages



The Service Provider shall pay liquidated damages to the Procuring Entity at the rate per day **stated in the SCC** for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount **defined in the SCC**. The Procuring Entity may deduct liquidated damages from payments due to the Service Provider. Payment of liquidated damages shall not affect the Service Provider's liabilities.

### **3.8.2 Correction for Over-payment**

If the Intended Completion Date is extended after liquidated damages have been paid, the Procuring Entity shall correct any overpayment of liquidated damages by the Service Provider by adjusting the next payment certificate. The Service Provider shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in Sub-Clause 6.5.

### **3.8.3 Lack of performance penalty**

If the Service Provider has not corrected a Defect within the time specified in the Procuring Entity's notice, a penalty for Lack of performance will be paid by the Service Provider. The amount to be paid will be calculated as a percentage of the cost of having the Defect corrected, assessed as described in Sub-Clause 7.2 and **specified in the SCC**.

## **3.9 Performance Security**

The Service Provider shall provide the Performance Security to the Procuring Entity no later than the date specified in the Form of acceptance. The Performance Security shall be issued in an amount and form and by a bank or surety acceptable to the Procuring Entity, and denominated in the types and proportions of the currencies in which the Contract Price is payable. The performance Security shall be valid until a date 28 day from the Completion Date of the Contract in case of a bank guarantee, and until one year from the Completion Date of the Contract in the case of a Performance Bond.

## **3.10 Fraud and Corruption**

The Procuring Entity requires compliance with the Government's Anti-Corruption laws and its prevailing sanctions. The Procuring Entity requires the Service Provider to disclose any commissions or fees that may have been paid or are to be paid to agents or any other party with respect to the tendering process or execution of the Contract. The information disclosed must include at least the name and address of the agent or other party, the amount and currency, and the purpose of the commission, gratuity or fee.

## **3.11 Sustainable Procurement**

The Service Provider shall conform to the sustainable procurement contractual provisions, if and as specified in the **SCC**.

# **4. Service Provider's Personnel**

## **4.1 Description of Personnel**

The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Service Provider's Key Personnel are described in Appendix C. The Key Personnel and Subcontractors listed by title as well as by name in Appendix C are hereby approved by the Procuring Entity.

## **4.2 Removal and/or Replacement of Personnel**

- a) Except as the Procuring Entity may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of the Key Personnel, the Service Provider shall provide as a replacement a person of equivalent or better qualifications.
- b) If the Procuring Entity finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Service Provider shall, at the Procuring Entity's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Procuring Entity.
- c) The Service Provider shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.



## 5. Obligations of the Procuring Entity

### 5.1 Assistance and Exemptions

The Procuring Entity shall use its best efforts to ensure that the Government shall provide the Service Provider such assistance and exemptions as **specified in the SCC**.

### 5.2 Change in the Applicable Law

If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Service Provider, then the remuneration and reimbursable expenses otherwise payable to the Service Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Sub-Clauses 6.2 (a) or (b), as the case may be.

### 5.3 Services and Facilities

The Procuring Entity shall make available to the Service Provider the Services and Facilities listed under Appendix F.

## 6. Payments to the Service Provider

### 6.1 Lump-Sum Remuneration

6.1.1 The Service Provider's remuneration shall not exceed the Contract Price and shall be a fixed lump-sum including all Subcontractors' costs, and all other costs incurred by the Service Provider in carrying out the Services described in Appendix A. Except as provided in Sub-Clause 5.2, the Contract Price may only be increased above the amounts stated in Sub-Clause 6.2 if the Parties have agreed to additional payments in accordance with Sub-Clauses 2.4 and 6.3.

6.1.2 Where the contract price is different from the corrected tender price, in order to ensure the contract or is not paid less or more relative to the contract price (*which would be the tender price*), any part payment valuation and variation orders on omissions and additions valued based on rates in the schedule of rates in the Tender, will be adjusted by a plus or minus percentage. The percentage already worked out during tender evaluation is worked out as follows:  $(\text{corrected tender price} - \text{tender price}) / \text{tender price} \times 100$ .

### 6.2 Contract Price

- a) The price payable is **set forth in the SCC**.
- b) No price will be payable in foreign currency.

### 6.3 Payment for Additional Services, and Performance Incentive Compensation

6.3.1 For the purpose of determining the remuneration due for additional Services as may be agreed under Sub-Clause 2.4, a breakdown of the lump-sum price is provided in Appendices D and E.

**6.3.2 If the SCC so specify**, the service provider shall be paid performance incentive compensation as set out in the Performance Incentive Compensation appendix.

### 6.4 Terms and Conditions of Payment

Payments will be made to the Service Provider according to the payment schedule **stated in the SCC**. **Unless otherwise stated in the SCC**, the advance payment (Advance for Mobilization, Materials and Supplies) shall be made against the provision by the Service Provider of a bank guarantee for the same amount, and shall be valid for the period **stated in the SCC**. Any other payment shall be made after the conditions **listed in the SCC** for such payment have been met, and the Service Provider have submitted an invoice to the Procuring Entity specifying the amount due.

### 6.5 Interest on Delayed Payments

If the Procuring Entity has delayed payments beyond thirty (30) days after the due date stated in the **SCC**, interest shall be paid to the Service Provider for each day of delay at the rate stated in **the SCC**.

## 6.6 Price Adjustment

6.6.1 Prices shall be adjusted for fluctuations in the cost of inputs only if **provided for in the SCC**. If so provided, the amounts certified in each payment certificate, after deducting for Advance Payment, shall be adjusted by applying the respective price adjustment factor to the payment amounts due in each currency. A separate formula of the type indicated below applies to each Contract currency:

$$P_c = A_c + B_c \text{ Lmc/Loc} + C_c \text{ Imc/Ioc}$$

Where:

$P_c$  is the adjustment factor for the portion of the Contract Price payable in a specific currency “c”.

$A_c$ ,  $B_c$  and  $C_c$  are coefficients specified in the **SCC**, representing:  $A_c$  the non-adjustable portion;  $B_c$  the adjustable portion relative to labor costs and  $C_c$  the adjustable portion for other inputs, of the Contract Price payable in that specific currency “c”; and

$Lmc$  is the index prevailing at the first day of the month of the corresponding invoice date and  $Loc$  is the index prevailing 28 days before Tender opening for labor; both in the specific currency “c”.

$Imc$  is the index prevailing at the first day of the month of the corresponding invoice date and  $Ioc$  is the index prevailing 28 days before Tender opening for other inputs payable; both in the specific currency “c”.

If a price adjustment factor is applied to payments made in a currency other than the currency of the source of the index for a particular indexed input, a correction factor  $Z_o/Z_n$  will be applied to the respective component factor of  $p_n$  for the formula of the relevant currency.  $Z_o$  is the number of units of Kenya Shillings of the index, equivalent to one unit of the currency payment on the date of the base index, and  $Z_n$  is the corresponding number of such currency units on the date of the current index.

6.6.2 If the value of the index is changed after it has been used in a calculation, the calculation shall be corrected and an adjustment made in the next payment certificate. The index value shall be deemed to take account of all changes in cost due to fluctuations in costs.

## 6.7 Day works

6.7.1 If applicable, the Day work rates in the Service Provider's Tender shall be used for small additional amounts of Services only when the Procuring Entity has given wrTDSen instructions in advance for additional services to be paid in that way.

6.7.2 All work to be paid for as Dayworks shall be recorded by the Service Provider on forms approved by the Procuring Entity. Each completed form shall be verified and signed by the Procuring Entity representative as indicated in Sub-Clause 1.6 within two days of the Services being performed.

6.7.3 The Service Provider shall be paid for Dayworks subject to obtaining signed Dayworks forms as indicated in Sub-Clause 6.7.2

## 7. Quality Control

### 7.1 Identifying Defects

The principle and modalities of Inspection of the Services by the Procuring Entity shall be as **indicated in the SCC**. The Procuring Entity shall check the Service Provider's performance and notify him of any Defects that are found. Such checking shall not affect the Service Provider's responsibilities. The Procuring Entity may instruct the Service Provider to search for a Defect and to uncover and test any service that the Procuring Entity considers may have a Defect. Defect Liability Period is as **defined in the SCC**.

### 7.2 Correction of Defects, and Lack of Performance Penalty

a) The Procuring Entity shall give notice to the Service Provider of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.

b) Every time notice a Defect is given, the Service Provider shall correct the notified Defect within the length of time specified by the Procuring Entity's notice.

c) If the Service Provider has not corrected a Defect within the time specified in the Procuring Entity's notice, the Procuring Entity will assess the cost of having the Defect corrected, the Service Provider will pay this amount, and a Penalty for Lack of Performance calculated as described in Sub-Clause 3.8.

## 8. Settlement of Disputes

## **8.1 Contractor's Claims**

- 8.1.1 If the Contractor considers himself to be entitled to any extension of the Time for Completion and/or any additional payment, under any Clause of these Conditions or otherwise in connection with the Contract, the Contractor shall give notice to the Project Manager, describing the event or circumstance giving rise to the claim. The notice shall be given as soon as practicable, and not later than 28 days after the Contractor became aware, or should have become aware, of the event or circumstance.
- 8.1.2 If the Contractor fails to give notice of a claim within such period of 28 days, the Time for Completion shall not be extended, the Contractor shall not be entitled to additional payment, and the Procuring Entity shall be discharged from all liability in connection with the claim. Otherwise, the following provisions of this Sub-Clause shall apply.
- 8.1.3 The Contractor shall also submit any other notices which are required by the Contract, and supporting particulars for the claim, all as relevant to such event or circumstance.
- 8.1.4 The Contractor shall keep such contemporary records as may be necessary to substantiate any claim, either on the Site or at another location acceptable to the Project Manager. Without admitting the Procuring Entity's liability, the Project Manager may, after receiving any notice under this Sub-Clause, monitor the record-keeping and/or instruct the Contractor to keep further contemporary records. The Contractor shall permit the Project Manager to inspect all these records, and shall (if instructed) submit copies to the Project Manager.
- 8.1.5 Within 42 days after the Contractor became aware (or should have become aware) of the event or circumstance giving rise to the claim, or within such other period as may be proposed by the Contractor and approved by the Project Manager, the Contractor shall send to the Project Manager a fully detailed claim which includes full Supporting particulars of the basis of the claim and of the extension of time and/or additional payment claimed. If the event or circumstance giving rise to the claim has a continuing effect:
- a) This fully detailed claim shall be considered as interim;
  - b) The Contractor shall send further interim claims at monthly intervals, giving the accumulated delay and/or amount claimed, and such further particulars as the Project Manager may reasonably require; and
  - c) The Contractor shall send a final claim within 28 days after the end of the effects resulting from the event or circumstance, or within such other period as may be proposed by the Contractor and approved by the Project Manager.
- 8.1.6 Within 42 days after receiving a claim or any further particulars supporting a previous claim, or within such other period as may be proposed by the Project Manager and approved by the Contractor, the Project Manager shall respond with approval, or with disapproval and detailed comments. He may also request any necessary further particulars, but shall never the less give his response on the principles of the claim within the above defined time period.
- 8.1.7 Within the above defined period of 42 days, the Project Manager shall proceed in accordance with Sub-Clause 3.5 [Determinations] to agree or determine (i) the extension (if any) of the Time for Completion (before or after its expiry) in accordance with Sub-Clause 8.4 [Extension of Time for Completion], and/or (ii) the additional payment (if any) to which the Contractor is entitled under the Contract.
- 8.1.8 Each Payment Certificate shall include such additional payment for any claim as has been reasonably substantiated as due under the relevant provision of the Contract. Unless and until the particulars supplied are sufficient to substantiate the whole of the claim, the Contractor shall only be entitled to payment for such part of the claim as he has been able to substantiate.
- 8.1.9 If the Project Manager does not respond within the time frame defined in this Clause, either Party may consider that the claim is rejected by the Project Manager and any of the Parties may refer to Arbitration in accordance with Sub-Clause 8.2 [Matters that may be referred to arbitration].
- 8.1.10 The requirements of this Sub-Clause are in addition to those of any other Sub-Clause which may apply to a claim. If the Contractor fails to comply with this or another Sub-Clause in relation to any claim, any extension of time and/or additional payment shall take account of the extent (if any) to which the failure has prevented or prejudiced proper investigation of the claim, unless the claim is excluded under the second paragraph of this Sub-Clause.

## **8.2 Matters that may be referred to arbitration**

**8.2.1** Notwithstanding anything stated herein the following matters may be referred to arbitration before the practical completion of the Services or abandonment of the Services or termination of the Contract by either party:

- a) The appointment of a replacement Project Manager upon the said person ceasing to act.
- b) Whether or not the issue of an instruction by the Project Manager is empowered by these Conditions.
- c) Whether or not a certificate has been improperly withheld or is not in accordance with these Conditions.
- e) Any dispute arising in respect of war risks or war damage.
- f) All other matters shall only be referred to arbitration after the completion or alleged completion of the Services or termination or alleged termination of the Contract, unless the Procuring Entity and the Contractor agree otherwise in writing.

### **8.3 Amicable Settlement**

Where a Notice of Dissatisfaction has been given, both Parties shall attempt to settle the dispute amicably before the commencement of arbitration. However, unless both Parties agree otherwise, the Party giving a Notice of Dissatisfaction in accordance with Sub-Clause 8.1 above should move to commence arbitration after the fifty- sixth day from the day on which a Notice of Dissatisfaction was given, even if no attempt at an amicable settlement has been made.

### **8.4 Arbitration**

8.4.1 Any claim or dispute between the Parties arising out of or in connection with the Contract not settled amicably in accordance with Sub-Clause 8.3 shall be finally settled by arbitration. Arbitration shall be conducted in accordance with the Arbitration Laws of Kenya.

8.4.2 The arbitrators shall have full power to open up, review and revise any certificate, determination, instruction, opinion or valuation of the Project Manager, relevant to the dispute. Nothing shall disqualify representatives of the Parties and the Project Manager from being called as a witness and giving evidence before the arbitrators on any matter whatsoever relevant to the dispute.

8.4.3 Party shall be limited in the proceedings before the arbitrators to the evidence, or to the reasons for dissatisfaction given in its Notice of Dissatisfaction.

8.4.5 Arbitration may be commenced prior to or after completion of the services. The obligations of the Parties, and the Project Manager shall not be altered by reason of any arbitration being conducted during the progress of the services.

8.4.6 The terms of the remuneration of each or all the members of Arbitration shall be mutually agreed upon by the Parties when agreeing the terms of appointment. Each Party shall be responsible for paying one-half of this remuneration.

### **8.5 Arbitration with proceedings**

8.5.1 In case of any claim or dispute, such claim or dispute shall be notified in writing by either party to the other with a request to submit it to arbitration and to concur in the appointment of an Arbitrator within thirty days of the notice. The dispute shall be referred to the arbitration and final decision of a person to be agreed between the parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed, on the request of the applying party, by the Chairman or Vice Chairman of any of the following professional institutions;

- i) Law Society of Kenya or
- ii) Chartered Institute of Arbitrators (Kenya Branch)

8.5.2 The institution wrTDSen to first by the aggrieved party shall take precedence overall other institutions.

8.5.3 The arbitration may be on the construction of this Contract or on any matter or thing of whatsoever nature arising there under or in connection there with, including any matter or thing left by this Contract to the discretion of the Project Manager, or the withholding by the Project Manager of any certificate to which the Contractor may claim to be entitled to or the measurement and valuation referred to in clause 23.0 of these conditions, or the rights and liabilities of the parties subsequent to the termination of Contract.

8.5.4 Provided that no arbitration proceedings shall be commenced on any claim or dispute where notice of a

claim or dispute has not been given by the applying party within ninety days of the occurrence or discovery of the matter or issue giving rise to the dispute.

8.5.5 Notwithstanding the issue of a notice as stated above, the arbitration of such a claim or dispute shall not commence unless an attempt has in the first instance been made by the parties to settle such claim or dispute amicably with or without the assistance of third parties. Proof of such attempt shall be required.

8.5.6 The Arbitrator shall, without prejudice to the generality of his powers, have powers to direct such measurements, computations, tests or valuations as may in his opinion be desirable in order to determine the rights of the parties and assess and award any sums which ought to have been the subject of or included in any certificate.

8.5.7 The Arbitrator shall, without prejudice to the generality of his powers, have powers to open up, review and revise any certificate, opinion, decision, requirement or notice and to determine all matters in dispute which shall be submitted to him in the same manner as if no such certificate, opinion, decision requirement or notice had been given.

8.5.8 The award of such Arbitrator shall be final and binding upon the parties.

## **8.6 Failure to Comply with Arbitrator's Decision**

8.6.1 In the event that a Party fails to comply with a final and binding Arbitrator's decision, then the other Party may, without prejudice to any other rights it may have, refer the matter to a competent court of law.

## **9. The Adjudicator**

9.1. Should the Adjudicator resign or die, or should the Procuring Entity and the Service Provider agree that the Adjudicator is not functioning in accordance with the provisions of the Contract, a new Adjudicator will be jointly appointed by the Procuring Entity and the Service Provider. In case of disagreement between the Procuring Entity and the Service Provider, within 30 days, the Adjudicator shall be designated by the Appointing Authority **designated in the SCC** at the request of either party, within 14 days of receipt of such request.

9.2 The Adjudicator shall be paid by the hour at the rate **specified in the TDS and SCC**, together with reimbursable expenses of the types **specified in the SCC**, and the cost shall be divided equally between the Procuring Entity and the Service Provider, whatever decision is reached by the Adjudicator. Either party may refer a decision of the Adjudicator to an Arbitrator within 28 days of the Adjudicator's written decision. If neither party refers the dispute to arbitration within the above 28 days, the Adjudicator's decision will be final and binding.

## SECTION IX - SPECIAL CONDITIONS OF CONTRACT

The following Special Conditions of Contract (SCC) shall supplement or amend the General Conditions of Contract (GCC). Whenever there is a conflict, the provisions of the SCC shall prevail over those in the General Conditions of Contract. For the purposes of clarity, any referenced GCC clause numbers are indicated in the left column of the SCC.

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.1(a)	The Adjudicator is <i>the Teachers Service Commission is legal labour and industrial relation Division</i>
1.1(v)	Project Manager is the Deputy Director ICT
1.1(d)	The contract name is <i>Provision of</i> <b>MAINTENANCE OF DELL HARDWARE AND ASSOCIATED SOFTWARE FOR TEACHERS SERVICE COMMISSION</b>
1.1(g)	The Procuring Entity is <i>Teachers Service Commission</i>
1.1(l)	The Member in Charge is <i>to be agreed after award</i>
1.1(o)	The Service Provider is <i>to be agreed after award</i>
1.4	<p>The addresses are:</p> <p>Procuring Entity: Teachers Service Commission</p> <p>Attention: The Secretary Teachers Service Commission</p> <p>Phone : <u>0202892301</u></p> <p>Service Provider: <u>To be agreed</u></p> <p>Attention: <u>To be agreed</u></p> <p>Email address <u>ddprocurement@tsc.go.ke</u></p>
1.6	<p>The Authorized Representatives are:</p> <p>For the Procuring Entity: Deputy Director Supply Chain Management Services__</p> <p>For the Service Provider: <u>To be agreed after Contract Signature</u></p>
2.1	The date on which this Contract shall come into effect is <i>30days after notification of award</i>
2.2.2	The Starting Date or the commencement of the Services is <i>to be agreed after contract signing</i>
2.3	The Intended Completion Date is <i>31.12.2022</i>
2.4	<p><b>Modification</b></p> <p>Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the Contract Price, may only be made by written agreement between the Parties.</p>
2.6 2.61	<p><b>Force Majeure</b></p> <p><b>Definition</b></p> <p>For the purposes of this Contract, “Force Majeure” means an event which is beyond the reasonable control of a Party and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.</p>



Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
<b>2.6.2</b>	<p><b>No Breach of Contract</b></p> <p>The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and(b) has informed the other Party as soon as possible about the occurrence of such an event.</p>
<b>2.6.3</b>	<p><b>Extension of Time</b></p> <p>Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure</p>
<b>2.6.4</b>	<p><b>Payments</b></p> <p>During the period of their inability to perform the Services as a result of an event of Force Majeure, the Service Provider shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.</p>
<b>2.7</b>	<p><b>Termination</b></p> <p>By Teachers Service Commission</p> <p>Teachers Service Commission may terminate this Contract, by not less than thirty(30) days' written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs(a)through</p> <p>(a) of this Sub-Clause 2.6.1:</p> <ul style="list-style-type: none"> <li>a) If the Service Provider does not remedy a failure in the performance of its obligations under the Contract, within thirty (30) days after being notified or within any further period as the Procuring Entity may have subsequently approved in writing;</li> <li>b) if the Service Provider become insolvent or bankrupt;</li> <li>c) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days; or</li> <li>d) if the Service Provider, in the judgment of the Procuring Entity has engaged in Fraud and Corruption, as defined in paragraph2.2a. of Attachment1 to the GCC, in competing for or in executing the Contract</li> </ul>
<b>2.7.2</b>	<p><b>By the Service Provider</b></p> <p>The Service Provider may terminate this Contract, by not less than thirty (30) days' written notice to the Procuring Entity, such notice to be given after the occurrence of any of the events specified in paragraphs (a) and</p> <p>(b) of this Sub-Clause 2.6.2:</p> <ul style="list-style-type: none"> <li>a) If Teachers Service Commission fails to pay any monies due to the Service Provider pursuant to this Contract and not subject to dispute pursuant to Clause 7 within ninety (90) days after receiving written notice from the Service Provider that such payment is overdue; or</li> <li>b) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days</li> </ul>
<b>2.7.3</b>	<p><b>Payment up on Termination</b></p> <p>Upon termination of this Contract pursuant to Sub-Clauses 2.6.1 or 2.6.2, the Teachers Service Commission shall make the following payments to the Service Provider:</p>





Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
	The Service Provider shall submit to Teachers Service Commission the reports and documents specified in Appendix B in the form, in the numbers, and within the periods set forth in the said Appendix.
3.7	<p><b>Documents Prepared by the Service Provider shall be the Property of the TSC</b></p> <p>All plans, drawings, specifications, designs, reports, and other documents and software submitted by the Service Provider in accordance with Sub-Clause 3.6 shall become and remain the property of Teachers Service Commission, and the Service Provider shall, not later than upon termination or expiration of this Contract, deliver all such documents and software to the Commission, together with a detailed inventory thereof. The Service Provider may retain a copy of such documents and software. The documents shall be kept under the safe custody of the Teachers Service Commission at least for a minimum of six (6) years.</p>
3.8 3.8.1  3.8.2  3.8.3	<p><b>Liquidated Damages</b></p> <p><b>Payments of Liquidated Damages</b></p> <p>The Service Provider shall pay liquidated damages to Teachers Service Commission at the rate of <b>0.01%</b> of the final contract price for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount <b>30%</b> of the total contract price. The TSC may deduct liquidated damages from payments due to the Service Provider. Payment of liquidated damages shall not affect the Service Provider's liabilities</p> <p><b>Correction for Over-payment</b></p> <p>If the Intended Completion Date is extended after liquidated damages have been paid, Teachers Service Commission shall correct any overpayment of liquidated damages by the Service Provider by adjusting the next payment certificate. The Service Provider shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in Sub-Clause 6.5.</p> <p><b>Lack of performance penalty</b></p> <p>If the Service Provider has not corrected a Defect within the three days, The Teachers Service Commission shall issue a notice. The penalty for Lack of performance will be paid by the Service Provider. The amount to be paid will be calculated as a percentage of the cost of having the Defect corrected, assessed as described in Sub-Clause 7.2 and specified in the SCC 7.2 – <b>Correction of Defects.</b></p>
3.9	<p><b>Performance Security</b></p> <p>The Performance Security shall be one percent of the contract sum in form of a bank guarantee from a reputable bank operating in Kenya. The performance security shall be valid up to the expiry of the contract.</p>
3.10	<p><b>Fraud and Corruption</b></p> <p>Teachers Service Commission requires compliance with the Government's Anti-Corruption laws and its prevailing sanctions. Teachers Service Commission requires the Service Provider to disclose any commission or fees that may have been paid or are to be paid to agents or any other party with respect to the tendering process or execution of the Contract. The information disclosed must include at least the name and address of the agent or other party, the amount and currency, and the purpose of the commission, gratuity or fee.</p>
3.11	<p><b>Sustainable Procurement</b></p> <p>The Service Provider shall conform to the sustainable procurement contractual provisions, if and as specified in the Tender document and the contract.</p>
4	<b>Service Provider's Personnel</b>

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
<p><b>4.1</b></p> <p><b>4.2</b></p>	<p><b>Description of Personnel</b></p> <p>The Tenderer shall provide titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Key Personnel as submitted in Appendix C. The Key Personnel and Subcontractors listed by title as well as by name in Appendix C shall be approved by the Teachers Service Commission.</p> <p><b>Removal and/or Replacement of Personnel</b></p> <p>a) Except as Teachers Service Commission may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of the Key Personnel, the Service Provider shall provide as a replacement a person of equivalent or better qualifications.</p> <p>b) If the Teachers Service Commission finds that any of the Personnel have;</p> <p>(i) committed serious misconduct or have been charged with having committed a criminal action, or</p> <p>(ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Service Provider shall, at the Commission's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the TSC.</p> <p>c) The Service Provider shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.</p>
<p><b>5</b></p> <p><b>5.1</b></p> <p><b>5.2</b></p> <p><b>5.3</b></p>	<p><b>Obligations of the Procuring Entity</b></p> <p><b>Assistance and Exemptions</b></p> <p>Teachers Service Commission shall use its best efforts to ensure that the Government shall provide the Service Provider such assistance and exemptions as specified in the PPADA, 2015, PFM Act and any other relevant legislation.</p> <p><b>Change in the Applicable Law</b></p> <p>If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Service Provider, then the remuneration and reimbursable expenses otherwise payable to the Service Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Sub-Clauses 6.2(a) or (b), as the case may be.</p> <p><b>Services and Facilities</b></p> <p>Teachers Service Commission shall make available to the Service Provider the Services and Facilities listed under Appendix F.</p>
<p><b>6</b></p> <p><b>6.1</b></p> <p><b>6.2</b></p>	<p><b>Payments to the Service Provider</b></p> <p><b>Lump-Sum Remuneration</b></p> <p>The Service Provider's remuneration shall not exceed the Contract Price and shall be paid monthly, and all other costs incurred by the Service Provider in carrying out the Provision of Cleaning and Sanitary Services at the TSC HQ. Except as provided in Sub-Clause 5.2, the Contract Price may only be increased above the amounts stated in Sub-Clause 6.2 if the Parties have agreed to additional payments in accordance with Sub- Clauses 2.4 and 6.3.</p> <p><b>Contract Price</b></p> <p>(i) The price payable be the Lowest Evaluated Tender Sum by the successful Tenderer.</p> <p>(ii) Price shall be payable in Kenya Shillings</p>

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
<p>6.3</p> <p>6.3.1</p> <p>6.32</p> <p>6.33</p> <p>6.4</p> <p>6.5</p> <p>6.6</p> <p>6.6.1</p> <p>6.7</p> <p>6.7.1</p> <p>6.7.2</p>	<p><b>Payment for Additional Services, and Performance Incentive Compensation</b></p> <p>For the purpose of determining the remuneration due for additional Services as may be agreed under Sub-Clause 2.4, a breakdown of the lump-sum price is provided in Appendices D and E.</p> <p>There shall be NO performance incentive compensation payable to the Service Provider.</p> <p>Tender Price Adjustments or corrected tender prices <b>SHALL NOT BE ALLOWED.</b></p> <p><b>Terms and Conditions of Payment</b></p> <p>Payments will be made to the Service Provider on a quarterly basis. <i>Advance Payment shall not apply.</i></p> <p><b>Interest on Delayed Payments</b></p> <p>Teachers Service Commission Shall ensure all invoices submitted are paid on time and will avoid any delay in payment. Payment shall be made within 60 calendar days from the date the invoice is received by the Commission.</p> <p><b>Price Adjustment</b></p> <p>There <i>shall be no price adjustments.</i></p> <p><b>Day works</b></p> <p>If applicable, the Day work rates in the Service Provider's Tender shall be used for small additional amounts of Services only when Teachers Service Commission has given written instructions in advance for additional services to be paid in that way.</p> <p>All works to be paid for as Day works shall be recorded by the Service Provider on forms approved by Teachers Service Commission. Each completed form shall be verified and signed by the Commission's representative as indicated in Sub-Clause 1.6 within two days of the Services being performed.</p> <p>The Service Provider shall be paid for Day works subject to obtaining signed Day works forms as indicated in Sub-Clause 6.7.2</p>
<p><b>7</b></p> <p><b>7.1</b></p>	<p><b>Quality Control</b></p> <p><b>Identifying Defects</b></p> <p>The principles and modalities of Inspection of the Services by Teachers Service Commission shall be as indicated in the Work plan. Teachers Service Commission shall check the Service Provider's performance and notify him of any Defects that are found. Such checking shall not affect the Service Provider's responsibilities. Teachers Service Commission may instruct the Service Provider to search for a Defect and to uncover and test any service that Teachers Service Commission considers may have a Defect. Defect Liability Period for this Service shall be within 30 calendar days.</p> <p><b>Correction of Defects, and Lack of Performance Penalty</b></p> <p>a) Teachers Service Commission shall give notice to the Service Provider of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.</p> <p>b) Every time a notice of Defect is given, the Service Provider shall correct the notified Defect within three working days from the date of delivery of Notice and the Service Provider shall notify the Commission that the Defect has been corrected.</p> <p>c) If the Service Provider has not corrected a Defect with three working days from the</p>

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
	<p>date of the notice, the Teachers Service Commission will assess the cost of having the Defect corrected and proceed to correct the defect. The Service Provider will pay this amount and a Penalty for Lack of Performance calculated at the cost of defect correction and the 10% penalty calculated from the cost of Defect costs.</p>
<p><b>8</b></p> <p><b>8.1</b></p> <p><b>8.1.2</b></p> <p><b>8.1.3</b></p> <p><b>8.1.4</b></p> <p><b>8.1.5</b></p> <p><b>8.1.5</b></p> <p><b>8.16</b></p> <p><b>8.1.7</b></p>	<p><b>Settlement of Disputes</b></p> <p><b>Contractor's Claims</b></p> <p>If the Contractor considers himself to be entitled to any extension of the Time for Completion and/or any additional payment, under any Clause of these Conditions or otherwise in connection with the Contract, the Contractor shall give notice to the Project Manager, describing the event or circumstance giving rise to the claim. The notice shall be given as soon as practicable, and not later than 28 days after the Contractor became aware, or should have become aware, of the event or circumstance.</p> <p>If the Contractor fails to give notice of a claim within such period of 28 days, the Time for Completion shall not be extended, the Contractor shall not be entitled to additional payment, and the TSC shall be discharged from all liability in connection with the claim. Otherwise, the following provisions of this Sub- Clauses shall <b>NOT</b> apply.</p> <p>The Contractor shall also submit any other notices which are required by the Contract, and supporting particulars for the claim, all relevant to such event or circumstance.</p> <p>The Contractor shall keep such contemporary records as may be necessary to substantiate any claim, either on the Site or at another location acceptable to the Project Manager. Without admitting the Commission's liability, the Project Manager may, after receiving any notice under this Sub-Clause, monitor the record-keeping and /or instruct the Contractor to keep further contemporary records. The Contractor shall permit the Project Manager to inspect all these records, and shall (if instructed) submit copies to the Project Manager.</p> <p>Within 60 days after the Contractor became aware (or should have become aware) of the event or circumstance giving rise to the claim, or within such other period as may be proposed by the Contractor and approved by the Project Manager, the Contractor shall send to the Project Manager a fully detailed claim which includes full supporting particulars of the basis of the claim and of the extension of time and /or additional payment claimed. If the event or circumstance giving rise to the claim has a continuing effect:</p> <p>This fully detailed claim shall be considered as interim;</p> <ul style="list-style-type: none"> <li>a) The Contractor shall send further interim claims at monthly intervals, giving the accumulated delay and /or amount claimed, and such further particulars as the Project Manager may reasonably require; and</li> <li>b) The Contractor shall send a final claim within 28 days after the end of the effects resulting from the event or circumstance, or within such other period as may be proposed by the Contractor and approved by the Project Manager.</li> </ul> <p>Within 42 days after receiving a claim or any further particulars supporting a previous claim, or within such other period as may be proposed by the Project Manager and approved by the Contractor, the Project Manager shall respond with approval, or with disapproval and detailed comments. He may also request any necessary further particulars, but shall nevertheless give his response on the principles of the claim within the above defined time period.</p> <p>Within the above defined period of 42 days, the Project Manager shall proceed in accordance with Sub-Clause 3.5[Determinations] to agree or determine (i) the extension (if any) of the Time for Completion (before or after its expiry) in accordance with Sub-Clause 8.4 [Extension of Time for Completion], and/or (ii) the additional payment (if any)</p>

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
<p><b>8.1.8</b></p> <p><b>8.19</b></p> <p><b>8.1.10</b></p>	<p>to which the Contractor is entitled under the Contract.</p> <p>Each Payment Certificate shall include such additional payment for any claim as has been reasonably substantiated as due under the relevant provision of the Contract. Unless and until the particulars supplied are sufficient to substantiate the whole of the claim, the Contractor shall only have been titled to payment for such part of the claim as he has been enable to substantial.</p> <p>If the Project Manager does not respond within the time framed fined in this Clause, either Party may consider that the claim is rejected by the Project Manager and any of the Parties may refer to Arbitration in accordance withSub-Clause8.2 [Matters that may be referred to arbitration].</p> <p>The requirements of this Sub-Clause are in addition to those of any other Sub-Clause, which may apply to a claim. If the Contract or fails to comply with this or another Sub-Clause in relation to any claim, any extension of time and/or additional payment shall take account of the extent (if any) to which the failure has prevented or prejudiced proper investigation of the claim, unless the claim is excluded under the second paragraph of this Sub- Clause.</p>
<p><b>8.2</b></p> <p><b>8.2.1</b></p>	<p><b>Matters that may be referred to arbitration</b></p> <p>Notwithstanding anything stated herein the following matters may be referred to arbitration before the practical completion of the Services or abandonment of the Services or termination of the Contract by either party:</p> <ul style="list-style-type: none"> <li>a) The appointment or a replacement of Project Manager upon the said person ceasing to act.</li> <li>b) Whether or not the issue of an instruction by the Project Manager is empowered by these Conditions.</li> <li>c) Whether or not a certificate has been improperly withheld or is not in accordance with these Conditions.</li> <li>d) Any dispute arising in respect of war risks or war damage.</li> <li>e) All other matters shall only be referred to arbitration after the completion or alleged completion of the Services or termination or alleged termination of the Contract, unless Teachers Service Commission and the Contractor agree otherwise in writing.</li> </ul>
<p><b>8.3</b></p>	<p><b>Amicable Settlement</b></p> <p>Where a Notice of Dissatisfaction has been given, both Parties shall attempt to settle the dispute amicably before the commencement of arbitration. However, unless both Parties agree otherwise, the Party giving a Notice of Dissatisfaction in accordance with Sub-Clause 8.1 above should move to commence arbitration after the fifty-sixth day from the day on which a Notice of Dissatisfaction was given, even if no attempt at an amicable settlement has been made</p>
<p><b>8.4</b></p> <p><b>8.4.1</b></p> <p><b>8.4.2</b></p>	<p><b>Arbitration</b></p> <p>Any claim or dispute between the Parties arising out of or in connection with the Contract not settled amicably in accordance with Sub-Clause 8.3 shall be finally settled by arbitration. Arbitration shall be conducted in accordance with the Arbitration Laws of Kenya.</p> <p>The arbitrators shall have full power to open up, review and revise any certificate, determination, instruction, opinion or valuation of the Project Manager, relevant to the dispute. Nothing shall disqualify representatives of the Parties and the Project Manager from being called as a witness and giving evidence before the arbitrators on any matter whatsoever relevant to the dispute.</p>

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
8.4.3	Neither Party shall be limited in the proceedings before the arbitrators to the evidence, or to the reasons for dissatisfaction given in its Notice of Dissatisfaction.
8.4.4	Arbitration may be commenced prior to or after completion of the services. The obligations of the Parties, and the Project Manager shall not be altered by reason of any arbitration being conducted during the progress of the services.
8.4.5	The terms of the remuneration of each or all the members of Arbitration shall be mutually agreed upon by the Parties when agreeing the terms of appointment. Each Party shall be responsible for paying one-half of this remuneration.
8.5	<p><b>Arbitration with proceedings</b></p> <p>8.5.1 In case of any claim or dispute, such claim or dispute shall be notified in writing by either party to the other with a request to submit to arbitration and to concur in the appointment of an Arbitrator within thirty (30) calendar days of the notice. The dispute shall be referred to the arbitration and final decision of a person to be agreed between the parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed, on the request of the applying party, by the Chairman or Vice Chairman of any of the following professional institutions;</p> <p>a) Law Society of Kenya or</p> <p>b) Chartered Institute of Arbitrators (Kenya Branch)</p> <p>8.5.2 The institution written to first by the aggrieved party shall take precedence over all other institutions.</p> <p>8.5.3 The arbitration maybe on the provision of this service or any matter or thing of whatsoever nature arising there under or in connection with the service, including any matter or thing left by this Contract to the discretion of the Project Manager, or the withholding by the Project Manager of any certificate to which the Contractor may claim to been titled to or the measurement/inspection and valuation referred to in clause 23.0 of these conditions, or the rights and liabilities of the parties subsequent to the termination of Contract.</p> <p>8.5.4 Provided that no arbitration proceedings shall be commenced on any claim or dispute where notice of a claim or dispute has not been given by the applying party within ninety days of the occurrence or discovery of the matter or issue-giving rise to the dispute.</p> <p>8.5.5 Notwithstanding the issue of a notice as stated above, the arbitration of such a claim or dispute <b>shall not commence unless an attempt</b> has in the first instance been made by the parties to settle such claim or dispute amicably with or without the assistance of third parties. Proof of such attempt shall be required.</p> <p>8.5.6 The Arbitrator shall, without prejudice to the generality of his powers, have powers to direct such measurements, computations, tests or valuations as may in his opinion be desirable in order to determine the rights of the parties and assess and award any sums which ought to have been the subject of or included in any certificate.</p> <p>8.5.7 The Arbitrator shall, without prejudice to the generality of his powers, have powers to open up, review and revise any certificate, opinion, decision, requirement or notice and to determine all matters in dispute which shall be submitted to him in the same manner as if no such certificate, opinion, decision requirement or notice had been given.</p> <p>The award of such Arbitrator shall be final and binding upon the parties.</p>
8.6	<p><b>Failure to Comply with Arbitrator's Decision</b></p> <p>8.6.1 In the event that a Party fails to comply with a final and binding Arbitrator's decision, then the other Party may, without prejudice to any other rights it may have, refer the matter to a</p>

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
	competent court of law
<b>9</b>	<b>The Adjudicator</b>
<b>9.11</b>	Should the Adjudicator resign or die, or should Teachers Service Commission and the Service Provider agree that the Adjudicator is not functioning in accordance with the provisions of the Contract; a new Adjudicator will be jointly appointed by the Procuring Entity and the Service Provider. In case of disagreement between the Commission and the Service Provider, within 30 days, the Adjudicator shall be designated by the Chairman, Chartered Institute of Arbitration – Kenya being the Appointing Authority, within 14 days of receipt of such request.
<b>9.2</b>	The Adjudicator shall be paid <b>Kshs. 2,000</b> per hour together with reimbursable expenses including transportation cost and airtime, and the cost shall be divided equally between the Teachers Service Commission and the Service Provider, whatever decision is reached by the Adjudicator. Either party may refer a decision of the Adjudicator to another Arbitrator or court of law within 28 days of the Adjudicator's written decision. If neither party refers the dispute to arbitration or court of law within 28 days, the Adjudicator's decision will be final and binding.

## **Appendices**

### **Appendix A - Description of the Services**

*Give detailed descriptions of the Services to be provided, dates for completion of various tasks, place of performance for different tasks, specific tasks to be approved by Procuring Entity, etc.*

### **Appendix B - Schedule of Payments and Reporting Requirements**

*List all milestones for payments and list the format, frequency, and contents of reports or products to be delivered; persons to receive them; dates of submission; etc. If no reports are to be submitted, state here “Not applicable.”*

### **Appendix C - Subcontractors**

*List under: C-1 List of approved Subcontractors (if already available); same information with respect to their Personnel as in C-1.*

**Appendix D – Breakdown of Contract Price** *List here the elements of cost used to arrive at the breakdown of the lump-sum price. This appendix will exclusively be used for determining remuneration for additional Services.*

### **Appendix E - Services and Facilities Provided by the Procuring Entity**



## **Section X - Contract Forms**

### **Table of Forms**

1. PERFORMANCE SECURITY OPTION 1– (Unconditional Demand Bank Guarantee)
2. PERFORMANCE SECURITY OPTION 2– (Performance Bond)
3. ADVANCE PAYMENT SECURITY [Demand Bank Guarantee]
4. BENEFICIAL OWNERSHIP DISCLOSURE FORM

**FORM NO. 1 - PERFORMANCE SECURITY - (Unconditional Demand Bank Guarantee)**

*[Guarantor letterhead or SWIFT identifier code]*

**Beneficiary:** \_\_\_\_\_ *[insert name and Address of Procuring*

Entity] **Date:** \_\_\_\_\_ *[Insert date of issue]*

**PERFORMANCE GUARANTEE No.:** \_\_\_\_\_

**Guarantor:** *[Insert name and address of place of issue, unless indicated in the letterhead]*

1. We have been informed that \_\_\_\_\_ (herein after called" the Applicant") has entered into Contract No. \_\_\_\_\_ *[dated]* \_\_\_\_\_ with the Beneficiary, for the execution of \_\_\_\_\_ (herein after called" the Contract").
2. Furthermore, we understand that, according to the conditions of the Contract, a performance guarantee is required.
3. At the request of the Applicant, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of \_\_\_\_\_ ( ),<sup>1</sup> such sum being payable in the types and proportions of currencies in which the Contract Price is payable, upon receipt by us of the Beneficiary's complying demand supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document accompanying or identifying the demand, stating that the Applicant is in breach of its obligation(s) under the Contract, without the Beneficiary needing to prove or to show grounds for your demand or the sum specified therein.
4. This guarantee shall expire, no later than the.....Day of.....2.....<sup>2</sup>, and any demand for payment under it must be received by us at this office indicated above on or before that date.
5. The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed *[six months] [one year]*, in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee."

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*[Name of Authorized Official, signature(s) and seals/stamps]*

***Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.***

## FORM No. 2 - PERFORMANCE SECURITY OPTION 2 - (Performance Bond)

*[Note: Procuring Entities are advised to use Performance Security – Unconditional Demand Bank Guarantee instead of Performance Bond due to difficulties involved in calling Bond holder to action]*

*[Guarantor letterhead or SWIFT identifier code]*

**Beneficiary:** \_\_\_\_\_ *[insert name and Address of Procuring*

*Entity]* **Date:** \_\_\_\_\_ *[Insert date of issue]*

**PERFORMANCE BOND No.:** \_\_\_\_\_

**Guarantor:** *[Insert name and address of place of issue, unless indicated in the letterhead]*

1. By this Bond \_\_\_\_\_ as Principal (hereinafter called “the Contractor”) and \_\_\_\_\_/ as Surety (hereinafter called “the Surety”), are held and firmly bound unto \_\_\_\_\_/ as Obligee (herein after called “the Procuring Entity”) in the amount of \_\_\_\_\_ for the payment of which sum well and truly to be made in the types and proportions of currencies in which the Contract Price is payable, the Contractor and the Surety bind themselves, their heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.
2. WHEREAS the Contractor has entered into a written Agreement with the Procuring Entity dated the \_\_\_\_\_ Day of \_\_\_\_\_, 20, for \_\_\_\_\_ in accordance with the documents, plans, specifications, and amendments thereto, which to the extent herein provided for, are by reference made part hereof and are herein after referred to as the Contract.
3. NOW, THEREFORE, the Condition of this Obligation is such that, if the Contractor shall promptly and faithfully perform the said Contract (including any amendments thereto), then this obligation shall be null and void; otherwise, it shall remain in full force and effect. Whenever the Contractor shall be, and declared by the Procuring Entity to be, in default under the Contract, the Procuring Entity having performed the Procuring Entity's obligations thereunder, the Surety may promptly remedy the default, or shall promptly:
  - 1) Complete the Contract in accordance with its terms and conditions; or
  - 2) Obtain a tender or tenders from qualified tenderers for submission to the Procuring Entity for completing the Contract in accordance with its terms and conditions, and upon determination by the Procuring Entity and the Surety of the lowest responsive Tenderers, arrange for a Contract between such Tenderer, and Procuring Entity and make available as work progresses (even though there should be a default or a succession of defaults under the Contract or Contracts of completion arranged under this paragraph) sufficient funds to pay the cost of completion less the Balance of the Contract Price; but not exceeding, including other costs and damages for which the Surety may be liable hereunder, the amount set forth in the first paragraph hereof. The term “Balance of the Contract Price,” as used in this paragraph, shall mean the total amount payable by Procuring Entity to Contractor under the Contract, less the amount properly paid by Procuring Entity to Contractor; or
  - 3) Pay the Procuring Entity the amount required by Procuring Entity to complete the Contract in accordance with its terms and conditions up to a total not exceeding the amount of this Bond.
4. The Surety shall not be liable for a greater sum than the specified penalty of this Bond.
5. Any suit under this Bond must be instituted before the expiration of one year from the date of the issuing of the Taking-Over Certificate. No right of action shall accrue on this Bond to or for the use of any person or corporation other than the Procuring Entity named herein or the heirs, executors, administrators, successors, and assigns of the Procuring Entity.

6. In testimony whereof, the Contractor has hereunto set his hand and affixed his seal, and the Surety has caused these presents to be sealed with his corporate seal duly attested by the signature of his legal representative, this day\_\_\_\_\_of\_\_\_\_\_20\_\_\_\_\_.

SIGNED ON\_\_\_\_\_on behalf of

By\_\_\_\_\_in the capacity

of In the presence of\_\_\_\_\_,SIGNED ON

\_\_\_\_\_on behalf of

By\_\_\_\_\_in the capacity of

In the presence of \_\_\_\_\_

**FORM NO. 3 - ADVANCE PAYMENT SECURITY [Demand Bank Guarantee]**

[Guarantor letterhead or SWIFT identifier

code] [Guarantor letterhead or SWIFT

identifier code]

**Beneficiary:** \_\_\_\_\_ [Insert name and Address of Procuring

Entity] **Date:** \_\_\_\_\_ [Insert date of issue]

**ADVANCE PAYMENT GUARANTEE No.:** [Insert guarantee reference number]

**Guarantor:** [Insert name and address of place of issue, unless indicated in the letterhead]

1. We have been informed that \_\_\_\_\_ (herein after called “the Applicant”) has entered into Contract No. \_\_\_\_\_ dated \_\_\_\_\_ with the Beneficiary, for the execution of \_\_\_\_\_
2. Furthermore, we understand that, according to the conditions of the Contract, an advance payment in the sum \_\_\_\_\_ () is to be made against an advance payment guarantee.
3. At the request of the Applicant, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of \_\_\_\_\_ ()<sup>1</sup> upon receipt by us of the Beneficiary's complying demand supported by the Beneficiary's statement, whether in the demand itself or in a separate signed document accompanying or identifying the demand, stating either that the Applicant:
  - a) Has used the advance payment for purposes other than the costs of mobilization in respect of the Works; or
  - b) Has failed to repay the advance payment in accordance with the Contract conditions, specifying the amount which the Applicant has failed to repay.
4. A demand under this guarantee may be presented as from the presentation to the Guarantor of a certificate from the Beneficiary's bank stating that the advance payment referred to above has been credited to the Applicant on its account number \_\_\_\_\_ at \_\_\_\_\_.
5. The maximum amount of this guarantee shall be progressively reduced by the amount of the advance payment repaid by the Applicant as specified in copies of interim statements or payment certificates which shall be presented to us. This guarantee shall expire, at the latest, upon our receipt of a copy of the interim payment certificate indicating that ninety (90) percent of the Accepted Contract Amount, less provisional sums, has been certified for payment, or on the day of, 2,<sup>2</sup> whichever is earlier. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date.
6. The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed [six months] [one year], in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee.

[Name of Authorized Official, signature(s) and seals/stamps]

**Note: All italicized text (including footnotes) is for use in preparing this form and shall be deleted from the final product.**

<sup>1</sup>The Guarantor shall insert an amount representing the amount of the advance payment and denominated either in the currency (ies) of the advance payment as specified in the Contract, or in a freely convertible currency acceptable to the Procuring Entity.

<sup>2</sup>Insert the expected expiration date of the Time for Completion. The Procuring Entity should note that in the event of an extension of the time for completion of the Contract, the Procuring Entity would need to request an extension of this guarantee from the Guarantor. Such request must be in writing and must be made prior to the expiration date established in the guarantee. In preparing this guarantee, the Procuring Entity might consider adding the following text to the form, at the end of the penultimate paragraph: “The Guarantor agrees to a one-time extension of this guarantee for a period not to exceed [six months] [one year], in response to the Beneficiary's written request for such extension, such request to be presented to the Guarantor before the expiry of the guarantee.”

## FORM NO. 4 BENEFICIAL OWNERSHIP DISCLOSURE FORM

### **INSTRUCTIONS TO TENDERERS: DELETE THIS BOX ONCE YOU HAVE COMPLETED THE FORM**

*This Beneficial Ownership Disclosure Form ("Form") is to be completed by the successful tenderer. In case of joint venture, the tenderer must submit a separate Form for each member. The beneficial ownership information to be submitted in this Form shall be current as of the date of its submission.*

*For the purposes of this Form, a Beneficial Owner of a Tenderer is any natural person who ultimately owns or controls the Tenderer by meeting one or more of the following conditions:*

- Directly or indirectly holding 25% or more of the shares.*
- Directly or in directly holding 25% or more of the voting rights.*
- Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Tenderer.*

Tender Reference No.: \_\_\_\_\_ [insert identification

no] Name of the Assignment: \_\_\_\_\_ [insert name of the assignment]

to: \_\_\_\_\_ [insert complete name of Procuring Entity]

In response to your notification of award dated \_\_\_\_\_ [insert date of notification of award] to furnish additional information on beneficial ownership: \_\_\_\_\_ [select one option as applicable and delete the options that are not applicable]

I) We here by provide the following beneficial ownership information.

Details of beneficial ownership

<b>Identity of Beneficial Owner</b>	<b>Directly or indirectly holding 25% or more of the shares (Yes / No)</b>	<b>Directly or indirectly holding 25 % or more of the Voting Rights (Yes / No)</b>	<b>Directly or indirectly having the right to appoint a majority of the board of the directors or an equivalent governing body of the Tenderer (Yes / No)</b>
<i>[include full name (last, middle, first), nationality, country of residence]</i>			

OR

ii) *We declare that there is no Beneficial Owner meeting one or more of the following conditions: directly or indirectly holding 25% or more of the shares. Directly or indirectly holding 25% or more of the voting rights. Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing body of the Tenderer.*

OR

*We declare that we are unable to identify any Beneficial Owner meeting one or more of the following conditions. [If this option is selected, the Tenderer shall provide explanation on why it is unable to identify any Beneficial Owner]*

*Directly or indirectly holding 25% or more of the shares. Directly or indirectly holding 25% or more of the voting rights.*

*Directly or indirectly having the right to appoint a majority of the board of directors or equivalent governing*

*body of the Tenderer]”*

*Name of the Tenderer: .....\*[insert complete name of the Tenderer]\_\_\_\_\_*

*Name of the person duly authorized to sign the Tender on behalf of the Tenderer: \*\* [insert complete name of person duly authorized to sign the Tender]*

*Title of the person signing the Tender: ..... [insert complete title of the person signing the Tender]*

*Signature of the person named above: ..... [insert signature of person whose name and capacity are shown above]*

*Date signed ..... [insert date of signing] day of..... [Insert month], [insert year]*

**Public Procurement Regulatory Authority (PPRA)**

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